EUROICC

Toccata Validated Integration with Oracle Hospitality Suite8

EURO**ICC**

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ORACLE®
Validated Integration
Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Enable Smart Hotel Control with Toccata

Toccata is a room management system (RMS) that incorporates room monitoring and hotel management. The application supports an unlimited number of users.

Company Overview

EUROICC is an original equipment manufacturer (OEM) of programmable logic controllers and room controllers. It focuses on saving energy through smart management of hotels, public venues, and residential properties. EUROICC has developed a compact series of programmable controllers that meet industrial standards and market demands. Small in dimensions and open to user programming, the compact controllers are a contemporary solution with broad use. For hospitality applications, compact controllers are accompanied by glass room panels and controllers which enable a full smart hotel experience.

Founded in 1998, the company has numerous successful applied automation and hospitality projects implemented across the globe.

Integration Overview

Toccata communicates with Oracle Hospitality Suite8 property management system (PMS) via the Fidelio Interface Application Specification (FIAS) protocol. Communication enabled includes notification of guest check in and checkout, room movements, and stay extensions.

Integration Details

The integration enables the following:

- Receive guest-based check-in and checkout information from Oracle Hospitality Suite8 PMS as soon as the actions are performed.
- Receive a notification from Oracle Hospitality Suite8 PMS whenever a checked-in guest performs a room move.
- Receive a notification from Oracle Hospitality Suite8 PMS whenever a checked-in guest changes departure date or guest name.
- Request to Oracle Hospitality Suite8 PMS, or receive from the PMS, database resync commands to actualize the house occupancy status on the vendor system.
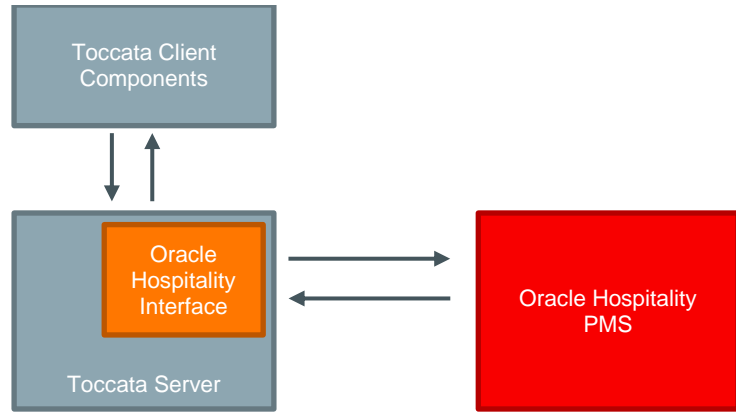
Figure 1. Overview of integration architecture

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Toccata Version 1.5	• Oracle Hospitality Suite8 8.9.6.10 • Oracle Hospitality Interface IFC8 8.13.0.0 • Fidelio Interface Application Specification (FIAS) 2.20.23

Product ID	
Product ID (FKT)	**Description and Name**
• BMS / FIAS_BMS	• Oracle Hospitality Fidelio Suite8 BMS Interface for Toccata by EuroICC

Supported Protocol
• FIAS via TCP/IP