Ever Information

Monolith Integration with Oracle Hospitality OPERA 5.6

Through its integration with Oracle Hospitality OPERA property management system (PMS), Monolith can improve and extend the PMS' access to the restaurant. Monolith automatically checks and displays who can use the restaurant with a package and special codes. It displays only necessary information for employees and guests and also provides a function that can utilize marketing factors with dual monitors.

COMPANY OVERVIEW

Ever Information develops and delivers all types and sizes of hotel systems. The company professionally develops hotel operation systems and interfaces to Oracle Hospitality OPERA. Its mission is to support hotel businesses by simplifying and optimizing hotel solutions which leads to improve guest service experiences and maximize hotel revenues.

INTEGRATION OVERVIEW

Monlith is connected to Oracle Hospitality OPERA PMS via OPERA Web Service. It searches for reservation information with room numbers when guests tap their room card key to an encoder. It can control the code that allows guests to enter a restaurant and post extra charges using a manual post function.

INTEGRATION DETAILS

The integration enables Monolith to:

- Connect with various door lock systems.
- Search in-house rooms by simply tapping a card key to an encoder.
- Search transaction codes for a post charge.
- Search packages and special codes to control access to restaurants.
- Check guests' access records to facilities within a hotel, including restaurants.
- Hide unnecessary information from guests by selecting "simple screen mode" when using only one monitor.
- Show marketing factors to guests when using dual monitors.
- Support dual monitors.

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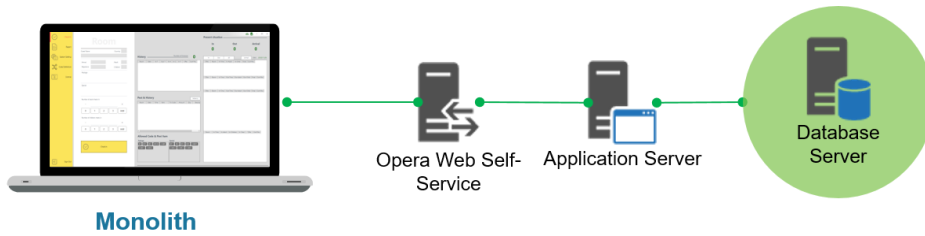
Figure 1. High-level architecture diagram of the integration between Monolith and Oracle Hospitality OPERA

TECHNICAL DETAILS	
Partner Environment	**Oracle Environment**
• Monolith Version 1.0.7	• Oracle Hospitality OPERA 5.6
Product ID (FKT)	**Description and Name**
• OPW_500	• Oracle Hospitality OPERA Web Service for Monolith by Ever Information Co. Ltd.
Supported Protocols	
• XML via HTTPS	

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