

# HEIA GMBH

## HEIA SMARTBOOKING

### Validated Integration with Oracle Hospitality OPERA 5.5



HEIA GmbH  
Gregor-Mendel-Straße 46  
1190 Vienna  
Austria  
Tel.: +43.1.523.3000  
Fax: +43.1.523.3000 33  
[heia-easy.com](http://heia-easy.com)

#### Where efficiency meets convenience

HEIA Smart Booking is a cutting-edge solution for hoteliers seeking to enhance their revenue stream and provide guests with exactly what they need—quickly and comfortably.

#### Company Overview

HEIA GmbH is a joint venture of CCT Software Solutions GmbH and Ameya GmbH, two well established companies within the software development and hotel industries, respectively. Using its booking engine, HEIA aims to modernize the hotel industry by providing bespoke solutions to five-star hotel chains. While custom booking engines are normally financially out of reach for most smaller-sized hotels, HEIA makes a standardized, affordable version of its sharp and on-point revenue generator available to midrange hotels so they can also earn more through direct bookings.

#### Integration Overview

The HEIA SMARTBOOKING booking engine solution works in conjunction with a property management system (PMS) such as Oracle Hospitality OPERA. The main areas covered by the validated integration include

- Room type availability
- Overnight stay prices
- Room rate restrictions
- Reservations
- Packages

#### Integration Details

The integration enables the following:

- Triggers inventory from Oracle Hospitality OPERA PMS
- Triggers restrictions from Oracle Hospitality OPERA PMS
- Triggers rates and packages from Oracle Hospitality OPERA PMS
- Posts reservation into Oracle Hospitality OPERA PMS

The Oracle logo, consisting of the word 'ORACLE' in a white, bold, sans-serif font on a red rectangular background.

ORACLE®

#### Validated Integration

##### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

**AVAILABILITY**

HEIA GmbH  
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 Austria  
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 Fax: +43.1.523.3000 33  
 Email: [office@heia-easy.com](mailto:office@heia-easy.com)

The XML messages used include

- Reservation
- Profile
- RTAV
- Restrictions
- Rate
- Package
- Result

**Technical Details**

| Environment  |   |
|--|---|
| <b>Partner Environment</b> <ul style="list-style-type: none"> <li>• HEIA SMARTBOOKING Version 1.6</li> </ul> | <b>Oracle Environment</b> <ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA 5.5</li> </ul>  |
| Product ID   |   |
| <b>Product ID (FKT)</b> <ul style="list-style-type: none"> <li>• OPX_HEIASMARTBOOKING</li> </ul>             | <b>Description and Name</b> <ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA Xchange Interface for SMARTBOOKING by HEIA</li> </ul> |
| Supported Protocol   |   |
| <ul style="list-style-type: none"> <li>• HTTP(S)</li> </ul>  |   |

**SUPPORT**

Tel.: +43.1.523.3000  
 Fax: +43.1.523.3000 33  
 Email: [office@heia-easy.com](mailto:office@heia-easy.com)



**Validated Integration**

Oracle Applications

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