ORACLE VALIDATED
INTEGRATION DATA SHEET

HIPER TECH INC.

Neo-POS Validated Integration with Oracle Hospitality OPERA 5.5



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xrp.kr



Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle onpremises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

A specialized point-of-sale (POS) solution for admission tickets, food service, merchandisers, and salespeople that enables maintenance, product management, and sales automation.

Company Overview

Based in Seoul, Korea, Hiper Tech provides an integrated facility management business solution, and an intelligent computing solution that includes linking supply chain management and customer relationship management systems to enterprise information systems, personal digital assistants, and leading ERP applications. It also offers an ERP solution for the public sector as well as the manufacturing, distribution, and hospitality industries.

Integration Overview

Hiper Tech's Neo-POS system can integrate POS operations as a whole. By integrating sales at ticketing, food service, and product sales—as well as with subsidiaries and partners—Hiper Tech provides full POS integration. Multiple POS menus can be sold at a single POS for multimarket functionality. If communication with the server is abnormal, the POS system can be operated independently. With Neo-POS, customers realize real-time, integrated management of sales floor sales data from multiple points. In addition, it is possible to switch to another business POS by just setting value change.

The integration between Neo-POS and Oracle Hospitality OPERA enables a customer to post payments for food, tickets, or merchandise to his/her hotel room. In addition to accepting the usual payment methods—such as cash, credit card, and coupons—the Neo-POS and Oracle Hospitality OPERA integration will check the accommodation status by room number or registered guest name, and then post payment to the appropriate guest ledger account.

Integration Details

The integration supports the following functionality:

- POS Request Room Inquiry => PMS Interface Service => Response POS Room Inquiry
- POS Request Room Posting => PMS Interface Service => Response POS Room Posting

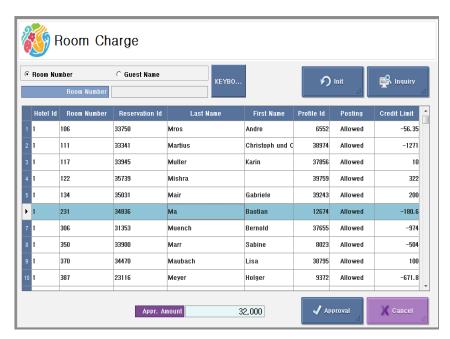
In the service configuration illustrated below, a ticketing charge from Neo-POS is charged to the guest's hotel room in Oracle Hospitality OPERA. The Room Charge screen in Neo-POS requests a room status inquiry from Oracle Hospitality OPERA. Upon approval, the charge is posted to the room.

AVAILABILITY

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SUPPORT

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By clicking the Approval button, the Neo-POS sale is posted to Oracle Hospitality OPERA.

Technical Details

Environment	
Partner Environment	Oracle Environment
Neo-POS Version 1.0	Oracle Hospitality OPERA 5.5 Oracle Hospitality Interface IFC8.10.2.20
Product ID	
Product ID (FKT)	Description and Name
• XML_POS	Oracle Hospitality OPERA XML_POS Interface for Neo-POS - Hiper Tech Inc.
Supported Protocol	
IFC8 XML-POS Version 2.11 via TCP/IP	

