

# HOIST GROUP DEVELOPMENT UK LTD

## Hoist Dashboard Validated Integration with Oracle Hospitality OPERA 5.5



**Hoist Dashboard lets you monitor and measure service performance and metrics in real time so you can increase revenue and guest satisfaction.**

With Hoist Dashboard, you can view your hotel's performance in near real-time across a wide range of metrics—such as occupancy, average daily rate (ADR), revenue per available room (RevPar) and many others—to help you deliver what matters. Not only do you get a near-instant picture of how busy your hotel is, but the same tool also enables you to cross-check data with any service issues. For instance, if your dashboard shows a TV is out of order, you can avoid sending any new guests to that out-of-service room.

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### Company Overview

Hoist Group is a complete hospitality partner for hotels and public sector organizations. With more than 20 years of proven hospitality experience, Hoist Group is a market leader in innovative high-speed internet access, conference services, TV and content solutions, property management system (PMS) and back-office software, as well as other guest-facing amenities. Many hotel chains and flagship independent hotels have entrusted their IT to Hoist Group. Headquartered in Sweden, the company has offices in 18 countries across the EMEA region.

### Integration Overview

The one-way, validated integration enables Oracle Hospitality OPERA PMS to share key data such as reservations, stays, inventory, and more with Hoist Dashboard via an HTTPS protocol.

### Integration Details

The integration enables the following:

- Triggers reservations from Oracle Hospitality OPERA PMS
- Triggers inventory from Oracle Hospitality OPERA PMS
- Triggers restrictions from Oracle Hospitality OPERA PMS
- Triggers stays from Oracle Hospitality OPERA PMS
- Triggers rates and packages from Oracle Hospitality OPERA PMS
- Triggers profile data from Oracle Hospitality OPERA PMS
- Triggers configuration data from Oracle Hospitality OPERA PMS
- Triggers Allotment from Oracle Hospitality OPERA PMS

### Validated Integration

#### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

**AVAILABILITY**

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**Technical Details**

Environment	
<b>Partner Environment</b>	<b>Oracle Environment</b>
<ul style="list-style-type: none"> <li>Hoist Dashboard</li> </ul>	<ul style="list-style-type: none"> <li>Oracle Hospitality OPERA 5.5</li> </ul>
Product ID	
<b>Product ID (FKT)</b>	<b>Description and Name</b>
<ul style="list-style-type: none"> <li>OPX_DASHBOARD</li> </ul>	<ul style="list-style-type: none"> <li>Oracle OPERA Xchange Interface for DASHBOARD BY HOIST</li> </ul>
Supported Protocol	
<ul style="list-style-type: none"> <li>HTTP(s)</li> </ul>	



**Validated Integration**

Oracle Applications

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