

HOTELKIT GMBH

hotelkit Validated Integration with Oracle Hospitality OPERA 5.5



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ORACLE®

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Housekeeping processes made simple.

hotelkit HOUSEKEEPING digitalizes and simplifies housekeeping processes. As a result, high quality standards and fast routines can be ensured, enhancing guest satisfaction and loyalty.

Company Overview

hotelkit is an award-winning global software provider that simplifies and enhances hotel operations and internal communication by connecting employees on a single platform accessible from any device—including PCs, smartphones, and tablets. To date, more than 1,000 hotels and 50,000 employees worldwide use hotelkit in their everyday work routine.

hotelkit HOUSEKEEPING is the company's latest solution and is offered as either a stand-alone product or fully integrated into the comprehensive hotelkit solution. The interface to the property management system (PMS) provides the guest data required for automated room allocation to the housekeeping staff, and it updates the cleaning status in the PMS. The digitalization of these processes ensures fast reactions and a significant increase in housekeeping efficiency. The result is enhanced quality and higher guest satisfaction.

Integration Overview

The integration connects Oracle Hospitality OPERA to hotelkit HOUSEKEEPING, providing the required reservation data to automate room allocation to the housekeeping staff. At every check in and checkout, the room status is updated in hotelkit to enable a seamless allocation of the room attendees' priorities. Likewise, every room status update is transferred from hotelkit to Oracle Hospitality OPERA, eliminating the need for phone calls to update the status in the PMS.

Integration Details

The interface between hotelkit and Oracle Hospitality OPERA is composed of two objects. The main object is the FIAS_MSC interface that supports most of the integration's functionality. In addition, a FIAS_RsOut interface can also be installed to update hotelkit with current room status information from Oracle Hospitality OPERA. The FIAS_RsOut interface cannot be installed without FIAS_MSC.

AVAILABILITY

For additional information about consumer, operational, and enterprise solutions, contact us at:

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The FIAS_MSC interface enables the following:

- Connection authentication functionality to prevent unauthorized third-party systems from connecting to the interface.
- Receive guest-based, check-in and check-out information from Oracle Hospitality OPERA PMS as soon as the actions are performed.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest performs a room move.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest changes departure date, guest name, or language.
- Request to Oracle Hospitality OPERA PMS, or receive from the PMS, database resync commands to refresh the house occupancy status on the vendor system.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a guest requests not to be disturbed.
- Set room status in Oracle Hospitality OPERA PMS to clean, dirty, inspected (vacant or occupied).
- Receive a minibar rights notification change from Oracle Hospitality OPERA PMS to inform housekeepers if they have to check minibar consumption (reporting only).
- Post charges to the room by total amount (multiple revenue centers allowed).
- Post minibar charges to the room by total amount or by article.
- Void of previous postings.

The FIAS_RsOut interface enables the following:

- Connection authentication functionality to prevent unauthorized third-party systems from connecting to the interface.
- Receive from Oracle Hospitality OPERA PMS the updated room status whenever it's changed.

SUPPORT

For technical support, contact:
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Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> • hotelkit Version 2.2 	<ul style="list-style-type: none"> • Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.13 • Fidelio Interface Application Specification (FIAS) 2.20.23
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> • MSC / FIAS_MSC + FIAS_RsOut 	<ul style="list-style-type: none"> • Oracle Hospitality OPERA MSC Interface for hotelkit by hotelkit GmbH
Supported Protocol	
<ul style="list-style-type: none"> • FIAS via TCP/IP 	



Validated Integration

Oracle Applications

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