

Jurudata Services

WINPAC Intelligent Kiosk System Integration with Oracle Hospitality OPERA 5.6

WINPAC Intelligent Kiosk System (iKiosk) is a contactless, interactive, and mobile-enabled solution that allows hotel guests to quickly check in to their rooms without having to interact with hotel staff.



COMPANY OVERVIEW

Founded in Malaysia in 1994, Jurudata Services Sdn Bhd (JDS) has since expanded by opening local branch offices in China and Thailand. With a group of dynamic and innovative professionals, JDS has developed a suite of WINPAC hospitality solutions used by hoteliers in more than 25 countries.

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INTEGRATION OVERVIEW

iKiosk integrates with Oracle Hospitality OPERA property management system (PMS) with specific interface protocols to enable the self-service guest check-in process. The integration provides data including guest room reservation details such as guest name, room reservation number confirmed by online booking engine, check-in date, checkout date, time of arrival, total number of guests, and guests' names.

INTEGRATION DETAILS

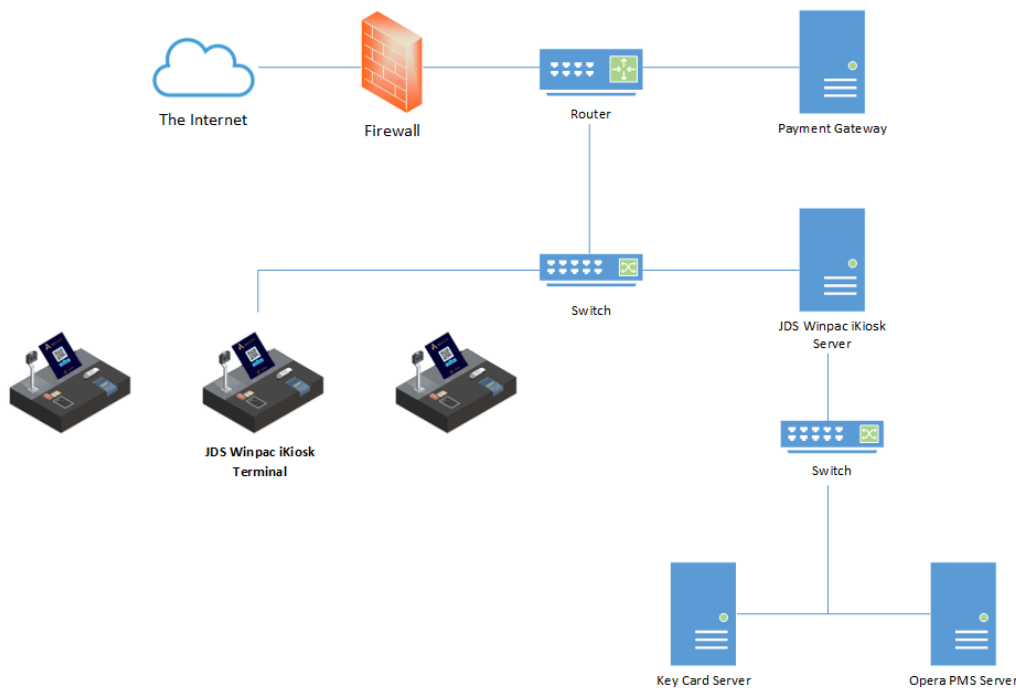
iKiosk integrates with Oracle Hospitality OPERA PMS by accessing Simple Object Access Protocol (SOAP) XML. JDS Server implements the Secure Sockets Layer (SSL) license and hosts the services at a data center.

Features and functionality enabled by the integration include the following:

- Ability for walk-in guests to create a new reservation, choose room type and rate, make payment, and check in.
- Check in for guests with pre-booked reservations.
- Check out for in-house guests.
- Post a charge to Oracle Hospitality OPERA and the charge appears in the guest folio at iKiosk checkout.
- View room assignments.
- Retrieve hotel room availability.
- Add and update guests' detailed information such as name, address, phone, nationality, email, and passport/identity document details.
- Retrieve guest profile and reservation details.

ORACLE Validated Integration Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.



AVAILABILITY

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Figure 1. High-level architecture of the integration between WINPAC iKiosk and Oracle Hospitality OPERA.

TECHNICAL DETAILS	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> JDS WINPAC iKiosk Version 1.2 	<ul style="list-style-type: none"> Oracle Hospitality OPERA 5.6
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> OPP_KSK 	<ul style="list-style-type: none"> Oracle Hospitality OPERA Kiosk Interface for JDS WINPAC iKiosk by Jurudata Services
Supported Protocols	
<ul style="list-style-type: none"> HTTPS OWS 5.1 	

ORACLE

Validated Integration

Oracle Applications

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