

# KYC Hospitality

## KYC Hospitality Suite Integration with Oracle Hospitality OPERA 5.5

KYC Hospitality provides a global technology ecosystem for hotels with its comprehensive suite of systems that encompasses guest communications, requests management, housekeeping operations, engineering operations, concierge operations, security operations, guest profiles, guest surveys, employee surveys, and full reports.

### COMPANY OVERVIEW

Founded in 2015 and based in San Francisco, KYC Hospitality is proud to be of service to some of the world's best hotels and hotel brands, including Taj, Marriott, and IHG. KYC Hospitality's comprehensive and ever-growing suite of systems provides everything a hotel team needs today and will need tomorrow.

### INTEGRATION OVERVIEW

The validated integration between Oracle Hospitality OPERA property management system (PMS) and KYC Hospitality Suite empowers hoteliers and their team members to elevate the guest experience beyond guest expectations.

KYC Hospitality Suite communicates with Oracle Hospitality OPERA via TCP/IP protocol; receives relevant guest information from the PMS interface including name, check-in date, and checkout date; and sends guest information updates as well as room status changes to the PMS.

### INTEGRATION DETAILS

The integration supports the following functionality:

- Check-in and checkout
- Room move
- Database resync
- Guest information change
- Room status update
- Do not disturb



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### ORACLE Validated Integration Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

## TECHNICAL DETAILS

Partner Environment	Oracle Environment
<ul style="list-style-type: none"><li>KYC Hospitality Suite v2.5</li></ul>	<ul style="list-style-type: none"><li>Oracle Hospitality OPERA 5.5</li><li>Oracle Hospitality Interface IFC8 8.10.2.20</li><li>Fidelio Interface Application Specification (FIAS) 2.20.24</li></ul>
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"><li>IFC_MSC / FIAS_MSC</li></ul>	<ul style="list-style-type: none"><li>Oracle Hospitality OPERA MSC Interface for KYC Suite by KYC Hospitality Inc.</li></ul>
Supported Protocols	
<ul style="list-style-type: none"><li>FIAS via TCP/IP</li></ul>	

## AVAILABILITY

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# ORACLE

## Validated Integration

### Oracle Applications

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