LodgingControls

Mobile Operating Platform Integration with Oracle Hospitality OPERA 5.5

Mobile Operating Platform (MOP) by LodgingControls streamlines and optimizes the hotelier's most commonly executed tasks—including changing room statuses, entering maintenance tickets, and processing special requests. MOP provides management and front desk staff with total visibility of what's going on around them.

COMPANY OVERVIEW

Since its founding in 2011, LodgingControls has quickly become one of the fastest growing companies of its kind in the United States. Its hotel automation solutions help hotels to work smarter, faster, and better. Its team of experts provide unique and creative services that meet the clients' expectations while continually seeking opportunities to exceed those expectations beyond the agreed communications and objectives.

INTEGRATION OVERVIEW

MOP is a web-based, interactive program designed for mobile devices. MOP's validated, two-way integration with Oracle Hospitality OPERA property management system (PMS) streamlines the execution of room status updates based on any changes made in the PMS. The integration also automatically shows rooms as clean and available in Oracle Hospitality OPERA once the rooms have been clean and verified by housekeeping staff. The integration permits rooms to automatically be taken out of order or out of service based on the submission of electronic work orders via MOP. With the addition of the guest texting module—Guest Interaction (GI)—the integration can also take advantage of the guest texting features available.

INTEGRATION DETAILS

The integration enables the following:

- Update and create new profile messages from Oracle Hospitality OPERA PMS to MOP
- Send reservation messages—such as cancel, check in, checkout, new reservation, update reservation, no show, reactivate no show, reverse check in, reverse checkout, and rollback cancel—via GuestStatusNotificationExt from PMS to MOP
- Update, delete, or create new queue room orders from PMS to MOP
- Update or create new out-of-order messages from PMS to MOP
- Update or create new out-of-service messages from PMS to MOP
- Update room status from PMS to MOP
- Update room status from MOP to PMS
- Oracle Hospitality OPERA Cloud Authentication

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I N C O R P O R A T E D

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ORACLE
Validated Integration
Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

TECHNICAL DETAILS

Partner Environment	Oracle Environment
• LodgingControls Mobile Operating Platform (MOP)	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality OPERA HTNG Interface

Product ID (FKT)	Description and Name
• OPX_LODGINGCTRLSNG	• Oracle Hospitality OPERA HTNG Interface for Lodging Controls, Next Generation

Supported Protocols
• HTTPS

AVAILABILITY

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