MAZEMAP

MazeMap Hotel Experience Validated Integration with Oracle Hospitality OPERA 5.5

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Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

MazeMap enhances guest experiences and creates new revenue streams for hotels by allowing guests to choose their own room from a map.

MazeMap Hotel Experience eliminates the uncertainty guests feel of not knowing exactly where their room is located. Using it at check-in, hotel guests can choose a room or multiple rooms from a map of the hotel based on the location of their preferred room type. This gives guests the opportunity to modify their booking to better suit their preferences. With more control over the booking process, guests can enjoy their stay at the hotel.

Company Overview

MazeMap provides a searchable, linkable, user-friendly, and always up-to-date map platform. The company is a leading provider of indoor maps and navigation services designed for large building complexes such as hotels, universities, hospitals, and conference venues. The map platform provides a better user experience and more efficient building usage.

Integration Overview

Through integration with Oracle Hospitality OPERA property management system (PMS), MazeMap enables hotel guests to choose a room from a map of the hotel based on the room properties they have ordered. When the guest chooses a hotel room, the assignment is recorded in Oracle Hospitality OPERA.

Integration Details

The integration enables the following:

Reservations:

- DeletePackages - Removes the upgrade package if room is released
- FetchBooking - Fetches booking details
- UpdatePackages - Adds the upgrade package for room booking ResvAdvanced:
- AssignRoomAdv - Assigns a room to a booking
- FetchRoomStatus - Fetches the status of any room in a booking
- ReleaseRoomAdv - Releases a room assignment from a booking

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• MazeMap Hotel Experience 1.0	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality OPERA Web Self Service 5.5
Product ID	
Product ID (FKT)	**Description and Name**
• OPW_500	• Oracle Hospitality OPERA Web Self-Service for MazeMap Hotel Experience by MazeMap
Supported Protocol	
• HTTPS	