MP-Network GmbH

RIMS Validated Integration with Oracle Hospitality OPERA 5

RIMS

RIMS is your solution for individualized and improved email guest communication directly from Oracle Hospitality OPERA PMS.

Instead of sending standard emails with a PDF attachment, RIMS enables hotels to improve and personalize email guest communication with tailored, mobile-responsive HTML templates that meet corporate identity and branding standards as well as the individual needs of your hotel.

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Company Overview

MP-Network is a privately held software firm specializing in SaaS solutions for the hospitality and travel industry. Founded in 2012, MP-Network serves dozens of hotels around the globe sending millions of automated and transactional email messages.

RIMS enables you to create a professional guest journey. Reservation correspondence can be more than just a confirmation letter. With RIMS, you can build a professional relationship with your guests before they arrive with sophisticated reservation proposals, confirmations, pre-stay and post-stay messages.

ORACLE®

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Figure 1. RIMS provides the tools that enable hotels to communicate professionally with guests through all stages of their stay.

Integration Overview

With the integration of RIMS, the creation of tailored emails becomes simpler than ever before. An intuitive web interface together with data-driven content from the reservation and guest profile enables you to customize your emails according to your guests' profiles. Personalized landing-pages, integrated up-selling, and enhanced statistics are just some of the features.

Integration Details

The integration enables the following:

- Triggers reservations from Oracle Hospitality OPERA PMS
- Triggers profiles from Oracle Hospitality OPERA PMS
- Triggers stays from Oracle Hospitality OPERA PMS
- Triggers rates from Oracle Hospitality OPERA PMS

XML messages used:

- Reservation
- Profile
- Rate
- Stay

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• RIMS Version 1	• Oracle Hospitality OPERA 5.5

Product ID	
Product ID (FKT)	**Description and Name**
• OPX_RIMS	• Oracle OPERA Xchange Interface for RIMS BY MP-NETWORK

Supported Protocol
• HTTP(S)