

OCILION IPTV TECHNOLOGIES

Ocilion IPTV PMS Interface Validated Integration with Oracle Hospitality Suite8 8.10



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Individual IPTV Solutions for All Networks

Ocilion delivers scalable IPTV solutions for hotels including premium TV services and digital signage via smart clients, set-top boxes, and smart devices.

Company Overview

Founded in 2004 in Ried im Innkreis, Austria, IPTV specialist Ocilion delivers individual and complete IPTV solutions for operators of xDSL, HFC, and FTTx networks with its *iptvCarrier* offering. Since 2009, Ocilion also provides a flexible IPTV solution for buildings such as hotels, hospitals, corporate buildings, and airports. With more than 50 employees passionately working on innovating and creating new ideas every day, Ocilion offers excellent service with its market-leading *iptv500* product.

Integration Overview

Ocilion IPTV PMS Interface connects Ocilion products with Oracle Hospitality Suite8 property management system (PMS), making it possible to use guest data within the IPTV system to send personal, warm welcome messages or to present the guests' native language so that every guest in a hotel feels at home.

Integration Details

The integration between Ocilion IPTV PMS Interface and Oracle Hospitality Suite8 PMS enables the following:

- Receive guest check-in and check-out data from the PMS as soon as actions are performed.
- Receive a notification from the PMS whenever a checked-in guest performs a room move.
- Receive a notification from the PMS whenever a checked-in guest changes departure date, guest name, or language.
- Request to PMS, or receive from PMS, database swap commands to refresh the house occupancy status on the vendor system.
- Receive every text message as soon as it is entered into the PMS system.
- Set the message status in the PMS to "received".
- Receive a notification from the PMS whenever a guest requests not to be disturbed.
- Set the room status to clean, dirty, inspected, vacant, or occupied in the PMS.
- Change TV rights from the PMS.



Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

AVAILABILITY

For additional information about consumer, operational, and enterprise solutions, please contact us at:

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- Set or clear a wake-up call both from and to the PMS.
- Update the PMS with the wake-up status.
- Request the PMS for the guest folio with detailed items.
- Send inquiries to the PMS to check room occupancy. Inquiries can be done by room number.
- Post pay-TV charges to the room by total amount; a single revenue center is allowed.
- Handle CreditLimit notices received from the PMS.
- Handle individual postings for each occupant in the room if a PIN code is provided at check-in time.
- Void a previous posting.

Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> • Ocilion IPTV v5 PMS Interface – TvPms Version 1.0 	<ul style="list-style-type: none"> • Oracle Hospitality Fidelio Suite8 8.10 • Oracle Hospitality Interface IFC8 8.11.1.0 • Fidelio Interface Application Specification (FIAS) 2.20.20
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> • FIAS_VSS 	<ul style="list-style-type: none"> • Oracle Hospitality Fidelio Suite8 VSS Interface for “Ocilion IPTV v5 PMS Interface – TvPms by Ocilion IPTV Technologies GmbH”
Supported Protocol	
<ul style="list-style-type: none"> • FIAS via TCP/IP 	

SUPPORT

For technical support, please contact:
Email: support@ocilion.com