

OKTOPOS SOLUTIONS GMBH

OktoPOS Cash Validated Integration with Oracle Hospitality OPERA 5.5



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Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

An easy-to-use, electronic point of sale, touch screen cash register

OktoPOS Cash is a configurable point-of-sale (POS) system featuring integrated electronic menu cards, multilingual capabilities, and synchronization with the cloud. OktoPOS Cash connects with Oracle Hospitality solutions.

Company Overview

OktoPOS provides a one-stop, store management solution for restaurants and retail shops offering a broad range of functions on a single platform. With more than 18 years of industry experience, OktoPOS is committed to constantly improving and updating its products. The company is headquartered in Germany and the software is licensed internationally.

OktoPOS Cash centrally stores master data—such as articles, touch pad layouts, users, discounts, and customers—then transfers the data to the cash register through an internet connection. Cash register transactions are saved through the internet so sales are visible without delay. If the internet connection is interrupted, the receipts are stored in the cash register and sent later to the central repository. With OktoPOS Cash, the cash register is completely independent from the Wifi network, and the peripherals—cash drawer and printer—are connected directly by USB. Besides ensuring the ability to work offline, this capability has the advantage of eliminating latencies for the printer and cash drawer.

Integration Overview

OktoPOS Cash POS terminals are integrated with the Oracle Hospitality OPERA property management system (PMS) for billing hotel guest sales on rooms.

Guest information can be retrieved from the PMS by the guest name, room number or key card. Additional guest information, like VIP status and comments, are visible.

For each billing, OktoPOS Cash sends an inquiry to OPERA. Once the request is confirmed by OPERA, the bill can be posted to the room.

In the case that billing to the room is denied or if the connection to the PMS is interrupted, the guest can pay with other payment methods or the room can be charged offline. Offline room charges can be transferred manually to the PMS with the room report in the OktoPOS Manager.

AVAILABILITY

For additional information about consumer, operational, and enterprise solutions, contact:

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SUPPORT

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On the cash register, revenue centers and serving times (breakfast, lunch, dinner, etc.) can be selected.

When using the mobile waiter terminal OrderTab or the OktoPOS E-Menu, room numbers can be entered directly by the waiter or by the guest.

Integration Details

The integration enables the following:

- Send inquiries to Oracle Hospitality OPERA PMS to check room occupancy. Inquiries can be done by room number, guest name, or Track2 data (keycard ID).
- Send room postings to Oracle Hospitality OPERA PMS.
- Send cash or credit card postings to Oracle Hospitality OPERA PMS.
- Handle the NoPost flag and CreditLimit message received from Oracle Hospitality OPERA PMS.
- Credit limit override function supported, allowing a POS manager to override any credit limit set up on Oracle Hospitality OPERA PMS.
- Handle individual postings for each occupant in the room.
- Post covers.
- Void a previous posting.

Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> • OktoPOS Cash Version 5 	<ul style="list-style-type: none"> • Oracle Hospitality OPERA 5.5.0.x • Oracle Hospitality Interface IFC8 8.10.2.20 • XML_POS 2.11
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> • POS / XML_POS 	<ul style="list-style-type: none"> • Oracle Hospitality OPERA POS Interface for OktoPOS Cash by OktoPOS Solutions GmbH
Supported Protocol	
<ul style="list-style-type: none"> • XML_POS via TCP/IP 	