Paragon Digital Lifestyle
DigiValet Integration with Oracle Hospitality OPERA 5.5

DigiValet provides guest-facing technology solutions for hotels and hospitality companies. Its core offerings include in-room tablet solutions, white label mobile apps, assisted check-in solutions, and voice solutions.

COMPANY OVERVIEW

DigiValet serves some of the leading luxury hotels around the world. The company was one of the first to launch touch-based and voice-based solutions in hotel rooms. DigiValet's integration capability with various room control features, entertainment systems, and hotel software systems create an elevated guest experience through a unified interface.

INTEGRATION OVERVIEW

The validated integration between DigiValet and Oracle Hospitality OPERA property management system (PMS) uses OPERA Web Services (OWS) APIs to provide hotels with extended functionality such as assisted check-in solutions. With it, luxury hotels can complete in-room check in on a tablet.

INTEGRATION DETAILS

The validated integration enables DigiValet to provide web and mobile applications that extend the functionality of Oracle Hospitality OPERA PMS in the following areas:

- Check availability
- Make reservations
- Modify reservations
- Upsell
- Check in
- Checkout

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ORACLE
Validated Integration
Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.
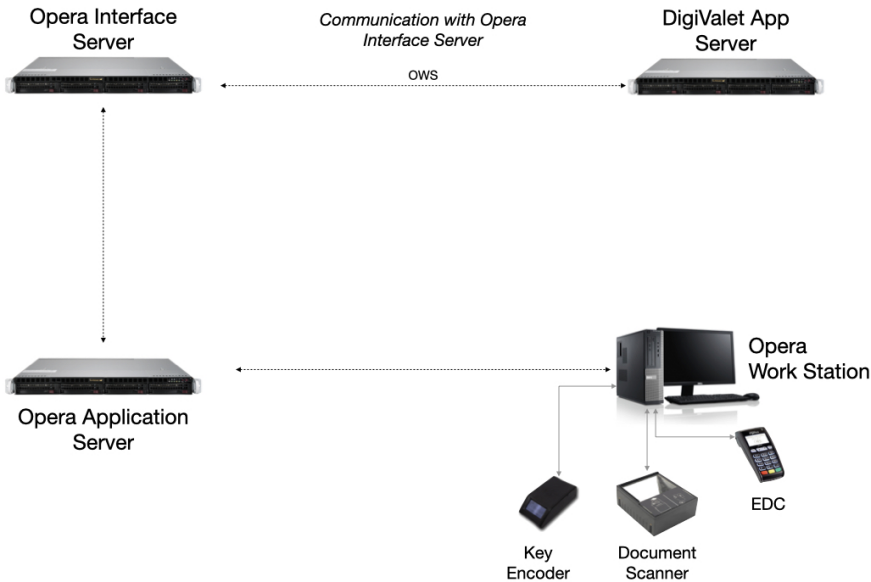
DigiValet OWS Schematic

Opera Interface Server

Communication with Opera Interface Server

OWS

DigiValet App Server

Opera Application Server

Opera Work Station

Key Encoder

Document Scanner

EDC

Figure 1. High-level integration architecture

TECHNICAL DETAILS	
Partner Environment	**Oracle Environment**
• DigiValet	• Oracle Hospitality OPERA 5.5 • OPERA Web Services (OWS)
Product ID (FKT)	**Description and Name**
• OPW_500	• Oracle Hospitality OWS Interface for DigiValet by Paragon Digital Lifestyle Pte., Ltd.
Supported Protocols	
• HTTPS Protocol	

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Oracle Applications