PASSPORTSCAN LTD

PassportScan Validated Integration with Oracle Hospitality Suite8

PassportScan®

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ORACLE®

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Simplify the collection and management of customer identification data while complying with privacy regulations

PassportScan acts as a plug-in to Oracle Hospitality Suite8 property management system (PMS), capturing and scanning identification documents and signatures. The integration enables automatic synchronization between PassportScan and Oracle Hospitality Suite8, improving the guest experience with a streamlined data interchange.

Company Overview

Founded in 1996, PassportScan listens to customers, anticipates their needs, and understands the trends of the market. The company focuses on delivering solutions for ID data capture and management. PassportScan serves hotels, casinos, insurance companies, car rental agencies, money transfer companies, and many more.

Integration Overview

With the validated integration, PassportScan captures and manages the data from ID cards and passports then immediately sends the data to Oracle Hospitality Suite8. This real time data exchange reduces human error and speeds up the check-in process.

Integration Details

The integration enables the following functionality:

- **One-click reservation retrieval.** By simply clicking the PassportScan button, the following information is retrieved from Oracle Hospitality Suite8: arrival, departure, room type, room rate, room number, number of adults and number of children.
- **Processing regular guests.** Guests verify reservation details are shown directly on the signature tablet. The guest signature is captured and the check-in completed.
- **Processing new guests.** The guest ID is scanned and the data is synchronized with the guest profile. Guests verify reservation details shown on the signature tablet. The guest signature is captured and the check-in completed.
- **Compliance with government.** Daily reservation information can be sent to law enforcement or web services via TXT or TCP/IP.
- **Add companion to the reservation.** Scanning an ID document creates a new guest profile and automatically adds the second guest to the reservation as a companion.

Figure 1.

- **Email address and mobile telephone capture.** Email addresses and mobile phone numbers are captured via the tablet and automatically updated in the guest profile.

- **Opt-in and opt-out preferences for marketing.** On the signature tablet, guests can review the relevant data and privacy policies including market research, third-party partners, loyalty programs, privacy, email, mail, phone, and SMS.
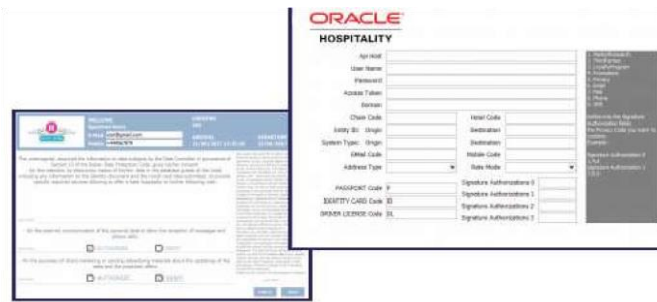
Figure 2.

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• PassportScan v.18.52	• Oracle Hospitality Suite8 8.13 • Oracle Hospitality Suite8 Advanced Kiosk Interface v8.13

Product ID	
Product ID (FKT)	**Description and Name**
• PassportScan	• Oracle Hospitality Suite8 Advanced Kiosk Interface for PassportScan Interface Layer by PassportScan Limited

Supported Protocol
• XML over HTTP/HTTPS