PROLOGIC FIRST

Touché Validated Integration with Oracle Hospitality OPERA 5.5

Touché is a comprehensive, versatile software system for hotels, as well as both independent and chain food and beverage service operations. The solution includes electronic point of sale (EPOS) and optional modules for diner history and customer relationship management (CRM), table reservations, membership and loyalty programs, cashless operations, and more. With Touché, you can configure your point of sale (POS) to meet specific business requirements.

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Company Overview

Prologic First is an employee-owned software development and marketing company based in India. Founded in 1997 by a group of highly experienced hospitality IT professionals, it has evolved into a leading provider of integrated software solutions for hospitality and related verticals
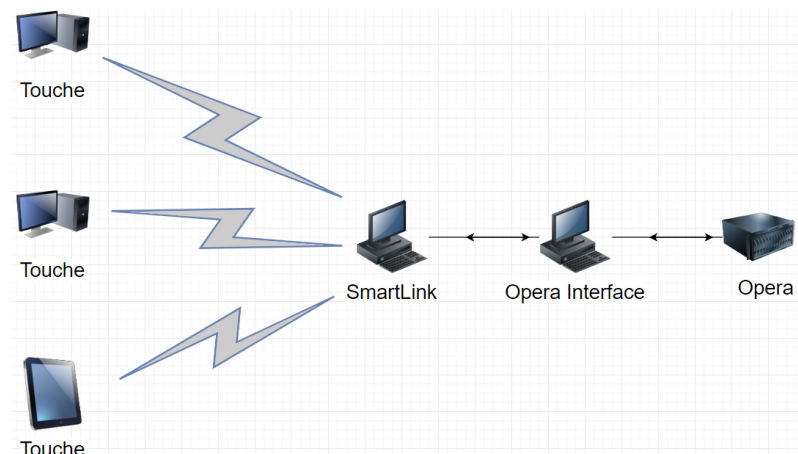
Integration Overview

For the Touché POS system to deliver the best experience for hotels, it must interact with the property management system (PMS). With the validated integration between Touché and Oracle Hospitality OPERA PMS, the systems can work together to post charges to guests' rooms. Because the revenue is consolidated at the PMS level, all cash and credit card checks are also processed into the PMS system. Multiple Touché terminals interact with Oracle Hospitality OPERA through a Smartlink interface as depicted in Figure 1 below.

Oracle Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Figure 1. High-level architecture of the two-way integration

Integration Details

The integration supports the following functionality:

- Post inquiry by room number and name to Oracle Hospitality OPERA PMS
- Posting list from Oracle Hospitality OPERA PMS
- Guest and room posting to Oracle Hospitality OPERA PMS
- Posting of other payment methods to Oracle Hospitality OPERA PMS
- Posting answer from Oracle Hospitality OPERA PMS
- Void postings
- Partial payments
- No Post handling

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Touche Version 9	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.2.20 • XML POS version 2.16

Product ID	
Product ID (FKT)	**Description and Name**
• POS / XML_POS	• Oracle Hospitality OPERA XML_POS Interface for POS Interface for Touché by Prologic India Pvt Ltd

Supported Protocol
• XML_POS via TCP/IP