QLITE

QLive Validated Integration with Oracle Hospitality OPERA 5.5

Qlite's guest room management system provides convenience to the guest, enhances the operator's management control, and provides energy savings.

Qlite provides bespoke solutions for guest room management, home automation, dimming and lighting control, and sensor systems.

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Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Company Overview

Qlite Limited UK is an established company that specializes in low voltage control systems. Qlite designs and manufactures state-of-the-art guest room management systems (GRMS), dimming and lighting control systems (LCS), home automation, wiring accessories, and LED light fittings. The company invests heavily in R&D to maintain its position at the forefront of technological innovation, while the user interface software is continuously enhanced to meet the ever changing demands and requirements of the consultants and clients.

To meet the strenuous requirements of continually expanding global markets, Qlite provides local sales and technical support throughout Europe, Asia Pacific, the Middle East, and Africa.

Integration Overview

QLive's real-time, database-sharing interface with Oracle Hospitality OPERA enables you to manage guest room services such as do not disturb (DND), room status, and make-up-room (MUR) request status via Oracle Hospitality OPERA property management system (PMS). Through Qlite's API, GRMS data is brought directly to Oracle Hospitality OPERA, and vice versa, in real-time.

Integration Details

The integration enables the following:

- Receive room-based guest check-in and checkout information from Oracle Hospitality OPERA PMS as soon as the actions are performed.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest performs a room move.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest changes departure date or guest name.
- Request to Oracle Hospitality OPERA PMS, or receive from the PMS, database resync commands to refresh the house occupancy status on the vendor system.

- Receive a notification from Oracle Hospitality OPERA PMS whenever a guest requests not to be disturbed.
- Set the guest service status for DND and MUR requests in Oracle Hospitality OPERA PMS to "off" or "on"–either for individual rooms or globally.

Technical Details

Environment	
Partner Environment	**Oracle Environment**
- QLive Version 1.0.0.0	- Oracle Hospitality OPERA 5.5 - Oracle Hospitality Interface IFC8 8.13.0.0 - Fidelio Interface Application Specification (FIAS) 2.20.21

Product ID	
Product ID (FKT)	**Description and Name**
- BMS / FIAS_BMS	- Oracle Hospitality OPERA BMS Interface for QLive by Qlite Ltd

Supported Protocol
- FIAS via TCP/IP