ROUNDING INFO & TECH SERVICE COMPANY

Rounding TV System Validated Integration with Oracle Hospitality OPERA 5.5

A complete TV management system that provides IPTV, screen casting, e-butler, video on demand, and more.

The Rounding TV System solution provides an efficient and practical information service management platform and management tools for high-end hotels. The system meets guest demand for information, service, and entertainment. It also improves the hotel's efficiency, reducing overall hotel management costs.

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Company Overview

Rounding (Shanghai) Info & Tech Service Company, Ltd. (Rounding) was founded in 2016 by senior professionals with more than a decade of experience working in the IT and hospitality industries. The company is committed to providing high-end hotels with a comprehensive hotel service solution that delivers information, digital high-definition television, internet of things (IoT), mobile internet technology, and a talking e-butler that uses the WeChat applet as the core. Rounding's goal is to perfect the combination of technology and human services at high-end hotels.

Integration Overview

The Rounding TV System communicates with Oracle Hospitality OPERA property management system (PMS) via TCP/IP protocol. It receives relevant guest information from the PMS including name, gender, nationality, check-in and checkout date, folio amounts, and more. Using this information, Rounding TV System provides personalized service and customized hotel marketing information via TVs, tablet devices, and smart phones.

Integration Details

The integration supports the following functionality:

- Check-in, checkout, room move, and database resync
- Guest information change
- Room status update
- TV rights
- Message lamp
- Wake up calls
- Folio review and remote checkout

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

- Guest messages
- Simple charge posting
- Night audit notification

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Rounding TV System V2.0	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.1.14 • Fidelio Interface Application Specification (FIAS) 2.20.15
Product ID	
Product ID (FKT)	**Description and Name**
• IFC_VSS / FIAS_VSS	• Oracle Hospitality OPERA VSS Interface for VSS IFC for Rounding TV System by Rounding (Shanghai) Info & Tech Service Co., Ltd.
Supported Protocol	
• FIAS via TCP/IP	