

# SAMSOTECH INTERNATIONAL

## VICAS Validated Integration with Oracle Hospitality OPERA 5.5



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### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

**We do not provide boxes; we provide complete solutions.**

With the validated integration, Oracle Hospitality OPERA property management system (PMS) sends guest reservation details to VICAS at check in, room move, and check out. VICAS then sends guest details to required local authorities in different regions. The interface also facilitates remote check out, certain housekeeping tasks, and charge posting to the PMS via VICAS mobile modules.

### Company Overview

Samsotech specializes in developing, supplying, and maintaining scanning and reading systems that can quickly and accurately read information from passports, visas, and identity (ID) cards. Samsotech offers a wide range of readers and software solutions for hotels, banks, insurance companies, security organizations, clubs, pubs, money exchange bureaus, cruise lines, airlines, car rental companies, immigration agencies, hospitals, border control authorities, and travel agencies.

### Integration Overview

The Samsotech VICAS interface with Oracle Hospitality OPERA provides the following:

- The interface facilitates the transfer of guest reservation details at check in, room move, and check-out. Reservation details include guest ID details as well as other reservation details such as room number and number of guests.
- Check in, check out, and room move information is retrieved from Oracle Hospitality OPERA and sent to the government authorities per local requirements.
- With the VICAS mobile module, guests can check bill or folio details from their rooms or within the hotel premises.
- The VICAS mobile module can perform a remote check out provided the guest is authorized to do so.
- The VICAS myOrder app can post guest charges to Oracle Hospitality OPERA.
- VICAS room status is automatically synced with room status in Oracle Hospitality OPERA.

These interface functions are implemented in the interface (Samsotech Gateway) module which is consumed by different VICAS module using a web API.

### Integration Details

The interface between Samsotech VICAS and Oracle Hospitality OPERA requires the FIAS\_MSC interface. A FIAS\_RsOut interface can also be installed to update VICAS with the current room statuses from the PMS, but the FIAS\_RsOut interface can't be installed without FIAS\_MSC.

**AVAILABILITY**

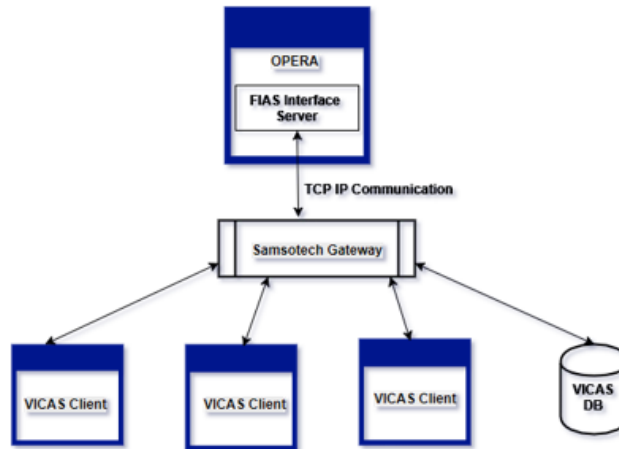
For additional information about consumer, operational, and enterprise solutions, please contact us at:  
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The FIAS\_MSC interface enables the following:

- Receive guest check in and check out from the PMS as soon as they are performed.
- Receive a notification from the PMS whenever a checked-in guest performs a room move.
- Receive a notification from the PMS whenever a checked-in guest changes departure date, guest name, or language.
- Request to PMS, or receive from PMS, database swap commands to refresh the house occupancy status on the vendor system.
- Receive a notification from the PMS whenever a guest requests not to be disturbed.
- Set the room status in the PMS to clean, dirty, inspected, vacant, or occupied.
- Request the PMS for the guest folio with detailed items.
- Perform remote checkout.
- Receive a notification from PMS when rolling the business date (NightAudit Start/Stop)
- Post charges to the room by total amount.
- Post minibar charges to the room by total amount or by article.

**SUPPORT**

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System integration design

**Technical Details**

Environment	
<b>Partner Environment</b> <ul style="list-style-type: none"> <li>• VICAS 10.0 Version 1.0</li> </ul>	<b>Oracle Environment</b> <ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA 5.5</li> <li>• Oracle Hospitality Interface IFC8 8.10.2.20</li> <li>• Fidelio Interface Application Specification (FIAS) 2.20.12</li> </ul>
Product ID	
<b>Product ID (FKT)</b> <ul style="list-style-type: none"> <li>• FIAS_MSC</li> </ul>	<b>Description and Name</b> <ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA MSC Interface for VICAS 10.0 - Samsotech International</li> </ul>
Supported Protocol	
<ul style="list-style-type: none"> <li>• FIAS via TCP/IP</li> </ul>	