

SAMSOTECH INTERNATIONAL

VICAS easyKiosk

Validated Integration with Oracle Hospitality OPERA 5.5



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Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

VICAS easyKiosk from Samsotech is a self-service kiosk with a complete interface to Oracle Hospitality OPERA.

Improve your guest experience and hotel profitability with Samsotech's easy, quick, and smart kiosk solution.

Company Overview

Samsotech specializes in developing innovative solutions for the hospitality industry to help improve the guest experience at every stage. Its products include a wide range of passport scanners, electronic registration cards and folio solutions, kiosks, as well as mobile solutions with a certified interface to Oracle Hospitality OPERA. Apart from the hospitality sector, Samsotech also serves banks, security organizations, and immigration and border control authorities with more than 8,100 installations worldwide.

Integration Overview

The kiosk interface between VICAS easyKiosk and Oracle Hospitality OPERA provides the following key features:

- Automated, kiosk-based check in at hotel premises, including key card issuance
- Options for online or web check in up to 24-hours prior to guest arrival
- Optional integration with face recognition systems for validating guest profiles at kiosks
- Integrated passport or ID card reading systems for legal compliance
- Electronic registration cards and folios with signature capture
- Alerts sent to housekeeping when room not available
- Notification sent to guest via email and/or SMS when the room is ready
- Automated guest check out with ability to view, print, and sign the guest folio

Integration Details

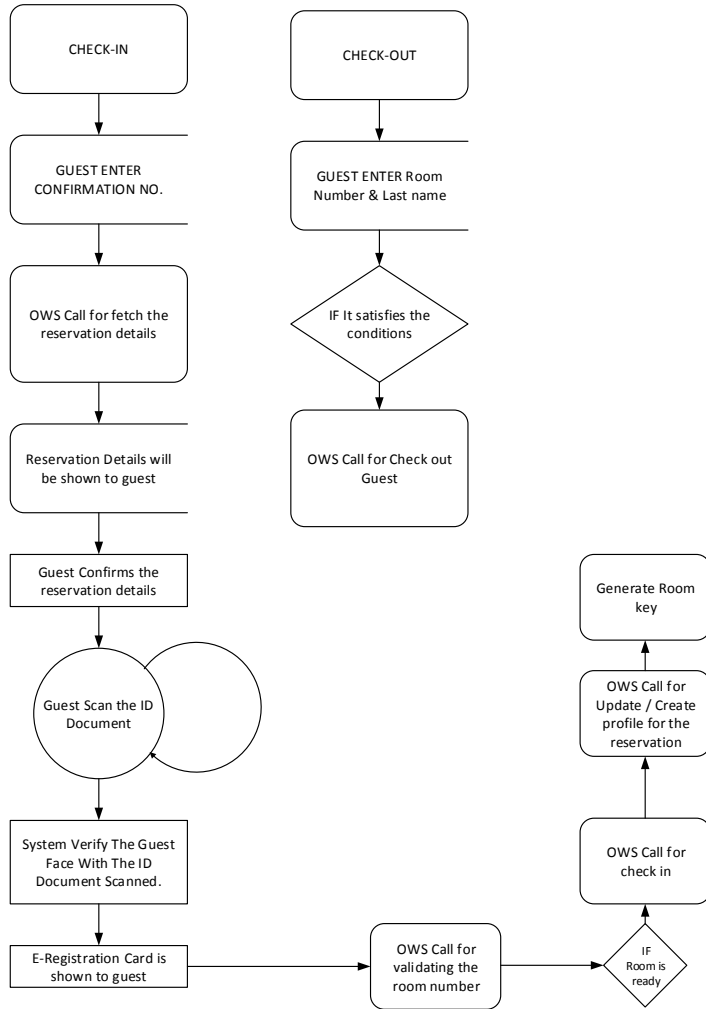
Please see the data flow diagram for integration details.

AVAILABILITY

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SUPPORT

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Data flow diagram illustrating the information flow between VICAS easyKiosk and Oracle Hospitality OPERA during guest check in and check out.

Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> VICAS easyKiosk (V1.0) 	<ul style="list-style-type: none"> Oracle Hospitality OPERA 5.5 Oracle Hospitality OPERA Kiosk Interface 5.5
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> OPP_KSK 	<ul style="list-style-type: none"> Oracle Hospitality OPERA Property Kiosk Interface for Samsotech easyKiosk by Samsotech International
Supported Protocol	
<ul style="list-style-type: none"> Oracle Hospitality OPERA Web Self-Service Message Specifications v5.1 	