

# SAMSOTECH INTERNATIONAL VICAS easyKiosk Validated Integration with Oracle Hospitality OPERA 5.5



VICAS easyKiosk from Samsotech is a self-service kiosk with a complete interface to Oracle Hospitality OPERA.

Improve your guest experience and hotel profitability with Samsotech's easy, quick, and smart kiosk solution.

Samsotech International PO Box 117564 Dubai United Arab Emirates Tel.: +971.4.3574235 / 6

Fax: +971.4.3548376 Mobile: +971.50.3791860 Mobile: +971.50.5030656 samsotech-id.com

# **Company Overview**

Samsotech specializes in developing innovative solutions for the hospitality industry to help improve the guest experience at every stage. Its products include a wide range of passport scanners, electronic registration cards and folio solutions, kiosks, as well as mobile solutions with a certified interface to Oracle Hospitality OPERA. Apart from the hospitality sector, Samsotech also serves banks, security organizations, and immigration and border control authorities with more than 8,100 installations worldwide.

## **Integration Overview**

The kiosk interface between VICAS easyKiosk and Oracle Hospitality OPERA provides the following key features:

- · Automated, kiosk-based check in at hotel premises, including key card issuance
- Options for online or web check in up to 24-hours prior to guest arrival
- Optional integration with face recognition systems for validating guest profiles at kineke
- Integrated passport or ID card reading systems for legal compliance
- Electronic registration cards and folios with signature capture
- · Alerts sent to housekeeping when room not available
- Notification sent to guest via email and/or SMS when the room is ready
- · Automated guest check out with ability to view, print, and sign the guest folio



## Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle onpremises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

# **Integration Details**

Please see the data flow diagram for integration details.

#### AVAILABILITY

Samsotech International PO Box 117564

Dubai

United Arab Emirates Tel: +971.4.3574235 / 6 Fax: +971.4.3548376 Mobile: +971.50.3791860 Mobile: +971.50.5030656

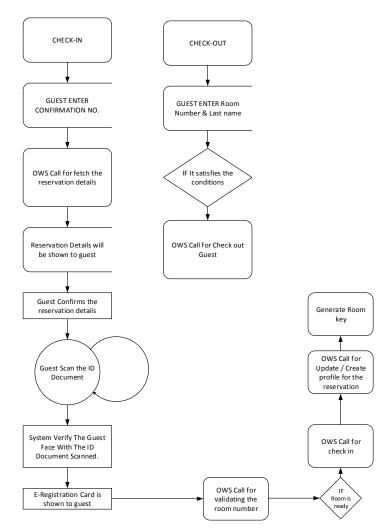
Email: info@samsotech-id.com

#### SUPPORT

For technical support, contact:

Tel: +971.4.3574235 Fax: +971.4.3548376

Email: support@samsotech-id.com



Data flow diagram illustrating the information flow between VICAS easyKiosk and Oracle Hospitality OPERA during guest check in and check out.

## **Technical Details**

Environment	
Partner Environment	Oracle Environment
<ul> <li>VICAS easyKiosk (V1.0)</li> </ul>	Oracle Hospitality OPERA 5.5
	Oracle Hospitality OPERA Kiosk Interface 5.5
Product ID	
Product ID (FKT)	Description and Name
• OPP_KSK	Oracle Hospitality OPERA Property Kiosk Interface for Samsotech easyKiosk by Samsotech International
Supported Protocol	
Out Have the Open A Wall Call Continue Manager Continue 5.4	

Oracle Hospitality OPERA Web Self-Service Message Specifications v5.1



Copyright © 2019, Oracle and/or its affiliates. All rights reserved. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. 0219