

# SERTIFI

## Sertifi for Hospitality Validated Integration with Oracle Hospitality OPERA 5.5



350 N. LaSalle Street  
Suite 300  
Chicago, IL 60654  
USA  
Tel.: +1.866.983.8877  
[sertifi.com](http://sertifi.com)



### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

### Digitize the collection of third-party authorization forms, credit card forms, and advanced event deposits

Sertifi enables straight-through processing by posting payment data directly into the reservation within Oracle Hospitality OPERA, increasing security and convenience while minimizing payment card industry (PCI) risk.

### Company Overview

Sertifi is the leader in frictionless business, with innovative solutions for modernizing the last mile of the sales process. Sertifi offers the fastest and most secure way to close business, from e-signatures to online payment capture. Thousands of companies around the world trust Sertifi to close more deals faster, recognize revenue quickly, enhance security and compliance, and go completely paperless.

### Integration Overview

Sertifi for Hospitality benefits both reservations and sales and catering groups by streamlining the payment process with straight-through processing that is paperless, secure, and tokenized. All payments and authorizations are entered by the guest and posted immediately to Oracle Hospitality OPERA. This means no more manual data entry; no more slow, paper-based processes involving third-party authorization forms for individual or group reservations or amenity requests; and no more collection of signed event contracts such as banquet event orders (BEOs) and advanced deposit requests. Sertifi posts all payments received to the corresponding reservation and/or credit card authorizations, posting either the credit card details or token (if enabled) to the reservation. This keeps cardholder data offsite and boosts PCI compliance.

### Integration Details

The integration enables the following:

- Fetch a specific reservation from Oracle Hospitality OPERA.
- Fetch LOVs for alerts and traces.
- Add an alert, comment, or trace to a reservation in Oracle Hospitality OPERA.
- Make a payment to a reservation in Oracle Hospitality OPERA with a credit card or other payment method.
- Update the payment method on the reservation in Oracle Hospitality OPERA with a token or a credit card.

**AVAILABILITY**

350 N. LaSalle Street  
 Suite 300  
 Chicago, IL 60654  
 USA  
 Tel.: +1.866.983.8877  
 Email: [sales@sertifi.com](mailto:sales@sertifi.com)

**SUPPORT**

Web:  
<https://corp.sertifi.com/resources/support-center/>

**Technical Details**

| Environment   |  |
|---|--|
| <b>Partner Environment</b>  | <b>Oracle Environment</b>  |
| <ul style="list-style-type: none"> <li>Sertifi for Hospitality Version 2</li> </ul> | <ul style="list-style-type: none"> <li>Oracle Hospitality OPERA 5.5</li> <li>Oracle Hospitality OPERA Kiosk Interface</li> </ul> |
| Product ID  |  |
| <b>Product ID (FKT)</b>   | <b>Description and Name</b>  |
| <ul style="list-style-type: none"> <li>5100-041 / OPP-KSK</li> </ul>                | <ul style="list-style-type: none"> <li>Oracle Hospitality OPERA Property Kiosk Interface for Sertifi Hospitality</li> </ul>      |
| Supported Protocol  |  |
| <ul style="list-style-type: none"> <li>HTTPS</li> </ul>                             |  |