SHANGHAI BLOOMING GRACE INTELLIGENCE ENGINEERING

Guest Room Management System Validated Integration with Oracle Hospitality OPERA 5.5

Blooming Grace Intelligence
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Oracle Validated Integration
provides customers with
confidence that a partner's
integration with an Oracle on-
premises application is functionally
sound and performs as designed.
This can help customers reduce
deployment risk, lower total cost of
ownership, and improve the user
experience related to the partner's
integrated offering.

Guest Room Management Functionality for Oracle Hospitality OPERA

Blooming Grace's guest room management system (GRMS) is a software
service for monitoring and controlling room control units in hotel guest rooms
that connects with Oracle Hospitality OPERA 5.5.

Company Overview

Established in 2008, Shanghai Blooming Grace (Angsheng) Intelligence Engineering
Co., Ltd is an advanced engineering company headquartered in Shanghai, China.
Blooming Grace offers a full range of services including hospitality intelligent room
control systems, audio-visual (AV) systems, IT solutions, extra-low voltage (ELV)
cabling systems, intelligent integration systems, as well as design and engineering
services for management and construction of corporate projects throughout China.

Integration Overview

Blooming Grace's GRMS collects guest information such as check-in or check-out time
from Oracle Hospitality OPERA property management system (PMS). The GRMS
provides room status information such make up room (MUR).

Integration Details

GRMS can connect and exchange data automatically with Oracle Hospitality OPERA
PMS in almost real time. It supports both serial and TCP/IP protocols. The execution of
the room scene becomes more intelligent by pulling guest information from Oracle
Hospitality OPERA PMS. For example, room control units receiving check-in or check-
out updates can immediately change the room scene to *welcome mode* or *energy
saving mode* to match the guest status. Oracle Hospitality OPERA PMS monitors the
real status of each room in the hotel and the GRMS supports database resync with the
Oracle system as necessary at runtime.

The integration supports

- Guest check-in and check-out
- Guest data change
- Room equipment status (such as MUR)

AVAILABILITY

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SUPPORT

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Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Guest Room Management System 1.0	• Oracle Hospitality OPERA 5.5.x • Oracle Hospitality Interface OPERA Property Level Interface version 5.5 • IFC8, version 8.10.1.14

Product ID	
Product ID (FKT)	**Description and Name**
• IFC_GSG / FIAS_GSG	• Guest Room Management System Shanghai Blooming Grace

Supported Protocols
• TCP/IP • Serial