Rounding (Shanghai) Info & Tech Service

Rounding TV System Integration with Oracle Hospitality OPERA 5.5

Rounding's TV system solution provides an efficient and practical information service platform and management tools for high-end hotels. The TV system meets your guests' demands for information, service, and entertainment with functions that include IPTV, screen casting, an e-Butler WeChat applet, and video on demand (VOD). It also improves your hotel's efficiency by reducing management costs.

COMPANY OVERVIEW

Rounding (Shanghai) Info & Tech Service Co., Ltd. (hereinafter referred to as Rounding) was founded in 2016 by senior professionals with more than a decade of experience in the IT and high-end hospitality industries.

The company is committed to providing five-star hotels with a comprehensive information solution with e-Butler—Rounding's WeChat applet—as the core. The company's service solution integrates digital, high-definition (HD) television, Internet of Things (IoT), and mobile internet technology, to deliver a balanced combination of technology and human services for hotel guests.

INTEGRATION OVERVIEW

Rounding TV System communicates with Oracle Hospitality OPERA property management system (PMS) via TCP/IP and Serial RS232 protocol. The TV system receives relevant guest information from the interface with Oracle Hospitality OPERA including name, gender, nationality, check-in and checkout date, folio details, and more. Using this information, Rounding TV System provides personalized services and customized hotel marketing information through TVs, tablet devices, and smart phones.

INTEGRATION DETAILS

The integration supports the following functionality:

- Check in and checkout
- Room move
- Database resync
- Guest information change
- Room status update

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Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

- TV rights
- Message lamp
- Wake up calls
- Folio review
- Remote check out
- Guest messages
- Simple charge posting
- Minibar postings by articles
- Night audit notification

TECHNICAL DETAILS

Partner Environment	Oracle Environment
• Rounding TV System V2.0	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.1.14 • Fidelio Interface Application Specification (FIAS) 2.20.15
Product ID (FKT)	**Description and Name**
• IFC_VSS / FIAS_VSS	• Oracle Hospitality OPERA VSS Interface for VSS IFC for Rounding TV System by Rounding (Shanghai) Info & Tech Service Co., Ltd.
Supported Protocols	
• FIAS via TCP/IP and Serial RS232	

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Validated Integration
Oracle Applications