SHIBUTANI

Fregreet Validated Integration with Oracle Hospitality OPERA 5.5

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ORACLE
Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

A non-contact hotel card lock system

The Fregreet system provides a contactless card lock system. With it, your front desk staff can publish a Mifare card at check-in that the guest uses as a room key. The guest simply holds the card over the slim, attractive reader and the door unlocks smoothly.

Company Overview

Shibutani aims to manufacture and provide high quality door hardware, lock cases and access solutions that satisfy customers. The company culture focuses on enhancing customer satisfaction and providing glass-fronted management. Shibutani employees respond quickly to changes in social conditions and customer needs.

Integration Overview

Through the integration with Fregreet, hotels using Oracle Hospitality OPERA property management system (PMS) can issue a room card, delete card information, and inquire about card contents.

Integration Details

The integration supports the following functionality:

- Key request, both new and duplicate
- Key delete
- Key answer
- Key read

Figure 1. The prompt window for publishing a guest card

AVAILABILITY

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Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Fregreet Version 2.0 (API)	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.2.20 • Fidelio Interface Application Specification (FIAS) 2.20.20

Product ID	
Product ID (FKT)	**Description and Name**
• IFC_KSS / FIAS_KSS	• Oracle Hospitality OPERA KSS Interface for Fregreet - Shibutani Co., Ltd

Supported Protocol
• FIAS via TCP/IP