SIPAY PLUS S.L.U.

Sipay Plus Validated Integration with Oracle Payment Interface 6 – Pay@Reception

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Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

A PCI-certified, omnichannel payment gateway provider delivering a best-in-class hotel payment experience

Sipay is a best-in-class payment hub for the hospitality sector. It provides advanced tokenization capabilities enabling hotels to charge customers even after they leave the hotel, providing payment services for both the reception and mobile areas such as cafeterias, restaurants, saunas, and gyms. Combining the market-leading Oracle Hospitality OPERA platform with the flexible and scalable Sipay platform via Oracle Payment Interface provides excellent investment protection to hotels.

Company Overview

With 25 years of experience, Sipay is fully focused on payments—especially those for hotels and resorts that require unique capabilities, special care, and optimized user experiences. Sipay is supported by two PCI-certified data centers that provide continuous, consistent payment service to hotels.

Sipay also provides essential PCP service with payment terminals as well as ecommerce payments, mail order/telephone order (MO/TO), interactive voice response (IVR) for call center payments, and even payment in self-checkout kiosks with unattended payment terminals.

Integration Overview

The integration between the Sipay payment gateway server and Oracle Payment Interface is based on open standards implemented with web services. It uses a microservice architecture designed for maximum flexibility and scalability, and it is capable of providing continuous operations for the hotel.
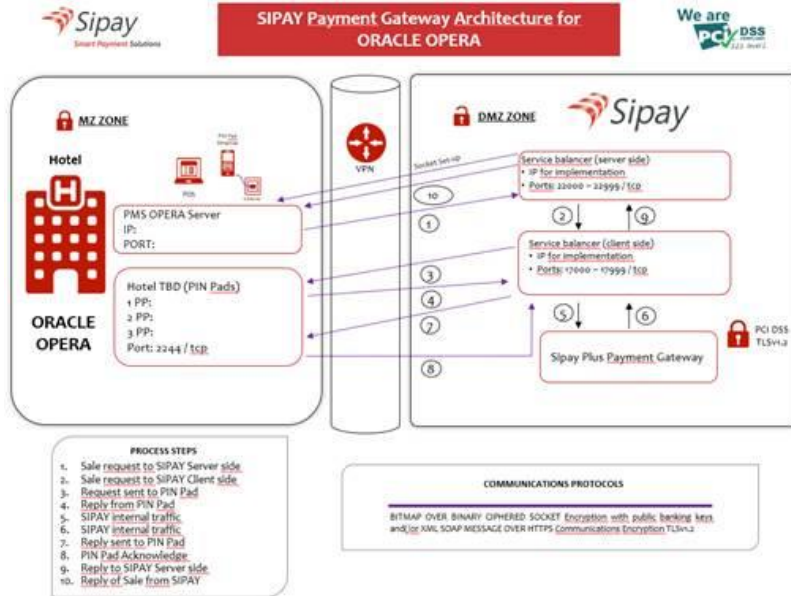
Integration Details

Oracle Payment Interface communicates to the Sipay Plus middleware over the merchant's local area network (LAN) through a secured HTTPS connection. The Oracle Payment Interface service connects to Oracle Hospitality OPERA at the hotel. The PIN entry device (PED) mapping table is handled by the Sipay Plus middleware.

The interface enables the following:

- Pre-authorization of transactions when guests check-in.
- Incremental authorizations (top-up) during the stay.
- Automatic authorizations released if guest wants to pay with a different card than the one provided at check-in.
- Sale completion transactions with the same card provided at check-in.
- Dynamic currency conversion (DCC) handled on the PED. Oracle Hospitality OPERA PMS will always receive transaction amounts in local currency and with DCC data.
- Purchase, refund, and void transactions.
- End-of-day settlement transactions to inform PSP system about when Oracle Hospitality OPERA PMS starts the end-of-day procedure.
- Token transactions to tokenize a card captured on the PED terminal.
- Get token (bulk) transactions to securely exchange a card number (PAN) for a token via the HTTPS secured token proxy service.

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Sipay Plus Version 2019	• Oracle Hospitality OPERA 5.5 • Oracle Payment Interface 6.1

Product ID	
Product ID (FKT)	**Description and Name**
• IFC_OPI_ SIPAYPLUS	• Oracle Hospitality OPERA EFT Interface for Sipay Plus by Sipay Plus SLU

Supported Protocol
• Oracle Payment Interface via HTTPS (TLS 1.2 or higher)

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