

# TATLIDIL ERKAN

## RoomOperations Validated Integration with Oracle Hospitality OPERA 5.5



Bourke Street  
PO Box 24202  
Melbourne, 3001, VIC  
Australia

Tel.: +61.406.245.484  
[roomoperations.com](http://roomoperations.com)



### Validated Integration

#### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

### Streamline hotel operational tasks so you can focus on your guests.

Harnessing the power of the cloud, RoomOperations, helps manage your hotel **guests and** operations, including housekeeping, engineering and maintenance, guest engagements, inventory control, minibar management, lost and found, and much more.

### Company Overview

RoomOperations focuses on optimizing operational tasks for the hospitality industry. The company has helped thousands of hotels around the world to streamline operations while reducing costs. Developing cloud-based solutions, RoomOperations is committed to providing hotels with state-of-the-art technology with minimal investment.

RoomOperations' hotel guest and operations management application covers all the guest and operational tasks that are required to sustain daily activities at the hotel. Fully automated, it enables supervisors to forecast and schedule assignments to staff automatically. It also supports workload balancing, real-time staff tracking, checklists, **and** is available in 17 languages.

### Integration Overview

RoomOperations can be integrated with your existing instance of Oracle Hospitality OPERA property management system (PMS), on premise or cloud, using a powerful set-up wizard that delivers a configured, integrated environment with a few simple steps. The two-way integration enables you to share and send data between the applications, ensuring you are using accurate, up-to-date information to automate daily tasks and operations.

### Integration Details

RoomOperations integrates with Oracle Hospitality OPERA via the Hotel Next Generation (HTNG) Single Guest Itinerary (SGI) interface. The integration enables the following functionality:

- Create new and update existing profile message from Oracle Hospitality OPERA to RoomOperations
- Update reservations and guest status (including cancel reservation, check in, checkout, create new reservation, update existing reservation, activate or reactivate no-show, reverse check in, reverse checkout, and rollback cancellations) from Oracle Hospitality OPERA to RoomOperations

**AVAILABILITY**

Bourke Street  
PO Box 24202  
Melbourne, 3001, VIC  
Australia

Tel.: +61.406.245.484  
[roomoperations.com](http://roomoperations.com)

- Queue room (both new and delete) from Oracle Hospitality OPERA to Room Operations
- Send out-of-order message (new, update, or delete) from Oracle Hospitality OPERA to Room Operations
- Send out-of-service message (new, update, or delete) from Oracle Hospitality OPERA to Room Operations
- Send room status updates from Oracle Hospitality OPERA to Room Operations
- Send room status updates from Room Operations to Oracle Hospitality OPERA
- Post revenue from Room Operations to Oracle Hospitality OPERA

**Technical Details**

Environment	
<b>Partner Environment</b>	<b>Oracle Environment</b>
<ul style="list-style-type: none"> <li>• RoomOperations 4.1</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA 5.5</li> </ul>
Product ID	
<b>Product ID (FKT)</b>	<b>Description and Name</b>
<ul style="list-style-type: none"> <li>• OPX_ROOMOPERATIONS</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA HTNG Interface for RoomOperations</li> </ul>
Supported Protocol	
<ul style="list-style-type: none"> <li>• HTTPS</li> </ul>	

**SUPPORT**

Email: [support@roomoperations.com](mailto:support@roomoperations.com)