

TENERUM

Tenerum Payment Gateway Validated Integration with Oracle Payment Interface 6 – Pay@Counter



Simple and secure EMV and pay@counter solutions for Oracle Hospitality's food and beverage point-of-sale (POS) systems via Oracle Payment Interface.

Integrated with Oracle Payment Interface, the Tenerum Payment Gateway is designed to provide restaurateurs with a best-in-class EMV and pay@table payment solution with extensive, built-in security features to protect your livelihood and reputation.

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Company Overview

Headquartered in Saint Petersburg, Florida, Tenerum is a developer of enterprise payment solutions, providing real-time, cloud-based applications enabling merchants to process their customers' credit, check, debit, and gift card transactions rapidly, responsibly, and reliably. Tenerum focuses on improving merchant's payment processing solutions through meaningful innovation between the merchants' point of sale (POS) or property management system (PMS) and the bank or processor of choice.

The Tenerum Payment Gateway solution is simple to deploy, operate, and manage. This PCI-DSS validated solution comes with Point-To-Point Encryption (P2PE) and enterprise-level tokenization to protect against data compromise as well as providing integrated features to streamline merchant operations. Additionally, the supported, tamper-resistant EMV PIN entry devices (PEDs) are completely isolated from physical connections to the POS systems. This further protects the POS system from handling any payment information and eliminates breach exposure from malware, viruses, and unauthorized access. Designed for both quick service and table service establishments, Tenerum Payment Gateway offers fast, localized, and pay@counter payment acceptance of credit, debit, and gift cards to expedite the customer check out experience.

Integration Overview

The Tenerum Payment Gateway manages all complex EMV PED functions that are typically associated with PED devices wired directly to POS systems. An innovative architecture eliminates the need for software to be installed on site, simplifying deployment tasks, PED maintenance, and the total life cycle support burden that comes with traditional PEDs wired directly to POS systems.



Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

AVAILABILITY

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Scalable to thousands of PEDs for enterprise implementations, the Tenerum Payment Gateway is perfect for single- and multi-unit food and beverage restaurants, larger venues, stadiums, and arenas.

The fully secure transaction flow begins with the Oracle Payment Interface-enabled POS server(s) connecting to the Tenerum Payment Gateway in the cloud to send all payment related requests. The Tenerum Payment Gateway then communicates to the respective EMV PED device to complete the payment interaction with the consumer. Once the transaction is complete, the Tenerum Payment Gateway provides all the necessary information back to the POS server(s) to finalize the transaction and update or close the open table or check.

Integration Details

Features of the Tenerum Payment Gateway include:

- A complete, integrated payment solution
- P2PE and tokenization
- No USB or serial cable to connect to the POS system
- Pay@table and fixed countertop implementations
- Split tender payment support
- Business continuity with store-and-forward mode
- Support for EMV contact and EMV contactless (near field communication or NFC), including support for ApplePay and AndroidPay payment processing
- Support for payments from credit cards and PIN debit cards
- Dynamic currency conversion (DCC) payment processing
- Web-based, back office transaction management and reporting user Interface to simplify end-of-day reconciliation tasks

SUPPORT

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Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> • Tenerum Payment Gateway 	<ul style="list-style-type: none"> • Oracle Payment Interface 6
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> • Tenerum Payment Gateway 	<ul style="list-style-type: none"> • Tenerum Payment Gateway for the Oracle Payment Interface
Supported Protocol	
<ul style="list-style-type: none"> • HTTPS/TLS 1.2 	



Validated Integration

Oracle Applications