TEVALIS

Tevalis EPOS Validated Integration with Oracle Hospitality OPERA 5.5

Tevalis provides an innovative range of market-leading electronic point-of-sale (EPOS) solutions.

With a growing, international client base, Tevalis develops solutions to fit into all sectors of the hospitality, leisure, and gaming industries. Headquartered in the UK and with offices in Europe and UAE, Tevalis is well positioned to support clients globally.

Company Overview

Tevalis offers a wide range of technology solutions for all sectors within the hospitality, leisure, and gaming industries. Each Tevalis solution can be integrated to provide clients with a consolidated technology ecosystem across three key technology layers.

On Premises: Tevalis' on-premises solutions include bespoke software installed on high-performance touchscreen tills, self-service kiosks, kitchen display systems, and the latest in handheld, mobile ordering, cross platform technology.

Enterprise Solutions: Seamlessly integrating directly with the Tevalis EPOS on-premises solutions are the in-house developed, cloud-based management applications that are part of our enterprise suite. The suite includes solutions for food and beverage stock management, business intelligence reporting, smartphone analytics, customer relationship management and loyalty, cash management, and centralized head office management. All solutions drive efficiencies, profit, and transparency for your business.

Integrations: To meet clients' full, unique requirements, Tevalis specializes in complete software solutions. Tevalis integrates with other products in their respected fields to ensure a best-of-breed system is always achieved. Tevalis integrates with finance systems, property management systems (PMS), restaurant reservation systems, payment services, and many more. Tevalis currently supports integrations with more than 70 partners.

Integration Overview

Tevalis EPOS software integrates with Oracle Hospitality OPERA using API technology, allowing restaurant staff to easily charge guests' meals or drinks to the appropriate room and invoice.

After having dinner at a hotel restaurant or simply a drink at the bar, hotel guests inform their servers when they are ready to pay their bill. The server or bartender chooses the "charge to room" payment type in the Tevalis EPOS prompting a search for a guest by either room number or last name. Once the correct guest has been identified, the server simply selects and confirms the correct guest and receipt details are sent to Oracle Hospitality OPERA. If the guest adds a tip, the server or bartender can add the extra amount to the receipt; the receipt amount then gets updated in Oracle Hospitality OPERA upon finalizing the receipt.

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Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Integration Details

The integration enables the following:

- Send inquiries to Oracle Hospitality OPERA PMS to check room occupancy. Inquiries can be done by room number, guest name, or Track2 data (keycard ID).
- Send room postings to Oracle Hospitality OPERA PMS.
- Send cash or credit card postings to Oracle Hospitality OPERA PMS.
- Handle NoPost flags and CreditLimit notifications received from Oracle Hospitality OPERA PMS.
- Handle individual postings for each occupant in the room.
- Post covers.
- Post negative amounts.

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Tevalis EPOS Version 2018	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.12.1.0 • XML_POS 2.11
Product ID	
Product ID (FKT)	**Description and Name**
• POS / XML_POS	• Oracle Hospitality OPERA POS Interface for Tevalis EPOS by Tevalis Limited
Supported Protocol	
• XML_POS via TCP/IP	

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