

ORACLE VALIDATED INTEGRATION DATA SHEET

Tripleseat

Tripleseat Integration with Oracle Hospitality OPERA 5.5

Tripleseat for Hotels is the all-in-one group sales platform that gives hotels all the tools they need to increase group sales, simplify the booking process, manage guest rooms, and communicate seamlessly with the entire team — all while providing an exceptional guest experience.

COMPANY OVERVIEW

Founded in 2008, Tripleseat's mission was to free hospitality teams from manual processes, spreadsheets, and pen and paper with an easy-to-use, intuitive software that streamlines the planning process. Today, Tripleseat helps more than 4,000 hotels, restaurants, and unique venues increase revenue through group sales and event booking with a platform built by hospitality industry pros.

Tripleseat for Hotels brings hotels and customers together through a web-based group sales and booking application. With an integrated CRM, guest room control, and event platform, Tripleseat gives all your departments—including sales, marketing, catering, front desk, and service — a single, shared view of every group booking.

INTEGRATION OVERVIEW

The Tripleseat integration with Oracle Hospitality OPERA property management system (PMS) allows for real-time updates of room availability, inventory, and rates from the PMS to Tripleseat. The two-way integration also enables guest room blocks to be sent from Tripleseat to Oracle Hospitality OPERA. Pickup against reserved room blocks is updated from Oracle Hospitality OPERA to Tripleseat so event planners can track reserved rooms.

INTEGRATION DETAILS

The integration between Tripleseat and Oracle Hospitality OPERA connects via OPERA Xchange Interface (OXI) and enables the following functionality:

- Room availability changes in Oracle Hospitality OPERA are updated in Tripleseat.
- Room inventory changes in Oracle Hospitality OPERA are updated in Tripleseat.
- Two rate plans in Oracle Hospitality OPERA can be designated to update the base and minimum room rates in Tripleseat.
- Pickup against room blocks in Oracle Hospitality OPERA is updated in Tripleseat in real time.



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ORACLE Validated Integration Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

TECHNICAL DETAILS	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> • Tripleseat Version 1 	<ul style="list-style-type: none"> • Oracle Hospitality OPERA 5.5 • Oracle Hospitality OPERA Xchange
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> • OPX_TRIPLESEAT 	<ul style="list-style-type: none"> • Oracle Hospitality OPERA eXchange Two-Way for TRIPLESEAT
Supported Protocols	
<ul style="list-style-type: none"> • HTTPS Protocol 	

AVAILABILITY

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ORACLE

Validated Integration

Oracle Applications

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