VINN GMBH

Cockpit Validated Integration with Oracle Hospitality OPERA 5.5

VINN personalizes the digital travelers' journey.

VINN Cockpit software connects WiFi, room control, TV, telephony, and digital signage over the network with further mobile services such as check-in/check-out, digital keys, mobile payment, and other innovative services.

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Company Overview

Based in Krefeld, Germany, VINN has been providing customizable, future-oriented IT solutions for the hotel industry and related sectors for more than 15 years. The modular VINN system forms the basis for strictly customized guest management and the digitalization of all guest services, which leads to increases in company efficiency.

VINN products have been installed in more than 80,000 hotel guest rooms in Europe, Africa, and the Middle East. VINN is expanding to provide worldwide market coverage.
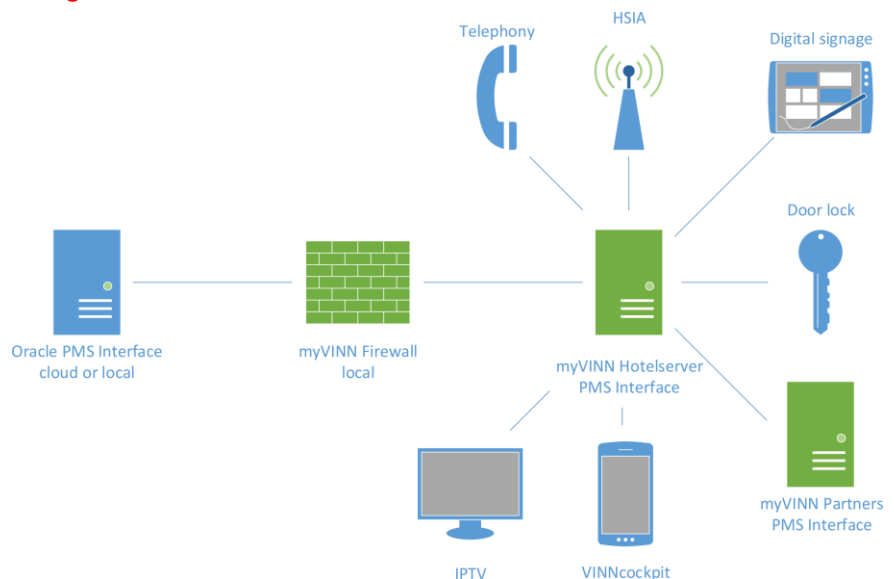
Integration Overview

ORACLE
Validated Integration
Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Figure 1. An illustration of the integration between VINN and the Oracle Hospitality OPERA property management system (PMS).

Integration Details

The integration allows for the following functionality:

- Receive guest check in and check out from Oracle Hospitality OPERA PMS as soon as they are performed.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest performs a room move.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest changes departure date, guest name, or language.
- Request or receive database swap commands from Oracle Hospitality OPERA PMS, to refresh the property's occupancy status on the vendor system.
- Receive text messages immediately upon entry into Oracle Hospitality OPERA PMS.
- Set message status to "received" in Oracle Hospitality OPERA PMS.
- Receive a notification whenever a guest requests not to be disturbed.
- Set the room status to clean, dirty, inspected, vacant, or occupied.
- Change TV rights from Oracle Hospitality OPERA PMS.
- Set or clear a wake-up call from and to Oracle Hospitality OPERA PMS.
- Update Oracle Hospitality OPERA PMS with the wake-up status.
- Request Oracle Hospitality OPERA PMS for the guest folio with detailed items.
- Perform remote checkout.
- Post charges to the room by total amount.
- Post minibar charges to the room by total amount or by article.
- Send Inquiries to Oracle Hospitality OPERA PMS to check room occupancy. Inquiries can be done by room number.
- Send room postings to Oracle Hospitality OPERA PMS.
- Handle NoPost flags and CreditLimit data received from Oracle Hospitality OPERA PMS.
- Handle individual postings for each guest in the room.

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Cockpit Version 1.01	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.2.10 • Fidelio Interface Application Specification 2.20.12
Product ID	
Product ID (FKT)	**Description and Name**
• IFC_CVI	• Oracle Hospitality OPERA MSC Interface for Cockpit by VINN GmbH
Supported Protocol	
• FIAS via TCP/IP	

ORACLE®
Validated Integration
Oracle Applications