WEBSPOT

WebSpot Internet Management Validated Integration with Oracle Hospitality OPERA 5.6

WEBSPOT

Control guest internet access, administer surveys, and market your hotel

WebSpot Internet Management controls guest internet access for hotspot access, administers surveys asking guests to review the hotel, and helps with marketing by integrating with the hotel's property management system (PMS).

Mascarenhas de Morais 132 / 707
Copacabana
Rio de Janeiro, RJ, 22030-040
Brazil
Tel.: +55.0800.591.3004
Tel: +55.21.3609.8714
webspot.com.br

ORACLE

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Company Overview

WebSpot specializes in internet control, surveys, and solutions for hotels. Always evolving, the company supports hotels with new solutions and deep functionality that please customers, help market your property, and make your business easier.

A Brazilian company with more than ten years' experience in the hospitality market, WebSpot works with hundreds of clients across Brazil. The company is well established in the Brazilian market with a presence at hospitality events and in the industry media.

The company's portfolio includes different software solutions to meet the needs of hotel staff in establishing internet connections, operations, and marketing. Its solutions not only make the daily tasks of hotel staff easier, but it also helps the hotels to comply with the Brazilian Civil Rights Framework for the Internet (Marco Civil) law.

Integration Overview

WebSpot receives reservation updates from Oracle Hospitality OPERA PMS via the OPERA Exchange one-way interface (OXI). The OXI interface is an XML-based interface that uses an HTTPS connection between the systems.

The Webspot Internet Management system will receive guest check-in and checkout information from Oracle Hospitality OPERA. The basic information about the guest and the room is activated in the WebSpot system and is used to validate network access with security. Also, after checkout, an email survey is delivered to guests and the network access is terminated.

Integration Details

Reservation updates are provided via the OXI interface, sent to https://api.webspot.com.br/oracle, and then delivered to the client appliance. Receipt of check-in reservation updates results in activation of network access. Any change in status, such as checkout notification, triggers the delivery of a survey to any client that provided an email address.

The picture below shows an example of how the information for network access is presented in the WebSpot system after the integration with Oracle Hospitality OPERA PMS.

602	SIMONE RODRIGUES	SIMONE RODRIGUES	Hóspedes	1	ATIVADO
601			Hóspedes	1	DESATIVADO

Figure 1. An activated room is a room with a checked-in guest, and a deactivated room is empty following checkout.

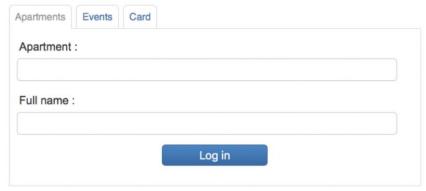The guest will validate their access for a Wi-Fi connection as the example below.

Figure 2. The screen for validating Wi-Fi access.

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• WebSpot Internet Management	• Oracle Hospitality OPERA 5.6

Product ID	
Product ID (FKT)	**Description and Name**
• OPX_WEBSPOT	• OPERA Exchange Interface One-Way for WEBSPOT

Supported Protocol
• HTTPS