

WESTPAY

West Payment Application Validated Integration with Oracle Payment Interface 6 – Pay@Counter



West Payment Application (WPA) integrates with Oracle Hospitality's solutions for the food and beverage segment with a pay-at-counter solution powered by Oracle Payment Interface 6.

West provides the infrastructure for payment methods demanded by the market in the form of reliable and secure card payment solutions for in-store, ecommerce, and self-service transactions.

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Company Overview

West supplies smart transaction and payment solutions to market leaders within the retail, hospitality and retail banking industries. The company's offerings rationalize payment processes for in-store, self-service and ecommerce environments. West is active in four main market areas: Europe, Africa, South and Southeast Asia, and Australia.

Integration Overview

WPA is used in all terminal models by West and comes natively with support for Oracle Payment Interface for use with both Oracle Hospitality Symphony and Oracle Hospitality RES 3700.

The solution is validated with West 8006 and West T103, but Oracle Payment Interface is supported on all West card terminal models. All devices have contactless capabilities and support dynamic currency conversion (DCC).

The versions of supported Oracle Hospitality software are as follows:

Software (OGDH/MGDH Driver)	From version
Oracle Hospitality RES 3700	5.0
Oracle Hospitality 9700	4.0
Oracle Hospitality Symphony FE	1.6 MR6
Oracle Hospitality Symphony	2.7 MR4
Software (Native Driver)	
Oracle Hospitality RES 3700	5.5 MR1
Oracle Hospitality Symphony	2.9
Oracle Hospitality E7	4.2 MR1
Oracle Hospitality OPERA	5.5.0.15



Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

AVAILABILITY

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Integration Details

All card transactions are initiated by the Oracle Hospitality application installed at the merchant location. The terminal, running WPA, communicates with West Payment Gateway (WPG) over a secure and encrypted line for online authorization. The gateway validates the information and switches the transaction to the corresponding card network while also returning the result of the transaction back to the card terminal. The card terminal then informs the Oracle Hospitality application about the result of the transaction.

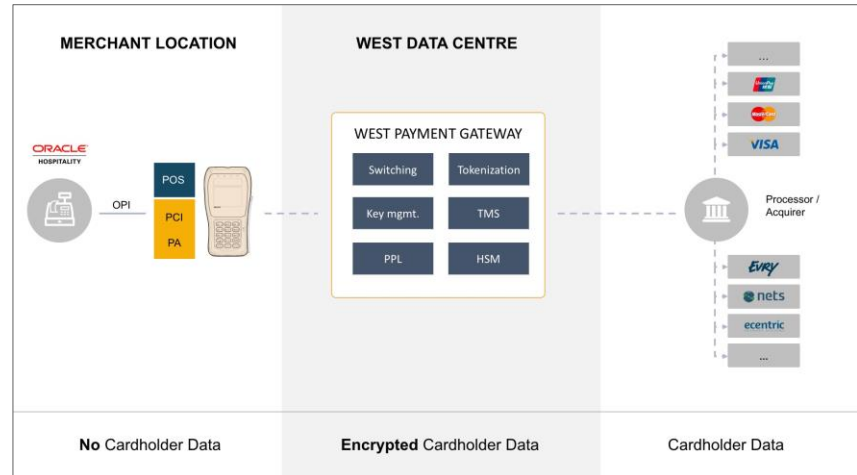


Figure 1. Integration architecture

You can configure and update the card terminal remotely, on a schedule, or on demand. In addition, you can configure terminal capabilities such as transaction types allowed, card schemes accepted, how many offline transactions should be allowed, and more.

The West Payment Solution is a combination of three main products: card terminal hardware, WPA, and WPG. The solution is certified with the Payment Card Industry (PCI) standards and with all major card brands with global reach through multiple acquirers reaching Europe, Asia, Australia, and South Africa.

Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> West Payment Application 1.22.x.x 	<ul style="list-style-type: none"> Oracle Payment Interface 6
Supported Protocol	
<ul style="list-style-type: none"> Oracle Payment Interface over HTTPs, TLS1.2, and E2EE encryption. ECR-POS to card terminal communication is TCP/IP wired or wireless. 	