

# WEVO TECHNOLOGY SDN BHD

## Wevo Hotel Apps Validated Integration with Oracle Hospitality OPERA 5.5



No. 49-2, Petaling Utama Avenue  
Jalan PJS 1/50  
Taman Petaling Utama  
46150 Petaling Jaya  
Selangor Darul Ehsan  
Malaysia  
Tel.: +603.8955.8955  
Fax: +603.8955.8954  
[wevo.my](http://wevo.my)



### Validated Integration

#### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

### WEVO: We Network Voice

WEVO IPPBX is a telephony solution for the hotel industry. WEVO provides telephony hardware such as media gateway, call server and telephones. WEVO telephony solution comprises PBX, Call Center, CRM and Telephony Mobile Application for hotel environments. WEVO telephony solutions can cater to up to 10,000 rooms and satisfy five-star hotel requirements. WEVO has a software component called **PMS Link** which allows for direct connection to Oracle Hospitality OPERA.

### Company Overview

A technology company specializing in telecommunication product development and distribution, Wevo specializes in private automatic branch exchanges (PABX), IP-based private branch exchanges (IP PBX), headsets, call logs, and call centers. Its sales channel is comprised of IP PBX solution providers, PABX distributors, and solution integrators throughout ASEAN. In addition to IP PBX products, call logs, and a SIP gateway, Wevo supports the hospitality industry with in-house IP phones, door phones, and hotel phones.

### Integration Overview

The integration between Wevo Hotel Apps and Oracle Hospitality OPERA PMS is illustrated in Figure 1.

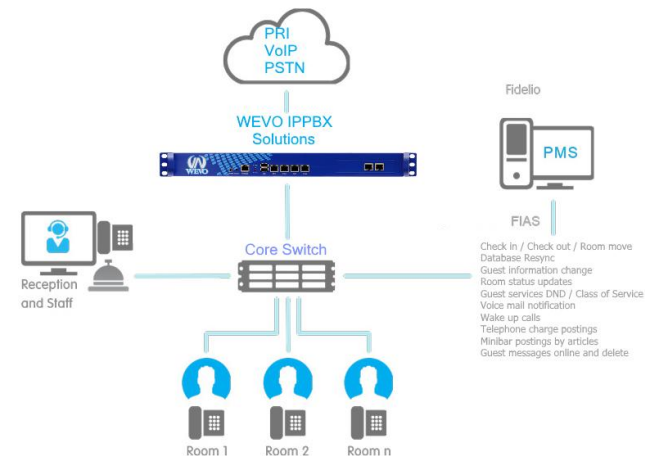


Figure 1. Integration architecture

**AVAILABILITY**

No. 49-2, Petaling Utama Avenue  
 Jalan PJS 1/50  
 Taman Petaling Utama  
 46150 Petaling Jaya  
 Selangor Darul Ehsan  
 Malaysia  
 Tel.: +603.8955.8955  
 Fax: +603.8955.8954  
[sales@wevo.my](mailto:sales@wevo.my)

**SUPPORT**

[wevotech.freshdesk.com/support/home](http://wevotech.freshdesk.com/support/home)

**Integration Details**

The integration supports the following functionality:

- Check in, check out, room move, and database resync
- Guest information change
- Room status updates
- Guest services such as do not disturb and class of service
- Voicemail notification
- Wake up calls
- Telephone charge postings
- Minibar postings by articles
- Guest messages online and delete

**Technical Details**

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> <li>• Wevo Hotel Apps Version 1.0</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA Version 5.5</li> <li>• Oracle Hospitality Interface IFC8 Version 8.10.2.20</li> <li>• Fidelio Interface Application Specification 2.20.20</li> </ul>
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> <li>• IFC_PBX / FIAS_PBX</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA PBX Interface for Wevo Hotel Apps - Wevo Technology Sdn Bhd</li> </ul>
Supported Protocol	
<ul style="list-style-type: none"> <li>• FIAS via TCP/IP</li> </ul>	



**Validated Integration**

Oracle Applications

Copyright © 2018, Oracle and/or its affiliates. All rights reserved. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. 0618