WUHAN SURPRISE TCHNOLOGY

H-Room CMS Validated Integration with Oracle Hospitality OPERA 5.5

SURPRISE

Xinlong No.1 Residence, 358
Jiangcheng Rct, Hanyang District
Wuhan, Hubei Province, 430000
China
Tel.: +86.27.84682088
Fax: +86.27.84682088
Email:
surprise_support@surpriseasia.com

Intelligent room control systems for hotels

H-Room CMS is a centralized control system for hotel guest rooms. It is designed to manage lights, curtains, and air conditioners in the hotel guestrooms.

Company Overview

Wuhan Surprise Technology specializes in the field of designing, developing, and building intelligent hotel room control systems. With nearly ten years of experience, we have grown to be the most influential systems integrators in central China.

Integration Overview

A centralized guest room control system, H-Room CMS integrates with Oracle Hospitality OPERA property management system (PMS) via RS232 and TCP/IP to enable the systems to exchange guest check in and check out data.

Integration Details

The integration supports the following functionality:

- Check in
- Check out

ORACLE
Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

AVAILABILITY

25-1-101 TaiHe Spring Garden
Economic and Technological
Development District
Wuhan, Hubei Province, China 430000
Tel.: +86.27.84682088
Fax: +86.27.84682088
Email:
surprise_support@surpriseasia.com

SUPPORT

Email:
surprise_support@surpriseasia.com

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• H-Room CMS Version 2.1.1b	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.2.20 • Fidelio Interface Application Specification (FIAS) 2.20.20

Product ID	
Product ID (FKT)	**Description and Name**
• IFC_BMS / FIAS_BMS	• Oracle Hospitality OPERA BMS Interface for H-Room CMS - Wuhan Surprise Technology Co Ltd.

Supported Protocol
• FIAS via TCP/IP and serial