ZUCCHETTI SWITZERLAND SA

TCPOS.net Validated Integration with Oracle Hospitality Suite8

Powerful and flexible tools to accurately manage all sales transactions

The posting interface between TCPOS.net point-of-sale (POS) solution and Oracle Hospitality Suite8 property management system (PMS) enables hoteliers to honor room requests and post transactions to the customers' folio.

Company Overview

The Zucchetti Group provides an extensive range of software and hardware solutions as well as innovative services designed and developed for companies of any size. With 3,800 employees, a global distribution network, and more than 350,000 customers, the Zucchetti Group is a leading Italian enterprise and an important player in the European IT sector. Zucchetti's portfolio includes innovative ERP, workforce management, and safety and security solutions for enterprises across many vertical sectors such as banking and insurance, public administration, venue management, tourism, fashion, hospitality, and food service.

TCPOS is Zucchetti's POS technology for the hospitality and retail industries. Zucchetti's iCore strategy converts your POS into a flexible point of service aimed at improving your customer experience in store, online, and mobile. From sales to warehouse, Zucchetti's mission is to evolve the iCore with its clients by applying digital transformation best practices and a wide solution portfolio. With a customer base of 10,000 clients and more than 65,000 installed POS systems, Zucchetti TCPOS solutions are designed, marketed, and supported by a dedicated team of more than 300 professionals in Switzerland, Germany, Austria, France, Italy, Bulgaria, Argentina, and Mexico as well as a worldwide network of certified partners.

Integration Overview

The validated integration between the TCPOS.net POS system and Oracle Hospitality Suite8 PMS links the two systems through a plug-in installed on the client. The client is connected to an intermediate TCPOS IFC that dialogs with the Oracle Hospitality IFC and is responsible for charging the posting to Oracle Hospitality Suite8 PMS.

Integration Details

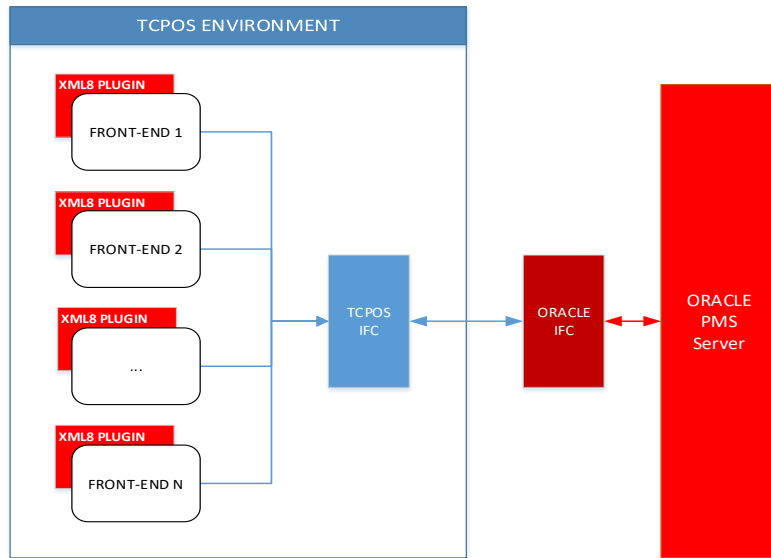The integration enables the following:

- Send Inquiries to Oracle Hospitality Suite8 PMS to check room occupancy. Inquiries can be done by room number, guest name, or Track2 data (keycard ID).
- Send room postings to Oracle Hospitality Suite8 PMS.

Zucchetti Switzerland SA
Centro Galleria 2, Via Cantonale 2c
6928 Manno, Switzerland
Tel.: +41.91.604.20.80
Fax: +41.91.604.20.89
Email: info@tcpos.com
tcpos.com
zucchetti.com

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

- Send cash or credit card postings to Oracle Hospitality Suite8 PMS.
- Ability to handle NoPost flags and CreditLimit notices received from Oracle Hospitality Suite8 PMS.
- Support for credit limit override functionality, enabling a POS manager to override any credit limit set on Oracle Hospitality Suite8 PMS.
- Ability to handle individual postings for each occupant in the room.
- Posting of covers.
- Void of a previous posting.
- Support for tax inclusive or tax exclusive configuration.

Architecture overview of integration between TCPOS.net and Oracle Hospitality Suite8

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• TCPOS.net Version 4.6.2	• Oracle Hospitality Suite8 8.12 • Oracle Hospitality Interface IFC8 8.13.0.0 • Oracle Hotel Property Interface XML-POS Specification (XML_POS) 2.15

Product ID	
Product ID (FKT)	**Description and Name**
• XML_POS	• Oracle Hospitality Fidelio Suite8 POS Interface for TCPOS.net by TCPOS SA

Supported Protocol
• XML_POS via TCP/IP