

# LEVIY B.V.

## LEVIY Validated Integration with Oracle Hospitality OPERA 5.5



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### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

### Mobile and digital housekeeping and facility management platform.

LEVIY provides more than 15 modules to optimize, digitize, and innovate daily housekeeping and facility management.

### Company Overview

A team of young and highly motivated entrepreneurs, LEVIY is ready to change the world. The company name, LEVIY, means "bringing people together", and that's exactly what it does. By developing smart and unique software solutions, LEVIY focuses on increasing the efficiency and transparency of your processes while making them much more dynamic. This increased efficiency and transparency makes your life easier and brings people closer together. Your team, your management, and even your customers can truly enjoy using the same system. Together with your customers, you can create a truly sustainable solution that is ready for the future.

### Integration Overview

The LEVIY platform is used to plan and coordinate housekeeping. It integrates with Oracle Hospitality OPERA property management system (PMS) by keeping track of the status of reservations and rooms.

The reservation and room status is used to tell housekeeping what rooms need to be cleaned and cleaning job needs to be done. When a user of the LEVIY platform finishes cleaning and changes the room status to Clean, the LEVIY platform will communicate this change back to Oracle Hospitality OPERA PMS.

### Integration Details

The integration uses the Oracle Hospitality OPERA ActivityExt SOAP API to track and follow notifications of RoomStatusUpdateBe and GuestStatusNotificationExt. These are used to update the occupancy status and cleaning status of the room and to plan what cleaning task needs to be done. These tasks include Checkout, Stay-over, and Linen Change.

UpdateRoomStatus is used to communicate changes in the HKStatus back to Oracle Hospitality OPERA. FetchRoomStatus and FetchRoomStatuses are used to import the Oracle Hospitality OPERA room status once into the LEVIY platform.

**AVAILABILITY**

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**SUPPORT**

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**Technical Details**

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> <li>• LEVIY 8.16.0</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA 5.5</li> <li>• Oracle Hospitality OPERA HTNG Interface 5.5</li> </ul>
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> <li>• OPX_LEVIY</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality OPERA HTNG Interface for LEVIY by LEVIY B.V.</li> </ul>
Supported Protocols	
<ul style="list-style-type: none"> <li>• HTNG Single Guest Itinerary 2008B</li> <li>• HTNG Activity Extension Service 2008B</li> </ul>	