



Finance & Administration

Reimagining transformation to build a stable, productive government. With TCS, change starts here.

Tata Consultancy Services (TCS) partners with federal, state, and local governments to deliver finance and administration modernization that helps governments manage scarce resources more effectively. We build operational efficiencies and enable well-organized operations that help government improve delivery of services to constituents. As a strategic partner and systems integrator, TCS builds meaningful, efficient business processes and charts of accounts for effective reporting, accounting, finance, budgeting, and workforce management.

We ensure the successful adoption of new solutions by providing long-term organizational change management with a deep understanding of government constraints. TCS applies digital transformation best practices and upholds our promises to deliver on time and within budget.

Key Solutions & Offerings



Finance Transformation and Application Modernization



Advisory



Managed Support Services



Analytics and Enterprise Performance Management



Upgrades



Business Optimization

The TCS Difference

- **Delivery certainty.** Our customer-first philosophy, backed by over 50 years of private sector experience, delivery of unemployment modernization in seven states, and a focus on your long-term success.
- **Innovative.** We're perpetually innovating and pioneering new ways of working to improve efficiency, lower risk, and yield better outcomes. We apply artificial intelligence, machine learning, analytics, and robotic process automation to drive transformation and deliver consumer-grade digital experiences.
- **Holistic.** We create holistic, tailored solutions that span the lifecycle of government services. Our integrated systems promote agency interoperability and deliver a common digital government experience. TCS' deep technology expertise and contextual knowledge of the public sector provide perspectives that offer customized, insightful solutions.
- **Purpose-driven.** We believe transformation is about more than technology; it is about empowering change. TCS re-invests part of our returns into programs that empower people and communities, supporting the development of happy, healthy, and productive communities.

TCS Qualifications

- Leader in Global Oracle Cloud Applications services¹, with a strong 30+ year relationship with Oracle
- Level 5 Capability Maturity Model Integration (CMMI) 2.0, indicating TCS' high capability and performance levels²
- Top Employer in the United States, for employee-friendly workplace practices and continued talent investment³, resulting in an 8.9% attrition rate, the lowest in the IT and Business Process Outsourcing industry⁴
- Exceptional 95%+ customer retention rate
- Reduce configuration efforts by >60%, lessening risk and time-to-market⁵

¹[Everest Group 2022](#)

²<https://cmminstitute.com/>

³[Employers Institute 2022](#)

⁴[TECHGIG 2022](#)

⁵[TCS implementation services for Oracle Cloud applications](#)

Contact us at US.PublicServices@tcs.com

Tata Consultancy Services (TCS) US Public Services

Change starts here. At TCS, we believe public sector change starts with the way change is delivered. The ambition and desire of governments across the U.S. to transform how they deliver services have never been greater. As the rate of change accelerates, TCS is committed to helping governments achieve success by improving the ability to serve people. TCS helps governments transform their ability to respond rapidly to ever-evolving technology and constituent expectations, enabling consumer-grade digital experiences and a future-ready workforce. Change begins with understanding your needs and a long-term commitment to your success, because people deserve government that is there when they need it, the way they need it.

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multi-national business group, TCS has over 606,000 of the world's best-trained consultants in 55 countries. The company generated consolidated revenues of US \$25.7 billion in the fiscal year ended March 31, 2022 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com.