

# Converting a Cruise Ship into a Hospital

If you are one of the several cruise companies stepping up to turn one of your ships into a makeshift hospital or temporary housing units for frontline workers, we want to help.

Oracle Hospitality is here to make this process as seamless as possible. To start, below is an actionable guide on how to take advantage of your Oracle Hospitality Cruise Shipboard Property Management System (SPMS), to support such conversions.

**Note that this process will require an extra server (the offline server, if available, can be used). And to make the transition back as smooth as possible, we suggest keeping the ship server and Resonline functionality within Fleet Management System (FMS) — where applicable — running in the background.**

**Following these steps will make for an easier return to normal operations when the time comes:**

## STEPS TO UPDATE SPMS:

- Create a new Server and import a backup of the Ship Server or Clone Ship Server (preferred method).
- On the new server, remove unwanted production data.
- Change Location and Cabin setup to accommodate New Hospital Configuration, if needed.
- Repurpose special request codes to meet special requirements.
- Once new database is ready, point workstation clients to the new server.



**While everyone around the world continues to navigate the uncertainty of COVID-19, Oracle Hospitality is committed to supporting your business throughout the course of this pandemic, and to provide continuity of service at all times.**

## SPMS MODULES AVAILABLE FOR USE:

- Management
- Crew
- Medical (Issue Certificate for Insurance)
- Gangway

## RETURN TO NORMAL CRUISE OPERATIONS:

- Point workstation clients back to the original database server.

We are inspired by — and grateful for — your efforts. If you need assistance, we are here to help.

## CONNECT WITH US

Call +1.800.ORACLE1 or visit [oracle.com](http://oracle.com).  
Outside North America, find your local office at [oracle.com/contact](http://oracle.com/contact).

 [blogs.oracle.com/hospitality](https://blogs.oracle.com/hospitality)  [facebook.com/OracleHospitality](https://facebook.com/OracleHospitality)  [twitter.com/OracleHosp](https://twitter.com/OracleHosp)

Copyright © 2020, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0420

**Disclaimer:** This document is for informational purposes. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described in this document may change and remains at the sole discretion of Oracle Corporation.

