ORACLE
Utilities

Meter Data Management Solutions

Optimizing Advanced Metering Infrastructure for utilities and customers

3 pillars of AMI success

Customer engagement –
involve customer to fully realize AMI benefits

- Higher customer satisfaction
- Greater enrollment in utility programs
- Ability to offer new services

Analytic insights –
leverage machine learning

- Help predict events
- Prioritize work and assets
- Avoid damage to distribution network

Operations efficiency –
build a flexible foundation as needs and technology changes

- Reduces operating costs
- Reduced call center traffic
- Billing improvement

By 2022, 1.1 billion smart meters deployed

USA
68% of households with AMI in 2020

Europe
72% of households with electricity will have a smart meter

Asia
2/3 of all smart meters worldwide installed on the continent

> When used effectively by utilities or third-party service providers, AMI can improve grid performance, save energy, and reduce customer bills.*