Oracle Beehive Enterprise Collaboration Server
Frequently Asked Questions

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What is Oracle Beehive?

Oracle Beehive Enterprise Collaboration Server is a unified collaboration software solution that provides a complete range of communication and collaboration capabilities including enterprise messaging, team collaboration and real-time collaboration. The list of services that Oracle Beehive supports includes email, calendar, instant messaging, presence, task management, team workspaces, web and voice conferencing, mobile access, and voicemail.

What makes Oracle Beehive different?

Oracle Beehive is the only enterprise collaboration platform that is truly unified - not a collection of integrated software or a suite of separate applications cobbled together. Oracle Beehive allows IT to standardize on a single platform (single mid tier, single database store) for email, team workspaces and conferencing, resulting in a smaller software and hardware footprint and saving the time and costs associated with deploying and managing disparate systems.

On the end-user side, Oracle Beehive provides the type of out-of-the-box feature integration that you would only get from a truly unified platform. For example: a person's presence is automatically displayed next to their name on team workspace pages, team meetings are automatically displayed in your personal calendar, and team web conference recordings are automatically saved to the appropriate workspace. All this integration is available without needing any configuration or customization work. Simply install Beehive and start using it.

What benefits does Oracle Beehive provide for IT?

Oracle Beehive is a unified collaboration platform with a single object model, architecture, and database store for all collaboration and communication content. As a result, Oracle Beehive vastly simplifies system administration and maintenance and allows IT to easily enforce security and

compliance requirements. For more information, please refer to the Oracle White Paper 'Six Ways a Unified Collaboration System Reduces IT Costs.'

Is Oracle Beehive available today?

Yes. The most current version is Oracle Beehive 2.0.

What deployment options are available for Oracle Beehive?

Oracle Beehive gives you a choice of operating systems for deployment, including Linux, Microsoft Windows, or Sun Solaris. You can also outsource management of your Oracle Beehive system to Oracle On Demand Managed Services with the option of having Oracle manage Beehive in your environment, at Oracle, or at a 3rd-party location.

Oracle Beehive Functionality

Can you tell me more about the team collaboration features in Oracle Beehive?

Oracle Beehive offers team workspaces, which are dedicated environments for teams to easily find and share information. Within a team workspace, users have access to a team wiki, team email, team calendar, shared documents and other team collaboration features. Users are able to access team workspace content from a number of convenient ways including through a web browser, Microsoft Outlook, or Microsoft Windows Explorer. For more information, please refer to the Oracle Beehive Team Collaboration Data Sheet.

Can I use Oracle Beehive as my organization's enterprise messaging platform?

Yes. Many organizations, including Oracle, have deployed Oracle Beehive for enterprise messaging (email, calendar, and address book). Oracle Beehive is designed to support the security, availability, and scalability demands of enterprise messaging within even the largest of organizations. Oracle

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Beehive integrates with user directory services such as Microsoft AD and Oracle Internet Directory and supports LDAP. For easy migration from existing messaging platforms, Oracle Beehive provides tools and support for migrating from Microsoft Exchange, IBM Lotus Domino, and Novell GroupWise.

For organizations interested in Oracle Beehive for just enterprise messaging, the Oracle Beehive Enterprise Messaging Server software option is available.

Does Oracle Beehive offer mobile phone support?

Yes. Oracle Beehive provides mobile device support for many popular mobile phones including the RIM Blackberry and Apple iPhone. Refer to the Oracle Beehive Documentation for a complete list of certified mobile devices.

Do I have to deploy all of the Oracle Beehive services to all of my users?

No. While Oracle Beehive can be used for all your enterprise messaging, team collaboration and real-time collaboration needs, each communication or collaboration service can be disabled for all or a specific subsets of users.

What are the benefits of Oracle Beehive's support for open standards?

Oracle Beehive supports open standard protocols that allow users to connect to Oracle Beehive using a variety of standards-based clients. Some of the protocols supported include IMAP (for email), XMPP (for instant messaging), and CalDAV (for calendar management). As one example, Oracle Beehive's support for IMAP allows an organization to use any of the following clients for email access: Apple Mail, Apple iPhone, Mozilla Thunderbird, or Microsoft Outlook.

What are the Oracle Beehive clients?

Oracle Beehive offers clients that will enhance the user experience beyond standards-based clients. The list includes:

- **Oracle Beehive Extensions for Outlook (OBEO)**: Oracle Beehive Extensions for Outlook provides the traditional integrated client experience of Microsoft Outlook and extends it with team collaboration and document sharing capabilities.
- **Oracle Beehive Webmail Client**: A web-based option for personal email, calendar, tasks, and contacts.
- **Oracle Beehive Team Collaboration Client**: A web interface to a user's home page, team workspaces, and a directory of user profiles. With an intuitive UI and convenient features like recent activity lists, filtered search results, and tag clouds, the Team Collaboration Client makes it easy for users to find and share information with colleagues.
- **Oracle Beehive Conferencing Client**: Oracle Beehive Conferencing provides a powerful, easy-to-use web and voice conferencing experience with shared control for full desktop and application viewing, multi-point voice conferencing, and group text chat.
- **Oracle Beehive Extensions for Explorer (OBEE)**: Oracle Beehive Extension for Explorer provides convenient access to team workspaces and advanced document management from within Microsoft Windows Explorer.

Working with Current Infrastructure

Does Oracle Beehive work with other enterprise messaging platforms?

Yes. Oracle Beehive supports coexistence with other enterprise messaging systems such as Microsoft Exchange and IBM Lotus Domino. If you move users to Beehive messaging, users on both systems will have full use of email, event scheduling, and free/busy lookup without realizing they are on different systems. This allows for a streamlined migration to Oracle Beehive for enterprise messaging or permanent coexistence between your enterprise messaging system and Beehive's non-messaging services.

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Does Oracle Beehive support Microsoft Outlook?

Yes. Oracle Beehive allows end-users to use Microsoft Outlook for accessing email, calendars, and even team workspaces via Oracle Beehive Extensions for Outlook (OBEO).

What other Oracle products does Oracle Beehive work with?

Oracle Beehive has a modern, service-oriented architecture that leverages Oracle Fusion Middleware and comes with a software development kit that provides both SOAP and REST interfaces. As such, it already has deep integrations with certain Oracle products and can be easily customized to work with additional ones. Some examples of existing supported integrations are:

·   **Oracle Enterprise Manager (OEM)**: OEM provides out-of-the-box support for application management of Oracle Beehive, including configurable system and service dashboards, automatic discovery of Beehive targets, and trending and alerts of hundreds of Beehive metrics.

·   **Oracle Universal Records Management (URM)**: With all Oracle Beehive content residing in a single Oracle Database store, Oracle URM can be easily implemented for your organization's records and retention management needs.

·   **Oracle Universal Content Management (UCM):** Oracle Beehive team workspaces support access to Oracle UCM content repositories so that teams can easily share content stored outside of Beehive.

·   **Oracle Information Rights Management (IRM):** Oracle Beehive works with Oracle IRM to allow organizations to easily encrypt and track sensitive digital information everywhere it is stored and used, even outside your firewall.

Oracle Beehive is continuously enhancing its ability to work with other Oracle products. For the latest information on this progress, please see the Oracle Beehive Integration Guide.

Can I embed Oracle Beehive components within other web applications?

Yes. Oracle Beehive supports JSR 168 portlets for exposing Beehive services in the web pages of dashboards, portals, intranets or any other web-based application. Some of the services that Beehive has portlets for include: personal email, personal calendar, team email, team calendar, and recent activity streams.

Working with Oracle WebCenter

If I have Oracle Beehive, what do I need Oracle WebCenter for?

Oracle WebCenter Suite and Oracle Beehive are both modern technology platforms built on service-oriented architectures that leverage Oracle Fusion Middleware. Together they provide an integrated framework and services platform that is more intelligent, yields better business insight, and helps organizations build a long-term knowledge-driven competitive advantage.

If you already have Oracle Beehive, WebCenter provides:

·   A flexible application development framework that lets you to build online business communities that capture and strengthen relationships between people, processes, applications and information.

·   The ability to create customized dashboards, portals, and other enterprise mashups that combine Beehive services with information from line of business applications, business intelligence and other sources.

·   A way to build upon Beehive services to create expanded enterprise 2.0 and social computing solutions including online communities, extranets, and intranets.

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If you already have Oracle WebCenter, Oracle Beehive provides:

· Enterprise-class communication services (including email, calendar, audio conferencing, web conferencing, and instant messaging) that tightly integrate with the WebCenter Application Development Framework (ADF).

· Access to popular desktop tools such as Microsoft Outlook and Microsoft Windows Explorer and popular mobile devices such as the RIM Blackberry and Apple iPhone.

· Integration with 3rd-party messaging systems including Microsoft Exchange and Lotus Domino.

Migration

Are there tools to migrate data from other enterprise messaging platforms?

Yes. Oracle Beehive includes migration tools for Microsoft Exchange, IBM Lotus Domino, and Novell GroupWise. For more information, please visit the Oracle Beehive OTN page on oracle.com.

Is there a tool to migrate data from Oracle Collaboration Suite (OCS) to Oracle Beehive?

Yes. The Beehive migration tool for OCS is designed to smooth the migration of users by providing a simple process for the transfer of data. For more information, please refer to the Oracle Collaboration Suite Migration Brief.

How much does Beehive cost for Oracle Collaboration Suite 10g customers?

Oracle Beehive is a supported product upgrade for Oracle Collaboration Suite 10g. Licenses can be migrated.

We own a single Oracle Collaboration Suite 10g component (Calendar, Content Services, etc.). Will we be able to upgrade?

Yes. You will be able to receive the comparable Oracle Beehive component that matched your purchase. Beehive supports deployment of a subset of services described.

We have license for Steltor version of calendar. Can we to migrate?

Steltor customers will receive the comparable Oracle Beehive component that matched your purchase.

For More Information

For more information about Oracle Beehive, please visit oracle.com/beehive or call +1.800.ORACLE1 to speak to an Oracle representative.

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