Migrating from Oracle Collaboration Suite to Oracle Beehive

Overview and Frequently Asked Questions

Overview

The Oracle Beehive collaboration platform provides a unified set of communication and collaboration services including enterprise messaging, team collaboration and synchronous collaboration. By migrating existing employees to Oracle Beehive enterprise messaging, you can standardize on a single architecture that allows you to centrally manage, securely audit, and globally apply compliance rules across an integrated set of communication and collaboration services, from email to team workspaces to conferencing.

Since Oracle Beehive is a separate product from Oracle Collaboration Suite (OCS), the migration process is more than a simple upgrade, but the Oracle Beehive Migration Tool (BMT) makes migrating data from OCS to Oracle Beehive easy. The Oracle BMT works with both OCS version 9.04.2 and 10.1.2.

Migration Process

The migration process is different for each organization depending on how OCS was implemented. Migration can be done in a phased approach or be completed all at once. A phased approach involves moving groups of users or moving data incrementally over time. The Oracle BMT is designed to easily customize the process to meet your needs, including support for lists describing how accounts and data will be migrated and the ability to delimit email and calendar data migration by date.

Oracle Beehive Migration Tool Components

Address Book Migration

The migration process for address books (also referred to as contact lists) will migrate all personal contacts and personal groups and their members. The calendar address book and common address book (CAB) are recognized as supported data sources. Any attachments including photos associated with the address book will not be migrated.

Calendar Migration

The BMT migrates appointments, meetings, daily notes and day events, and resource bookings, with filtering by date ranges if desired. The following calendar data is not migrated: holidays, journals, reminders, personal annotations, contacts links, "show time as" values, "would prefer another time" flags, web conference information, and categories.

Email Migration

Email data migration moves mail data from the OCS Mail server to Oracle Beehive. Specific date filters can be used to limit the amount of data being migrated. The migration tool will preserve message flags and folder structure. The BMT supports migration via a 'pre' and 'full' migration stage. In the 'pre' migration stage, the messages are migrated without any association content. The "full" migration stage includes all associations so, for example, messages are associated to folders. There are some limitations to what is migrated, including categories and certain user level flags on mail messages.

Task Migration

The BMT task migration component can be configured to migrate active as well as uncompleted tasks.

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Frequently Asked Questions:

How much does Oracle Beehive cost for Oracle Collaboration Suite 10g customers?

Oracle Beehive is a supported product upgrade for Oracle Collaboration Suite 10g. Licenses can be migrated to the equivalent Oracle Beehive package.

How long will Oracle Collaboration Suite continue to be supported?

Support for Oracle Collaboration Suite will follow the standard guidelines provided by Oracle Support.

We own a single Oracle Collaboration Suite 10g component (Calendar, Content Services, etc.). Will we be able to upgrade?

Absolutely. You will be able to receive the comparable Oracle Beehive component that matched your purchase. Because Beehive is modular, it supports deployment of a subset of services.

What are the migration options for moving to Oracle Beehive?

It is recommended that you engage with Oracle Support to determine which migration option is best for your organization. There are currently three common migration options.

- **Migrate to Oracle Beehive On Demand**: Oracle Beehive On Demand is available as a managed service where you purchase the Beehive licenses but Oracle experts manage the application on-site, at Oracle's data center, or at a partner's site. Another option is an Oracle Beehive On Demand subscription. This Software as a Service (SaaS) option bundles the license, support, hosting and software management in one predictable monthly fee that avoids large up front capital expenses.

- **Assisted Migration using a Partner**: A qualified partner can help manage the data migration process to ensure it goes smoothly for your users. Different partners are available to help with both developing the migration plan as well as managing the actual data migration.

- **Self Migration:** In this scenario, you plan and manage the migration process using the Oracle Beehive Migration Tool. This requires knowledge of both products as well as directory services (LDAP) and Oracle Database administration skills.

For More Information

For more information about migrating from OCS to Oracle Beehive, please contact Oracle Support.

For more information about Oracle Beehive, please visit oracle.com/beehive or call +1.800.633.0973 to speak to an Oracle representative.

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