Utilities

Water

1 **Business Challenge**	**2** **Solution**	**3** **Results & References**

Business Challenge

- High maintenance cost of legacy applications
- Lack of business process visibility
- High percentage of manual work
- Poor data quality and lack of consistent and business driven reporting
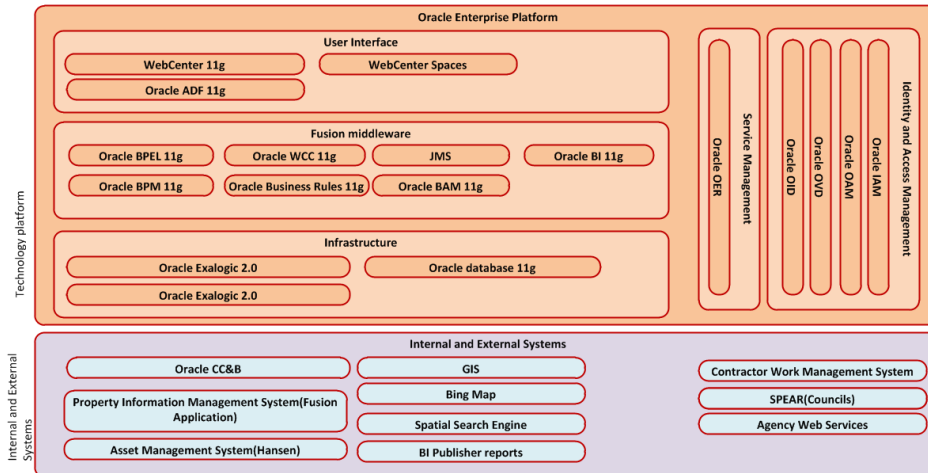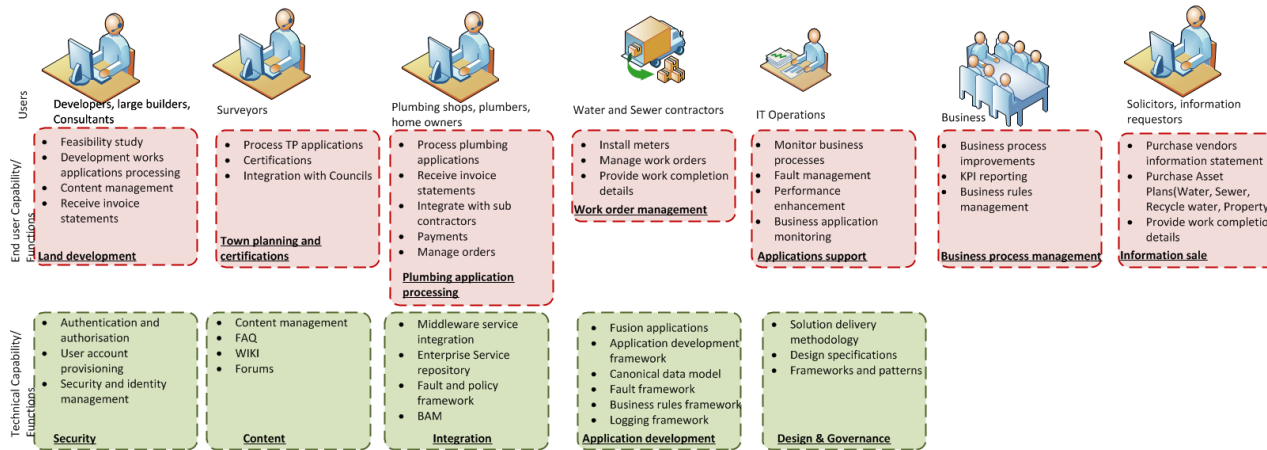
Solution

- Replace the functionality of 30 + legacy applications using a portal based system which utilizes the oracle enterprise application stack.
- Oracle BPM to implement business processes and provide reporting based on BI and BAM
- Automated business rules

Results & References

- 50% reduction of ongoing maintenance cost
- Automated business rules eliminated the manual work by 75%
- Information management as a function as opposed to reactive reporting
- Improved customer satisfaction

A N A T A S
Work. Innovate. Realise.

ORACLE

Collateral- http://www.anatas.com/oracle.html
Partner Contact –www.anatas.com

Solution Architecture
Water Utilities

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Additional References

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