CUSTOMER: MUSIC GROUP

SECTOR: PRO AUDIO AND MUSIC PRODUCTS

SOLUTION: ORACLE BPM, SOA AND ECM

PARTNER: INSPYRUS, INC.

Business Agility & Efficiency-BPM, ECM & SOA

Sector: Professional Audio Products

1 Business Challenge

- **Music Group** - World's largest company for pro audio and music products growing fast but legacy IT Systems (Global 360, MS SharePoint and Axapta ERP) and business processes not evolved to support growth
- New ERP System (SAP) being deployed but business process flows within SAP cumbersome and expensive to modify and maintain
- Difficult to find enterprise content stored in disparate content/file systems without any metadata and security

2 Solution

Global Deployment of Oracle BPM, ECM and SOA integrated with SAP

- SAP internal workflows replaced by processes modeled and executed using Oracle BPM
- Real-time, event-driven integration with SAP using SOA Suite
- Global content and metadata stored in Web Center Content (ECM)
- ECM adapter for SAP developed to store all SAP documents
- Advanced User Interface, Search and Tracking developed using ADF
- Real-time Business Process Monitoring and Visibility using BAM

3 Results & References

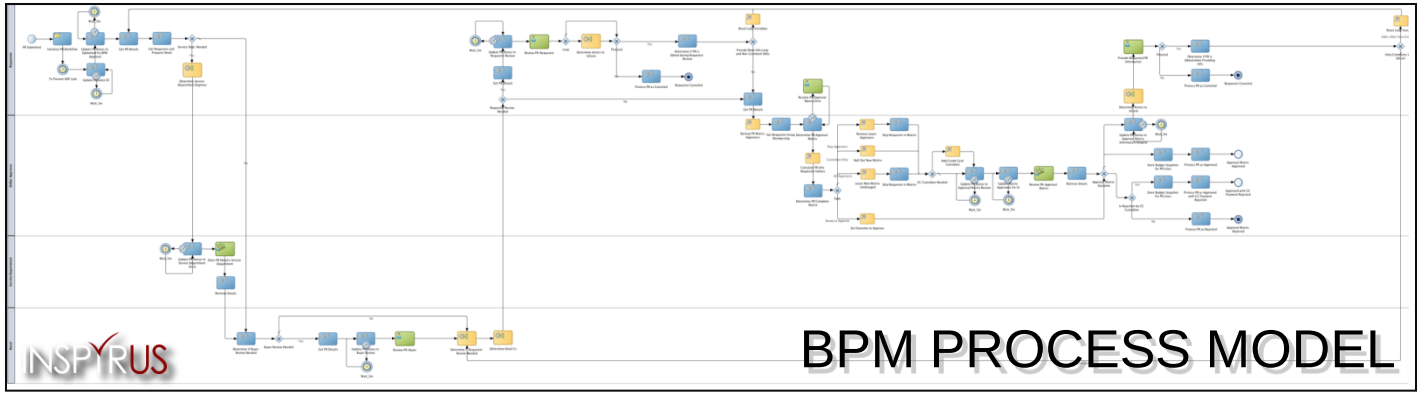
- 10+ business processes for 2000+ global users now running on Oracle BPM, ECM and SOA
- Business and IT have the agility and flexibility to adapt to changing business needs
- Management has visibility into process metrics: cycle times, bottlenecks, distribution by geography, cost-centers, vendors
- Decommissioned Global 360, MS SharePoint and Axapta ERP
- Solution developed by

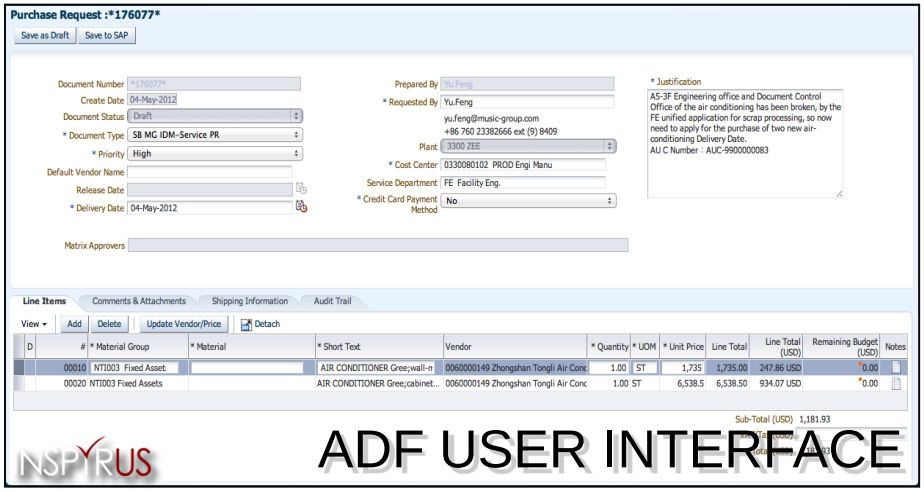
Business Agility & Efficiency with BPM, ECM & SOA

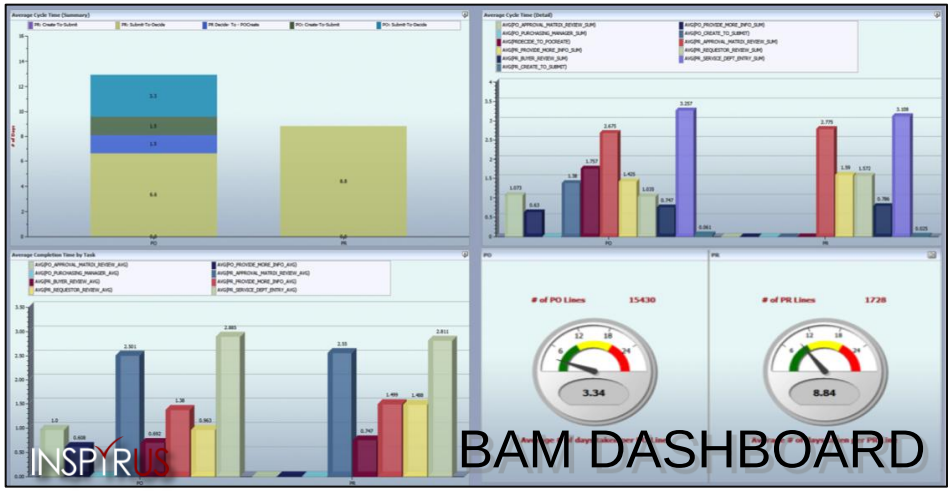
Sector: Professional Audio Products

MUSIC GROUP

SCREENSHOTS







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