Capgemini Business Agility:
Pace-layered upgrade strategy

1 Business Challenge

- Modernization of the ERP package is required
  - From a business perspective, the current ERP doesn't cater for the fast changing business needs
  - From a technical perspective, out-of-support of the current used version
  - From an operational perspective, the maintenance costs of the ERP system are increasing

2 Solution

- Use of Capgemini Rapid Design Visualization workshops to determine the most appropriate upgrade path based on business processes
- Simplifying the set up of the upgraded ERP by aiming for a plain vanilla implementation.
- Add flexibility on top of the ERP package by means of a flexible and agile layer (Oracle SOA/BPM)
- Include Reporting and Monitoring to enhance management insight

3 Results & References

- **Management**
  - Steering mechanisms
  - End to end overview
- **Business**
  - Easily Adjustable
- **IT:**
  - Manageable environment
  - Lower administration costs
  - Simplified upgrade path

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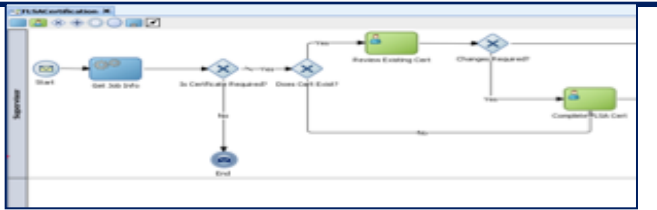

Reporting and monitoring

Management:
- Steering mechanisms
- End to end overview

Flexible SOA&BPM layer

Users:
- Easily Adjustable

Plain vanilla ERP

ORACLE
E-BUSINESS SUITE

ORACLE
JD EDWARDS ENTERPRISEONE

ORACLE
PEOPLESOFT

IT:
- manageable environment
- Lower administration costs
- Simplified upgrade path

Request → Approval → Order → Receive → Invoice

ORACLE

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RAPID
Rapid iterations allowing earlier in process solution design

DESIGN
Collaborative Design approach to deliver business solutions within defined constraints

VISUALIZATION
Using Simulations to explore complex ideas with business & technology users

Increasing opportunities for feedback and improvement

Balancing standards with customizations

Setting and managing expectations

Capgemini best practices and knowledge