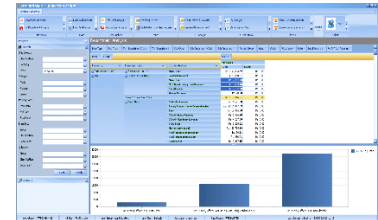


Oracle Hospitality Cruise Fleet Management System

Fleet Management System provides cruise operator headquarters with comprehensive, detailed and near real-time information on hospitality KPIs across the fleet. Onboard, it enables a smoother, more efficient experience for guests and crew.



Passenger profiles are centrally stored for security.

PRODUCT OVERVIEW

Fleet Management System (FMS) monitors ship hospitality KPIs across the entire fleet. All on-board transactions are automatically logged in real-time. FMS sends operational data at user-defined intervals to headquarters, where it can be analyzed further or loaded into data warehouses. The data-transfer mechanism is optimized for efficiency over high-latency, low-bandwidth links and provides sophisticated mechanisms for data accuracy.

FMS does not depend on external data warehouses. It provides basic analytical capabilities for hospitality KPIs, including statistical analysis, revenue analysis, shore excursion patterns, and demographic analysis. With this data, cruise operators can conduct fleet-wide comparisons to make informed business decisions.

RESONLINE

ResOnline facilitates the automatic transfer of reservation data from shore-side systems to onboard. All associated guest details can be sent at the onset, such as amenities, special requests, flight details, pre-postings, and pre-paid/pre-booked excursions. Transfers can be scheduled up until right before sailing to accommodate last-minute bookings, stateroom upgrades, special requests, and all other adjustments. This ensures the accuracy of data on board ships, providing shipboard staff with the same information as is available shore side.

UNIVERSAL CHECK-IN WEB SERVICE

Universal Check-In Web Service makes the check-in process easier for guests and crew, because it enables guests to check in from anywhere, saving time at the cruise terminal. With the Web Service options, guests only need to access the cruise operator's website to check in.

EMERGENCY RESPONSE SYSTEM

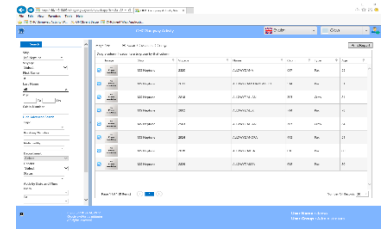
FMS's built-in Emergency Response System makes passenger, crew and visitor information available in case of an emergency. Access can be granted to port authorities, police and other emergency response personnel via a secured website.

ITINERARY TRACKER

With Itinerary Tracker, cruise operators can fully automate the transfer of itinerary data to the ship's property management system. Itinerary data can be maintained shore side, eliminating the need for shipboard users to configure the cruise details manually in Oracle Hospitality Cruise's Shipboard Property Management System. This also enables shore-side crew to conduct itinerary data analysis.

CORPORATE ACCESS MODULE

Corporate Access Module streamlines the authorization process for ship visitors, increasing ship security and improving efficiency. It enables cruise operators to centrally manage and monitor a large volume of requests for on-board visits. It supports cruise line compliance with increasingly strict international regulations on ship access (ISPS).



Column 1	Column 2	Column 3	Column 4	Column 5	Column 6
1	2	3	4	5	6
7	8	9	10	11	12
13	14	15	16	17	18
19	20	21	22	23	24
25	26	27	28	29	30
31	32	33	34	35	36
37	38	39	40	41	42
43	44	45	46	47	48
49	50	51	52	53	54
55	56	57	58	59	60

Passenger and crew data are available to local port authorities in case of emergency.

CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com/hospitality.
Outside North America, find your local office at oracle.com/contact.

 blogs.oracle.com/hospitality  facebook.com/OracleHospitality  twitter.com/oraclehosp

Copyright © 2020, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0120

Disclaimer: This document is for informational purposes. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described in this document may change and remains at the sole discretion of Oracle Corporation.

