ORACLE

Oracle Financial Services Software

Oracle Lifetime Support Policy

Effective Date: December 9,2024

TABLE OF CONTENTS

ORACLE FINANCIAL SERVICES SOFTWARE

Maximize your support investment, unlock the full value of your Oracle Financial Services products, and control your upgrade strategy—with the industry's leading support policy.

Simple, predictable, flexible, and the most comprehensive support policy available, the Oracle Lifetime Support Policy helps drive your business success. Oracle's industry- leading support policy covers your entire technology environment, from database to middleware to applications—an industry first, only from Oracle.

Oracle's Lifetime Support Policy also puts you in control of your upgrade strategy. Our flexible support policy stages make it easier for you to plan and budget for Oracle's exclusive product upgrades. You'll enjoy continued peace of mind, knowing that we'll always be there to support your business. When it's time to upgrade, you'll have rights to major product releases, so you can benefit from Oracle's technology leadership and keep pace with the world of business.

Expect lifetime support. Expect control of your technology future—with Oracle's Lifetime Support Policy.

ORACLE LIFETIME SUPPORT

From Five Years to Forever

Oracle Financial Services Software - Lifetime Support Policy

With Oracle Financial Services Support, you know up front and with certainty how long your Oracle Financial Services Software products are supported. The Lifetime Support Policy provides access to technical experts for as long as you license your Oracle Financial Services products and consists of three support stages: Premier Support, Extended Support, and Sustaining Support. It delivers maximum value by providing you with rights to major product releases enabling you to take full advantage of technology and product enhancements. Your technology and your business keep moving forward together.

Premier Support provides a standard five-year support. You can extend support for an additional three years with Extended Support for specific releases or receive indefinite technical support with Sustaining Support.

Note: unless otherwise noted, each stage of support is provided through the last day of the month.

Oracle Financial Services Premier Support

As an Oracle customer, you can expect the best with Premier Support, our award-winning, next-generation support program. Premier Support provides you with maintenance and support of your licensed software for five years from their general availability date. You benefit from:

- Program updates and fixes when made available by OFSS
- Security alerts, critical patch updates, upgrade scripts or tools when made available by OFSS
- Major product and technology releases, which includes general maintenance releases, selected functionality releases, and documentation updates
- Non-technical customer service during normal business hours
- Assistance with service requests 24 hours per day,7 days a week
- Access to My Oracle Support (24x7 web-based customer support system), including the ability to log service requests online

Extended Support

Your technology future is assured with Oracle's Extended Support. Extended Support lets you stay competitive, with the freedom to upgrade on your timetable. Extended Support offers an extra three years of support for specific Oracle releases for an additional fee. You benefit from:

- Program updates and fixes when made available by OFSS
- Security alerts, critical patch updates, upgrade scripts or tools when made available by OFSS
- Major product and technology releases, which includes general maintenance releases, selected functionality releases, and documentation updates
- Non-technical customer service during normal business hours
- Assistance with service requests 24 hours per day,7 days a week
- Access to My Oracle Support (24x7 web-based customer support system), including the ability to log service requests online

Sustaining Support

Sustaining Support puts you in control of your upgrade strategy. When Premier Support expires, if you choose not to purchase Extended Support, or when Extended Support expires, Sustaining Support will be available for as long as you license your Oracle Financial Services products. With Sustaining Support, you receive technical support, including access to our online support tools, knowledge bases, and technical support experts. You benefit from:

- Program updates and fixes, created during the Premier Support period, and created during the Extended Support period for those customers who purchased Extended Support.
- Security alerts, critical patch updates, upgrade scripts or tools created during the Premier Support period
- Major product and technology releases, which includes general maintenance releases, selected functionality releases, and documentation updates
- Non-technical customer service during normal business hours
- Assistance with service requests, on a commercially reasonable basis, 24 hours per day, 7 days per week
- Access to My Oracle Support (24x7 web-based customer support system), including the ability to log service requests online

  Sustaining Support does not include:
- New Program updates and fixes
- New Security alerts, data fixes, critical patch updates and upgrade scripts or tools
- **24 hour commitment and response guidelines for Severity 1 service requests**
- Previously released fixes or updates that Oracle no longer supports

For more specifics on Premier Support, Extended Support, and Sustaining Support, please refer to Oracle Financial Services Software's "Technical Support Policies."

LIFETIME SUPPORT POLICY

Oracle Banking Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking 2.1	Sep 2012	Sep 2017	Sep 2020	Indefinite
Oracle Banking 2.2	Dec 2013	Dec 2018	Dec 2021	Indefinite
Oracle Banking 2.3	Sep 2014	Sep 2019	Sep 2022	Indefinite
Oracle Banking 2.4	Sep 2015	Sep 2020	Sep 2023	Indefinite
Oracle Banking 2.4.1	Feb 2016	Sep 2020	Sep 2023	Indefinite
Oracle Banking 2.5	May 2016	May 2024	Not Available	Indefinite
Oracle Banking 2.6	May 2017	May 2022	May 2025	Indefinite
Oracle Banking 2.7	Dec 2018	Dec 2023	Aug 2025	Indefinite
Oracle Banking 2.7.1	Mar 2019	Aug 2025	Not Available	Indefinite
Oracle Banking 2.9	Nov 2019	Aug 2025	Not Available	Indefinite
Oracle Banking 2.12	Jun 2021	Jun 2026	Dec 2027	Indefinite

Oracle Banking Collections and Recovery Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.7	Apr 2023	Dec 2027	Dec 2030	Indefinite

Oracle FLEXCUBE Universal Banking Islamic Loan Origination Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.6	Jul 2022	Aug 2025	Not Available	Indefinite

Oracle Daybreak Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
5.6	Oct 2000	Oct 2005	Not Available	Indefinite
8.1	May 2003	May 2008	May 2011	Indefinite
9.0	Oct 2004	Dec 2010	Oct 2012	Indefinite
9.5	Jul 2005	Dec 2010	Jul 2013	Indefinite
10.0	Feb 2006	Feb 2011	Feb 2014	Indefinite
10.5	Mar 2007	Mar 2012	Mar 2015	Indefinite
11.0	Jun 2007	Jun 2012	Jun 2015	Indefinite
11.5	May 2008	May 2013	May 2016	Indefinite
11.6	Jul 2010	Jul 2015	Jul 2018	Indefinite

Oracle FLEXCUBE Lending and Leasing Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
12.0	Apr 2009	Apr 2014	Apr 2017	Indefinite
12.1	Jul 2009	Jul 2014	Jul 2017	Indefinite
12.5	Jan 2010	Jan 2015	Jan 2018	Indefinite

Oracle Financial Services Lending and Leasing Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.0	Apr 2013	Apr 2018	Apr 2021	Indefinite
14.2	Jan 2015	Jan 2020	Jan 2023	Indefinite
14.3.0	Mar 2016	Mar 2021	Mar 2024	Indefinite
14.3.1	Apr 2017	Mar 2022	Mar 2025	Indefinite
14.4	Oct 2017	Oct 2022	Aug 2025	Indefinite

Oracle Financial Services Lending and Leasing Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.5	May 2018	May 2023	Aug 2025	Indefinite
14.6	Dec 2018	Dec 2023	Aug 2025	Indefinite
14.7	May 2019	May 2024	Aug 2025	Indefinite
14.8	Dec 2019	Aug 2022	Aug 2025	Indefinite
14.9	May 2020	Aug 2022	Aug 2025	Indefinite
14.10	Dec 2020	Dec 2025	Dec 2027	Indefinite
14.11	May 2021	Aug 2025	Not Available	Indefinite
14.12	Mar 2022	Dec 2025	Dec 2027	Indefinite

Oracle FLEXCUBE Dealer Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.0	May 2000	May 2005	May 2008	Indefinite
2.0	Jul 2001	Jul 2006	Jul 2009	Indefinite
2.1	Aug 2002	Aug 2007	Aug 2010	Indefinite
2.2	Jan 2003	Jan 2008	Jan 2011	Indefinite
2.3	Jun 2003	Jun 2008	Jun 2011	Indefinite

Oracle FLEXCUBE Investor Servicing

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
4.4	Feb 2001	Feb 2006	Feb 2009	Indefinite
4.5	Jun 2001	Jun 2006	Jun 2009	Indefinite
4.6	Oct 2001	Oct 2006	Oct 2009	Indefinite
4.7	Jan 2002	Jan 2007	Jan 2010	Indefinite

Oracle FLEXCUBE Investor Servicing (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
5.0	Apr 2002	Apr 2007	Apr 2010	Indefinite
5.1	Nov 2002	Nov 2007	Nov 2010	Indefinite
5.2	Feb 2003	Feb 2008	Feb 2011	Indefinite
5.3	Jun 2003	Jun 2008	Jun 2011	Indefinite
5.4	Nov 2003	Nov 2008	Nov 2011	Indefinite
5.5	Mar 2004	Mar 2009	Mar 2012	Indefinite
5.6	Apr 2004	Apr 2009	Apr 2012	Indefinite
5.7	Aug 2004	Aug 2009	Aug 2012	Indefinite
5.8	Sep 2004	Sep 2009	Sep 2012	Indefinite
5.9	Oct 2004	Oct 2009	Oct 2012	Indefinite
5.10	Jan 2005	Jan 2010	Jan 2013	Indefinite
6.1	Oct 2005	Oct 2010	Oct 2013	Indefinite
6.2	Feb 2006	Feb 2011	Feb 2014	Indefinite
6.3	Jun 2006	Jun 2011	Jun 2014	Indefinite
6.4	Oct 2006	Oct 2011	Oct 2014	Indefinite
6.5	Feb 2007	Feb 2012	Feb 2015	Indefinite
7.1	Jun 2007	Jun 2012	Jun 2015	Indefinite
8.0	Nov 2007	Nov 2012	Nov 2015	Indefinite
8.1	Jan 2008	Jan 2013	Jan 2016	Indefinite
8.2	May 2008	May 2013	May 2016	Indefinite
8.3	Jul 2008	Jul 2013	Jul 2016	Indefinite
8.4	Mar 2009	Mar 2014	Mar 2017	Indefinite
9.0	Jan 2010	Jan 2015	Jan 2018	Indefinite

Oracle FLEXCUBE Investor Servicing (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
9.1	May 2010	May 2015	May 2018	Indefinite
9.2	May 2011	Sep 2016	Sep 2019	Indefinite
12.0	Jun 2012	Jun 2017	Jun 2020	Indefinite
12.0.1	Dec 2012	Dec 2017	Dec 2020	Indefinite
12.0.3	May 2014	Dec 2018	Dec 2021	Indefinite
12.0.4	Oct 2014	Dec 2018	Dec 2021	Indefinite
12.1	Nov 2015	Sep 2020	Sep 2023	Indefinite
12.3	Oct 2016	Sep 2021	Sep 2024	Indefinite
12.4	May 2017	May 2022	May 2025	Indefinite
14.0	May 2018	May 2023	May 2026	Indefinite
14.1	May 2019	Aug 2025	May 2027	Indefinite
14.4	Jul 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1)

Oracle FLEXCUBE Universal Banking Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
4.3	Oct 2001	Oct 2006	Oct 2009	Indefinite
4.4	Feb 2002	Feb 2007	Feb 2010	Indefinite
4.5	Apr 2002	Apr 2007	Apr 2010	Indefinite
5.0	Sep 2002	Sep 2007	Sep 2010	Indefinite
5.1	Nov 2002	Nov 2007	Nov 2010	Indefinite

Oracle FLEXCUBE Universal Banking Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
5.2	Mar 2003	Mar 2008	Mar 2011	Indefinite
5.3	Jun 2003	Jun 2008	Jun 2011	Indefinite
5.4	Sep 2003	Sep 2008	Sep 2011	Indefinite
5.5	Dec 2003	Dec 2008	Dec 2011	Indefinite
6.1	Mar 2004	Mar 2009	Mar 2012	Indefinite
6.2	Jun 2004	Jun 2009	Jun 2012	Indefinite
6.3	Sep 2004	Sep 2009	Sep 2012	Indefinite
6.4	Jan 2005	Jan 2010	Jan 2013	Indefinite
6.5	May 2005	May 2010	May 2013	Indefinite
7.0	Oct 2005	Oct 2010	Oct 2013	Indefinite
7.1	Nov 2005	Nov 2010	Nov 2013	Indefinite
7.2	Aug 2006	Aug 2011	Aug 2014	Indefinite
7.3	Jan 2007	Jan 2012	Jan 2015	Indefinite
8.0	Jun 2007	Jun 2012	Jun 2015	Indefinite
10.0	Feb 2008	Feb 2013	Feb 2016	Indefinite
10.1	Aug 2008	Aug 2013	Aug 2016	Indefinite
10.2	Oct 2008	Oct 2013	Oct 2016	Indefinite
10.3	Apr 2009	Apr 2014	Apr 2017	Indefinite
10.4	Jul 2009	Jul 2014	Jul 2017	Indefinite
10.5	Oct 2009	Oct 2014	Oct 2017	Indefinite
11.0	Jan 2010	Jan 2015	Jan 2018	Indefinite
11.1	Aug 2010	Aug 2015	Aug 2018	Indefinite
11.2	Dec 2010	Dec 2015	Dec 2018	Indefinite
11.3	Jun 2011	Jun 2016	Jun 2019	Indefinite

Oracle FLEXCUBE Universal Banking Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.3.83 (LATAM)	May 2014	Dec 2018	Dec 2021	Indefinite
11.83.03 (LATAM)	Mar 2017	Mar 2022	Mar 2025	Indefinite
11.4	Feb 2012	Feb 2017	Feb 2020	Indefinite
11.5	Aug 2014	Dec 2018	Dec 2021	Indefinite
11.6	Oct 2015	Dec 2020	Dec 2023	Indefinite
11.7	Jul 2017	May 2022	May 2025	Indefinite
11.8	Jun 2018	Jun 2023	Jun 2026	Indefinite
11.9	Jun 2020	Aug 2025	Dec 2027	Indefinite
11.10 (India)	Aug 2021	Aug 2026	Dec 2027	Indefinite
11.11 (India)	May 2022	May 2027	May 2030	Indefinite
11.80.02 (China)	Jan 2016	Aug 2020	Aug 2023	Indefinite
12.0	Jun 2012	Jun 2017	Jun 2020	Indefinite
12.0.1	Jan 2013	Jan 2018	Jan 2021	Indefinite
12.0.2	Oct 2013	Oct 2018	Oct 2021	Indefinite
12.0.3	May 2014	Dec 2018	Dec 2021	Indefinite
12.0.87 (Japan)	Sep 2014	Oct 2018	Oct 2021	Indefinite
12.87.02 (Japan)	Mar 2016	Mar 2021	Mar 2024	Indefinite
12.87.03 (Japan)	Jun 2017	Jun 2022	Jun 2025	Indefinite
12.87.04 (Japan)	Jan 2018	Jan 2023	Jan 2026	Indefinite
12.87.05 (Japan)	Jun 2018	Jun 2023	Jun 2026	Indefinite
12.87.06 (Japan)	May 2020	Aug 2025	Dec 2027	Indefinite
12.87.07 (Japan)	May 2021	May 2026	Dec 2027	Indefinite
12.1	Nov 2015	Sep 2020	Sep 2023	Indefinite
12.2	May 2016	May 2021	May 2024	Indefinite
12.3	Dec 2016	Dec 2021	Dec 2024	Indefinite

Oracle FLEXCUBE Universal Banking Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
12.4	May 2017	May 2022	May 2025	Indefinite
14.0	Dec 2017	Dec 2022	Dec 2025	Indefinite
14.1	May 2018	May 2023	May 2026	Indefinite
14.2	Dec 2018	Aug 2025	Dec 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1)

Oracle FLEXCUBE Direct Banking Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
J 2.4	Jan 2002	Jan 2007	Jan 2010	Indefinite
J 2.5	Jun 2004	Jun 2009	Jun 2012	Indefinite
J 2.6	Nov 2004	Nov 2009	Nov 2012	Indefinite
J 2.8	Aug 2006	Aug 2011	Aug 2014	Indefinite
J 2.9	Aug 2007	Aug 2012	Aug 2015	Indefinite
J 3.0	May 2005	May 2010	May 2013	Indefinite
J 3.1	Oct 2005	Oct 2010	Oct 2013	Indefinite
J 4.1	Apr 2008	Apr 2013	Apr 2016	Indefinite
5.0	Sep 2008	Sep 2013	Sep 2016	Indefinite
5.1	Jan 2009	Jan 2014	Jan 2017	Indefinite
5.2	Apr 2009	Aug 2014	Aug 2017	Indefinite
5.3	Jul 2009	Jul 2014	Jul 2017	Indefinite

Oracle FLEXCUBE Direct Banking Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
5.4	Jan 2010	Jan 2015	Jan 2018	Indefinite
6.0	Aug 2010	Jan 2016	Jan 2019	Indefinite
6.1	Apr 2011	Apr 2016	Apr 2019	Indefinite
6.2	Jan 2012	Jan 2017	Jan 2020	Indefinite
12.0	Jun 2012	Jun 2017	Jun 2020	Indefinite
12.0.1	Dec 2012	Dec 2017	Dec 2020	Indefinite
12.0.2	Nov 2013	Nov 2018	Nov 2021	Indefinite
12.0.3	May 2014	Dec 2018	Dec 2021	Indefinite

Oracle Banking Credit Facilities Process Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.1	Jul 2018	Jul 2023	Jul 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

Oracle Banking Digital Experience Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Digital Experience 15.1	Oct 2015	Oct 2018	Oct 2020	Indefinite
Oracle Banking Digital Experience 16.1	Apr 2016	Apr 2019	Apr 2021	Indefinite
Oracle Banking Digital Experience 16.2	Oct 2016	Oct 2019	Oct 2021	Indefinite
Oracle Banking Digital Experience 17.1	Mar 2017	Mar 2020	Mar 2022	Indefinite

Oracle Banking Digital Experience Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Digital Experience 17.2	Jul 2017	Jul 2020	Jul 2022	Indefinite
Oracle Banking Digital Experience 18.1	Jan 2018	Jan 2021	Jan 2023	Indefinite
Oracle Banking Digital Experience 18.2	Jul 2018	Jul 2021	Jul 2023	Indefinite
Oracle Banking Digital Experience 18.3	Dec 2018	Dec 2021	Dec 2023	Indefinite
Oracle Banking Digital Experience 19.1	May 2019	May 2022	May 2024	Indefinite
Oracle Banking Digital Experience 19.2	Jan 2020	Dec 2022	Dec 2024	Indefinite
Oracle Banking Digital Experience 20.1	Jun 2020	May 2023	May 2025	Indefinite
Oracle Banking Digital Experience 21.1	May 2021	May 2026	Dec 2027	Indefinite
Oracle Banking Digital Experience 22.1	May 2022	May 2027	May 2030	Indefinite
Oracle Banking Digital Experience 22.2	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1)

Oracle Banking APIs Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
18.1	Apr 2018	Apr 2021	Apr 2023	Indefinite
18.2	Jul 2018	Jul 2021	Jul 2023	Indefinite
18.3	Dec 2018	Dec 2021	Dec 2023	Indefinite
19.1	May 2019	May 2022	May 2024	Indefinite
19.2	Jan 2020	Dec 2022	Dec 2024	Indefinite
20.1	Jun 2020	May 2023	May 2025	Indefinite
21.1	May 2021	May 2026	Dec 2027	Indefinite
22.1	May 2022	May 2027	May 2030	Indefinite
22.2	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Electronic Data Exchange for Corporates Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.5	Sep 2021	Sep 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

Oracle FLEXCUBE Connect Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
JF 3.2	Jan 2003	Jan 2008	Jan 2011	Indefinite
JF 3.3	Apr 2003	Apr 2008	Apr 2011	Indefinite
JF 3.5	Jan 2004	Jan 2009	Jan 2012	Indefinite
JF 3.6	Jun 2004	Jun 2009	Jun 2012	Indefinite
JF 3.7	May 2005	May 2010	May 2013	Indefinite
JN 4.0	Jan 2006	Jan 2011	Jan 2014	Indefinite
JN 4.1	Apr 2006	Apr 2011	Apr 2014	Indefinite

Oracle FLEXCUBE Connect Releases (cotninued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
JN 4.2	Nov 2006	Nov 2011	Nov 2014	Indefinite
JN 4.3	Jul 2007	Jul 2012	Jul 2015	Indefinite
JN 4.4	Apr 2008	Apr 2013	Apr 2016	Indefinite
5.0	Nov 2009	Nov 2014	Nov 2017	Indefinite
5.1	Jun 2010	Jun 2015	Jun 2018	Indefinite
5.2	Feb 2011	Feb 2016	Feb 2019	Indefinite

Oracle FLEXCUBE Core Banking Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
4.5	Oct 2001	Oct 2006	Oct 2009	Indefinite
5.4	Sep 2002	Sep 2007	Sep 2010	Indefinite
5.8	Jun 2003	Jun 2008	Jun 2011	Indefinite
6.1	Oct 2003	Oct 2008	Oct 2011	Indefinite
6.2	Feb 2004	Feb 2009	Feb 2012	Indefinite
6.6	Aug 2005	Aug 2010	Aug 2013	Indefinite
6.9	Nov 2006	Nov 2011	Nov 2014	Indefinite
CO 1.2	Mar 2006	Mar 2011	Mar 2014	Indefinite
CO 2.0	Sep 2006	Sep 2011	Sep 2014	Indefinite
CO 2.1	Jan 2007	Jan 2012	Jan 2015	Indefinite
CO 2.2	May 2007	May 2012	May 2015	Indefinite
CO 2.4	Sep 2007	Sep 2012	Sep 2015	Indefinite
CO 3.0	Aug 2008	Aug 2013	Aug 2016	Indefinite
CZ 2.2.1	Jan 2008	Jan 2013	Jan 2016	Indefinite
CO 3.1	Jan 2009	Jan 2014	Jan 2017	Indefinite

Oracle FLEXCUBE Core Banking Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
CO 3.2	Jul 2009	Jul 2014	Jul 2017	Indefinite
CO 4.0	Jan 2010	Jan 2015	Jan 2018	Indefinite
CO 4.1	Mar 2010	Mar 2015	Mar 2018	Indefinite
CO 4.2	Jul 2010	Jul 2015	Jul 2018	Indefinite
CO 4.3	Apr 2011	Apr 2016	Apr 2019	Indefinite
CO 4.4	Feb 2012	Feb 2017	Feb 2020	Indefinite
CO 4.5	Nov 2012	Dec 2017	Dec 2020	Indefinite
CO 5.0	Nov 2013	Nov 2018	Nov 2021	Indefinite
CO 5.1	Oct 2014	Dec 2018	Dec 2021	Indefinite
5.2	Mar 2016	Mar 2021	Mar 2024	Indefinite
11.5	Aug 2014	Dec 2018	Dec 2021	Indefinite
11.6	Oct 2015	Dec 2020	Dec 2023	Indefinite
11.7	Jul 2017	May 2022	May 2025	Indefinite
11.8	Jun 2018	Jun 2023	Jun 2026	Indefinite
11.9	Jun 2020	Aug 2025	Dec 2027	Indefinite
11.10	Aug 2021	Aug 2026	Dec 2027	Indefinite
11.11	May 2022	May 2027	May 2030	Indefinite

Oracle FLEXCUBE Messaging Hub Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.3	Nov 2008	Dec 2013	Dec 2016	Indefinite
2.1	Mar 2009	Mar 2014	Apr 2017	Indefinite
2.2	Mar 2009	Mar 2014	Apr 2017	Indefinite
2.3	Jul 2009	Jul 2014	Jul 2017	Indefinite

Oracle FLEXCUBE Messaging Hub Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.0	Oct 2009	Oct 2014	Oct 2017	Indefinite
3.1	Nov 2009	Nov 2014	Dec 2017	Indefinite
4.0	Apr 2010	Apr 2015	Apr 2018	Indefinite
4.1	Sep 2011	Oct 2016	Oct 2019	Indefinite

Oracle FLEXCUBE REMIT Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.0	Apr 2007	Apr 2012	Apr 2015	Indefinite
2.0	Apr 2009	May 2014	May 2017	Indefinite
3.0	Jan 2009	Jan 2014	Jan 2017	Indefinite
3.1	Aug 2009	Aug 2014	Aug 2017	Indefinite
4.0	Dec 2009	Dec 2014	Dec 2017	Indefinite
4.1	Aug 2010	Aug 2015	Aug 2018	Indefinite
5.0	Apr 2011	Apr 2016	Apr 2019	Indefinite
5.1	Nov 2011	Nov 2016	Nov 2019	Indefinite

Oracle FLEXCUBE @ EBPP Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.1	Sep 2002	Sep 2007	Sep 2010	Indefinite
1.4	Nov 2002	Nov 2007	Nov 2010	Indefinite
1.5	Jan 2003	Jan 2008	Jan 2011	Indefinite
1.7	Dec 2003	Dec 2008	Dec 2011	Indefinite
1.7.10	Dec 2005	Dec 2010	Dec 2013	Indefinite
1.7.12	Mar 2006	Mar 2011	Mar 2014	Indefinite
1.8	Dec 2007	Dec 2012	Dec 2015	Indefinite

Oracle FLEXCUBE Private Banking Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.4	May 2008	May 2013	May 2016	Indefinite
1.5	Jul 2008	Jul 2013	Jul 2016	Indefinite
1.6	Sep 2008	Sep 2013	Sep 2016	Indefinite

Oracle FLEXCUBE Private Banking Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.7	Dec 2008	Dec 2013	Dec 2016	Indefinite
1.8	May 2009	May 2014	May 2017	Indefinite
1.9	Sep 2009	Sep 2014	Sep 2017	Indefinite
2.0	Feb 2010	Feb 2015	Feb 2018	Indefinite
2.1	Dec 2010	Dec 2015	Dec 2018	Indefinite
2.2	May 2011	May 2016	May 2019	Indefinite
3.0	Oct 2011	Oct 2016	Oct 2019	Indefinite
12.0	Jun 2012	Jun 2017	Jun 2020	Indefinite
12.0.1	Dec 2012	Dec 2017	Dec 2020	Indefinite
12.0.2	Nov 2013	Nov 2018	Nov 2021	Indefinite
12.0.3	May 2014	Dec 2018	Dec 2021	Indefinite
12.1	Apr 2016	Apr 2021	Apr 2024	Indefinite

Licensed products that include component modules will all follow the same support timeframes. For example, Oracle FLEXCUBE Universal Banking offers many modules as outlined on www.oracle.com (search on Financial Services Products). Microbanker products not listed will receive indefinite Sustaining Support.

Oracle Banking Enterprise Limits and Collateral Management

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.2	Sep 2011	Sep 2016	Sep 2019	Indefinite
12.0	Jan 2014	Jan 2019	Not Available	Indefinite
12.1	Mar 2015	Dec 2018	Dec 2021	Indefinite
12.3	Dec 2016	Dec 2021	Dec 2024	Indefinite
14.0	Dec 2017	Dec 2022	Dec 2025	Indefinite
14.1	May 2018	May 2023	May 2026	Indefinite
14.2	Dec 2018	Aug 2025	Dec 2026	Indefinite

Oracle Banking Enterprise Limits and Collateral Management (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1)

Oracle Banking Corporate Lending

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
12.3	Dec 2016	Dec 2021	Dec 2024	Indefinite
12.4	May 2017	May 2022	May 2025	Indefinite
12.5	Sep 2017	Sep 2022	Aug 2025	Indefinite
14.0	Feb 2018	Feb 2023	Feb 2026	Indefinite
14.1	May 2018	May 2023	May 2026	Indefinite
14.2	Dec 2018	Aug 2025	Dec 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Payment Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
12.3	Feb 2017	Feb 2022	Feb 2025	Indefinite
12.4	May 2017	May 2022	May 2025	Indefinite
12.5	Oct 2017	Sep 2022	Aug 2025	Indefinite
14.0	Feb 2018	Feb 2023	Feb 2026	Indefinite
14.1	May 2018	May 2023	May 2026	Indefinite
14.2	Dec 2018	Aug 2025	Dec 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Enterprise Default Management Releases (formerly Oracle Banking Enterprise Collections)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Enterprise Default Management 2.6	May 2017	May 2022	May 2025	Indefinite
Oracle Banking Enterprise Default Management 2.7	Mar 2019	Mar 2024	Aug 2025	Indefinite
Oracle Banking Enterprise Default Management 2.8	Jun 2019	Jun 2024	Aug 2025	Indefinite
Oracle Banking Enterprise Default Management 2.10	Apr 2020	Aug 2025	Not Available	Indefinite
Oracle Banking Enterprise Default Management 2.11	Dec 2020	Aug 2025	Not Available	Indefinite
Oracle Banking Enterprise Default Management 2.12	May 2021	Jun 2026	Dec 2027	Indefinite

Oracle Banking Enterprise Product Manufacturing Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Enterprise Product Manufacturing 2.6	Apr 2017	Apr 2022	Apr 2025	Indefinite
Oracle Banking Enterprise Product Manufacturing 2.7	Dec 2018	Dec 2023	Mar 2027	Indefinite

Oracle Banking Enterprise Collections Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Enterprise Collections 2.6	May 2017	May 2022	May 2025	Indefinite

Oracle Banking Enterprise Originations Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Enterprise Originations 2.6	May 2017	May 2022	May 2025	Indefinite
Oracle Banking Enterprise Originations 2.7	Jan 2019	Jan 2024	Aug 2025	Indefinite
Oracle Banking Enterprise Originations 2.8	Jun 2019	Jun 2024	Aug 2025	Indefinite
Oracle Banking Enterprise Originations 2.9	Dec 2019	Aug 2025	Not Available	Indefinite
Oracle Banking Enterprise Originations 2.10	Apr 2020	Aug 2025	Not Available	Indefinite
Oracle Banking Enterprise Originations 2.12	May 2021	Jun 2026	Dec 2027	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Liquidity Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Liquidity Management 12.4	Apr 2017	Apr 2022	Apr 2025	Indefinite
Oracle Banking Liquidity Management 14.0	Dec 2017	Dec 2022	Dec 2025	Indefinite
Oracle Banking Liquidity Management 14.1	May 2018	May 2023	May 2026	Indefinite
Oracle Banking Liquidity Management 14.2	Jan 2019	Aug 2025	Jan 2027	Indefinite
Oracle Banking Liquidity Management 14.3	May 2019	Aug 2025	May 2027	Indefinite
Oracle Banking Liquidity Management 14.4	May 2020	Aug 2025	Dec 2027	Indefinite
Oracle Banking Liquidity Management 14.5	May 2021	May 2026	Dec 2027	Indefinite
Oracle Banking Liquidity Management 14.6	May 2022	May 2027	May 2030	Indefinite
Oracle Banking Liquidity Management 14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Virtual Account Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.1	Jul 2018	Jul 2023	Jul 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Trade Finance Process Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.1	Jul 2018	Jul 2023	Jul 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite

Oracle Banking Trade Finance Process Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Corporate Lending Process Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.1	Jul 2018	Jul 2023	Jul 2026	Indefinite
14.3	May 2019	Aug 2025	May 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Supply Chain Finance Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.3	Jun 2019	Aug 2025	Jun 2027	Indefinite
14.4	May 2020	Aug 2025	Dec 2027	Indefinite
14.5	May 2021	May 2026	Dec 2027	Indefinite
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Loans Servicing Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Loans Servicing 2.7	Apr 2019	Apr 2024	Aug 2025	Indefinite
Oracle Banking Loans Servicing 2.8	Jun 2019	Jun 2024	Aug 2025	Indefinite
Oracle Banking Loans Servicing 2.12	May 2021	Jun 2026	Dec 2027	Indefinite

Oracle Banking Deposits and Lines of Credit Servicing

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Deposits and Lines of Credit Servicing 2.7	Apr 2019	Apr 2024	Aug 2025	Indefinite
Oracle Banking Deposits and Lines of Credit Servicing 2.12	May 2021	Jun 2026	Dec 2027	Indefinite

Oracle Banking Party Management

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Party Management 2.7	Apr 2019	Apr 2024	Mar 2027	Indefinite

Oracle Banking Treasury Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Treasury Management 14.4	May 2020	Aug 2025	Dec 2027	Indefinite
Oracle Banking Treasury Management 14.5	May 2021	May 2026	Dec 2027	Indefinite
Oracle Banking Treasury Management 14.6	May 2022	May 2027	May 2030	Indefinite
Oracle Banking Treasury Management 14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Trade Finance Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Trade Finance 14.4	May 2020	Aug 2025	Dec 2027	Indefinite
Oracle Banking Trade Finance 14.5	May 2021	May 2026	Dec 2027	Indefinite
Oracle Banking Trade Finance 14.6	May 2022	May 2027	May 2030	Indefinite
Oracle Banking Trade Finance 14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Cash Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Cash Management 14.4	May 2020	Aug 2025	Dec 2027	Indefinite
Oracle Banking Cash Management 14.5	May 2021	May 2026	Dec 2027	Indefinite
Oracle Banking Cash Management 14.6	May 2022	May 2027	May 2030	Indefinite
Oracle Banking Cash Management 14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Extensibility Workbench

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.3	Dec 2019	Dec 2024	Dec 2027	Indefinite
14.4	Sep 2020	Sep 2025	Dec 2027	Indefinite
14.5	Aug 2021	Aug 2026	Dec 2027	Indefinite
14.7	Jun 2023	Jun 2028	Dec 2030	Indefinite

Oracle Banking Branch Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Banking Branch 14.4	Jan 2021	Jan 2026	Dec 2027	Indefinite
Oracle Banking Branch 14.5	May 2021	May 2026	Dec 2027	Indefinite
Oracle Banking Branch 14.6	May 2022	May 2027	May 2030	Indefinite
Oracle Banking Branch 14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle FLEXCUBE Onboarding Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle FLEXCUBE Onboarding 14.4	Jan 2021	Jan 2026	Dec 2027	Indefinite
Oracle FLEXCUBE Onboarding 14.5	May 2021	May 2026	Dec 2027	Indefinite

For information on bug fix and patch release policies, please refer to the Oracle Error Correction Policy for Banking Suite (Doc ID 3001156.1).

Oracle Banking Origination (previously called FLEXCUBE Onboarding)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
14.6	May 2022	May 2027	May 2030	Indefinite
14.7	Dec 2022	Dec 2027	Dec 2030	Indefinite

Oracle Mantas Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Mantas Behavior Detection Platform 4.1x	Feb 2005	Dec 2007	Not Available	Indefinite
Mantas Behavior Detection Platform 4.2	Nov 2005	Nov 2010	Not Available	Indefinite
Mantas Behavior Detection Platform 4.3	Apr 2006	Mar 2009	Mar 2012	Indefinite
Mantas Behavior Detection Platform 5.0	Dec 2006	Mar 2010	Mar 2013	Indefinite
Mantas Behavior Detection Platform 5.5	Jul 2007	Sep 2011	Sep 2014	Indefinite
Mantas Behavior Detection Platform 5.7.0	Mar 2008	Aug 2012	Aug 2015	Indefinite
Mantas Behavior Detection Platform 5.7.1	Jul 2008	Jul 2013	Jul 2016	Indefinite
Mantas Behavior Detection Platform 5.7.2	Dec 2008	Mar 2014	Mar 2017	Indefinite
Mantas Behavior Detection Platform 5.8	Oct 2009	Oct 2014	Oct 2017	Indefinite

Oracle Mantas Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Mantas Behavior Detection Platform 5.8.0.1	Jul 2010	Sep 2015	Sep 2018	Indefinite
Mantas Behavior Detection Platform 5.8.0.2	Oct 2010	Jan 2016	Jan 2019	Indefinite
Mantas Behavior Detection Platform 5.8.0.2 ECTC	Jan 2011	Jan 2016	Jan 2019	Indefinite
Mantas Behavior Detection Platform 5.8.1	Feb 2010	Feb 2015	Feb 2018	Indefinite
Mantas Behavior Detection Platform 5.8.3	Sep 2010	Sep 2015	Sep 2018	Indefinite
Mantas Behavior Detection Platform 5.9	May 2011	Aug 2016	Aug 2019	Indefinite
Mantas Behavior Detection Platform 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Mantas Behavior Detection Platform 6.1.1	May 2012	May 2017	May 2020	Indefinite
Mantas Compliance Dashboards 1.0	Jul 2006	Mar 2010	Not Available	Indefinite
Mantas Compliance Dashboards 1.1	Mar 2008	Aug 2012	Not Available	Indefinite
Mantas Compliance Dashboards 1.2	Sep 2008	Aug 2012	Not Available	Indefinite
Mantas Know Your Customer 1.0	Feb 2008	May 2012	Not Available	Indefinite
Mantas Know Your Customer 1.1	Feb 2009	Apr 2013	Apr 2016	Indefinite
Mantas Know Your Customer 1.2	Aug 2010	Aug 2015	Not Available	Indefinite
Mantas Order and Trade Query Utility 1.0	Jun 2008	Aug 2012	Not Available	Indefinite
Mantas Regulatory Reporting 1.0	Oct 2009	Oct 2014	Not Available	Indefinite
Mantas Regulatory Reporting 1.1.1	Oct 2010	Oct 2015	Not Available	Indefinite
Mantas Transaction Query Utility 1.0	Jun 2008	Aug 2012	Not Available	Indefinite
Mantas Watch List Management 1.1	Jun 2006	Mar 2010	Not Available	Indefinite
Mantas Watch List Management 1.2	May 2008	Aug 2012	Not Available	Indefinite
Brokerage Fraud Anti Money Laundering 1.2	Jul 2011	Jul 2016	Not Available	Indefinite
Oracle Financial Services Anti Money Laundering and Fraud Analytics 6.1.0	Jan 2012	May 2017	May 2020	Indefinite

Oracle Mantas Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Financial Services Anti Money Laundering and Fraud Analytics 6.1.1	May 2012	Oct 2017	Oct 2020	Indefinite
Oracle Financial Services Anti Money Laundering and Fraud Analytics 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Anti Money Laundering Enterprise Edition 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Anti Money Laundering Enterprise Edition 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Anti Money Laundering Enterprise Edition 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Behavior Detection Platform 5.8.2	Oct 2011	Oct 2016	Oct 2019	Indefinite
Oracle Financial Services Behavior Detection Platform 5.9.0	May 2011	Aug 2016	Aug 2019	Indefinite
Oracle Financial Services Behavior Detection Platform 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Behavior Detection Platform 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Behavior Detection Platform 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Enterprise Case Management 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Enterprise Case Management 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Enterprise Case Management 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Fraud 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Fraud 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Fraud 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Fraud Enterprise Edition 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite

Oracle Mantas Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Financial Services Fraud Enterprise Edition 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Fraud Enterprise Edition 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Know Your Customer 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Regulatory Reporting 1.1.2	Sep 2011	Sep 2016	Sep 2019	Indefinite
Oracle Financial Services Regulatory Reporting 2.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Regulatory Reporting 2.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Regulatory Reporting 2.2	Dec 2012	Dec 2017	Dec 2020	Indefinite
Oracle Financial Services Regulatory Reporting 2.3	Apr 2013	Apr 2018	Apr 2021	Indefinite
Oracle Financial Services Regulatory Reporting 2.4	Oct 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Regulatory Reporting 2.5	Jan 2014	Jan 2019	Jan 2021	Indefinite
Oracle Financial Services Regulatory Reporting Electronic Filing 2.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Regulatory Reporting Electronic Filing 2.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Regulatory Reporting Electronic Filing 2.2	Dec 2012	Dec 2017	Dec 2020	Indefinite
Oracle Financial Services Regulatory Reporting Electronic Filing 2.3	Apr 2013	Apr 2018	Apr 2021	Indefinite
Oracle Financial Services Regulatory Reporting Electronic Filing 2.4	Oct 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Regulatory Reporting Electronic Filing 2.5	Jan 2014	Jan 2019	Jan 2021	Indefinite
Oracle Mantas 6.0	Mar 2011	Mar 2016	Not Available	Indefinite

Releases not defined above will receive indefinite Sustaining Support. Components listed below are licensed solutions that depend and are packaged with Mantas Behavior Detection Platform. Components fall under the same terms and support timeframes as the corresponding platform. Oracle Price List states Platforms are required to be licensed only once.

Mantas Behavior Detection Platform Components: Mantas Anti-Money Laundering, Mantas Trading Compliance, Mantas Broker Compliance, Mantas Fraud, Mantas Anti-Money Laundering Enterprise Edition, Mantas Trading Compliance Enterprise Edition, Mantas Broker Compliance Enterprise Edition, Mantas Fraud Enterprise Edition, Mantas Case Management, Mantas Anti-Money Laundering Regulatory Reporting, Mantas Anti-Money Laundering Electronic Filing, Mantas Trade Blotter.

Oracle Reveleus Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Financial Services Analytical Applications Reconciliation Framework 1.0	Sep 2004	Sep 2009	Not Available	Indefinite
Financial Services Analytical Applications Reconciliation Framework 2.0	Jan 2007	Jan 2012	Not Available	Indefinite
Financial Services Analytical Applications Reconciliation Framework 3.0	Jan 2010	Jan 2015	Jan 2018	Indefinite
Oracle Financial Services Analytical Applications Reconciliation Framework 3.5	May 2013	May 2018	May 2021	Indefinite
Financial Services Asset Liability Management Analytics 4.5	Apr 2008	Apr 2013	Not Available	Indefinite
Financial Services Pricing Management, Capital Charge Component 1.0	Nov 2010	Nov 2015	Nov 2018	Indefinite
Financial Services Profitability Analytics 4.5	Apr 2008	Apr 2013	Not Available	Indefinite
Oracle Financial Services Analytical Applications Infrastructure 7.0-7.1	Oct 2009	Oct 2014	Not Available	Indefinite
Oracle Financial Services Analytical Applications Infrastructure 7.2	Aug 2010	Aug 2015	Aug 2018	Indefinite
Analytical Applications Infrastructure 7.3	Feb 2012	Feb 2017	Feb 2020	Indefinite
Reveleus aCRM 3.0	Dec 2008	Dec 2013	Dec 2016	Indefinite
Reveleus Asset Liability Management Solution 2.7	Jun 2006	May 2011	Not Available	Indefinite
Reveleus Asset Liability Management Solution 3.4	May 2007	May 2012	Not Available	Indefinite
Reveleus Basel II 3.0	Jul 2006	Jul 2011	Not Available	Indefinite
Reveleus Basel II 3.5	Jun 2007	Jun 2012	Not Available	Indefinite
Reveleus Basel II 4.0	Feb 2008	Feb 2013	Not Available	Indefinite
Reveleus Basel II 4.5	Mar 2009	Mar 2014	Not Available	Indefinite
Reveleus Basel II 5.0 (Basic and Advanced)	Dec 2009	Dec 2014	Dec 2017	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Reveleus Basel II 5.1 (Basic and Advanced)	Jun 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Basel II Advanced 5.2	Dec 2011	Jun 2016	Jun 2019	Indefinite
Reveleus Basel II Analytics 1.0	Jul 2006	Jul 2011	Not Available	Indefinite
Reveleus Basel II Analytics 1.2	Aug 2010	Feb 2016	Feb 2019	Indefinite
Reveleus Basel II Analytics 1.3	Feb 2011	Feb 2016	Feb 2019	Indefinite
Reveleus Basel II Analytics 1.5	Jul 2011	Jul 2016	Jul 2019	Indefinite
Oracle Financial Services Basel II Analytics 1.6	Dec 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Basel II Analytics 5.3	Jun 2012	Jun 2017	Jun 2020	Indefinite
Reveleus Basel II Basic 5.0	Dec 2009	Dec 2014	Dec 2017	Indefinite
Reveleus Basel II Basic 5.1	Jul 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Basel II Basic 5.2	Dec 2011	Dec 2016	Dec 2019	Indefinite
Oracle Financial Services Basel II Basic 5.3	Jun 2012	Jun 2017	Jun 2020	Indefinite
Reveleus Basel II Dashboards 1.0	Apr 2009	Mar 2014	Not Available	Indefinite
Oracle Financial Services Broker Compliance 6.1.0	Jan 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Broker Compliance 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Broker Compliance Enterprise Edition 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Broker Compliance Enterprise Edition 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Broker Compliance Enterprise Edition 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Reveleus Channel Analytics 1.0	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Financial Services Channel Analytics 6.0	Jul 2012	Jul 2017	Jul 2020	Indefinite
Reveleus Corporate Credit Risk 2.0	Aug 2007	Aug 2012	Aug 2015	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Reveleus Corporate Credit Risk 2.7	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Financial Services Corporate Credit Risk 3.0	Dec 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Credit Risk Management 4.0	Dec 2012	Dec 2017	Dec 2020	Indefinite
Reveleus Credit Risk Economic Capital Dashboards 1.0	May 2008	May 2013	Not Available	Indefinite
Reveleus CRM Analytics 1.0	Dec 2008	Dec 2013	Dec 2016	Indefinite
Oracle Financial Services Currency Transaction Reporting 1.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle Financial Services Currency Transaction Reporting 1.1	Sep 2012	Sep 2017	Sep 2020	Indefinite
Oracle Financial Services Currency Transaction Reporting Analytics 1.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle Financial Services Currency Transaction Reporting Analytics 1.1	Sep 2012	Sep 2017	Sep 2020	Indefinite
Reveleus Customer Profitability 2.2	Nov 2005	Nov 2010	Not Available	Indefinite
Reveleus Economic Capital - Credit Risk 1.0	Feb 2008	Feb 2013	Not Available	Indefinite
Reveleus Economic Capital - Credit Risk 1.1	Jan 2010	Jan 2015	Jan 2018	Indefinite
Reveleus Economic Capital - Operational Risk 1.5	May 2008	May 2013	Not Available	Indefinite
Economic Capital Advanced 1.0	Feb 2008	Feb 2013	Not Available	Indefinite
Economic Capital Advanced 1.1	Dec 2009	Dec 2014	Dec 2017	Indefinite
Oracle Financial Services Energy and Commodity Trading Compliance 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Energy and Commodity Trading Compliance 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Energy and Commodity Trading Compliance 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Financial Services Energy and Commodity Trading Compliance Analytics 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Energy and Commodity Trading Compliance Analytics 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Energy and Commodity Trading Compliance Analytics 6.2.0	May 2013	Oct 2018	Oct 2021	Indefinite
Reveleus Enterprise Financial Performance 2.7	Apr 2006	Apr 2011	Apr 2014	Indefinite
Oracle Financial Services Foreign Account Tax Compliance Act Management 1.0	Jan 2013	Jan 2018	Jan 2021	Indefinite
Reveleus Funds Transfer Pricing 3.0	Dec 2006	Dec 2011	Dec 2014	Indefinite
Reveleus GL Reconciliation 2.7	Apr 2006	Apr 2011	Apr 2014	Indefinite
Oracle Financial Services Governance and Compliance Management 5.0	Sep 2012	Sep 2017	Sep 2020	Indefinite
Reveleus ICAAP Analytics 1.0	Feb 2009	Feb 2014	Feb 2017	Indefinite
Reveleus Enterprise Risk Assessments 1.0 (Formerly ICAAP Assessment)	Feb 2009	Feb 2014	Feb 2017	Indefinite
Oracle Financial Services Institutional Performance Analytics 6.0	Jul 2012	Jul 2017	Jul 2020	Indefinite
Oracle Insurance Market Risk 2.5	Aug 2012	Aug 2017	Aug 2020	Indefinite
Reveleus Liquidity Risk Management 1.5	Dec 2010	Dec 2015	Dec 2018	Indefinite
Oracle Financial Services Liquidity Risk Management 2.0	Oct 2011	Oct 2016	Oct 2019	Indefinite
Reveleus Market Risk 1.0	Nov 2007	Nov 2012	Nov 2015	Indefinite
Reveleus Market Risk 2.0	Jan 2009	Jan 2014	Not Available	Indefinite
Reveleus Market Risk 2.5	May 2009	May 2014	May 2017	Indefinite
Reveleus Market Risk Analytics 1.0	Dec 2009	Dec 2014	Dec 2017	Indefinite
Reveleus Market Risk Analytics 2.0	Jan 2009	Jan 2014	Not Available	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Reveleus Market Risk Dashboards 1.0	Mar 2008	Mar 2013	Not Available	Indefinite
Oracle Financial Services Model Risk Management 1.0	Nov 2012	Nov 2017	Nov 2020	Indefinite
Oracle Financial Services Model Risk Management 2.0	Sep 2013	Sep 2018	Sep 2021	Indefinite
Reveleus Operational Risk 4.0	Sep 2006	Sep 2011	Not Available	Indefinite
Reveleus Operational Risk 4.1	Mar 2007	Nov 2012	Nov 2015	Indefinite
Reveleus Operational Risk 4.2	Nov 2007	Nov 2012	Nov 2015	Indefinite
Reveleus Operational Risk 4.3	Jan 2008	Jan 2013	Jan 2016	Indefinite
Reveleus Operational Risk 4.4	Jan 2009	Jan 2014	Jan 2017	Indefinite
Reveleus Operational Risk 4.5	Mar 2009	Mar 2014	Mar 2017	Indefinite
Reveleus Operational Risk 4.6	Aug 2009	Dec 2014	Not Available	Indefinite
Reveleus Operational Risk 4.6.1	Dec 2009	Dec 2014	Not Available	Indefinite
Reveleus Operational Risk 4.7	Oct 2010	Oct 2015	Oct 2018	Indefinite
Oracle Financial Services Operational Risk 4.8	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Operational Risk 5.0	Nov 2012	Nov 2017	Nov 2020	Indefinite
Oracle Financial Services Operational Risk Enterprise Edition 4.8	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Operational Risk Standard Edition 4.8	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Insurance Operational Risk 4.8	Mar 2012	Mar 2017	Not Available	Indefinite
Oracle Financial Services Corporate Credit Risk 3.0	Dec 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Loan Loss Forecasting and Provisioning 1.5	Jun 2013	Jun 2018	Jun 2021	Indefinite
Oracle Financial Services Operational Risk Analytics 2.0	Oct 2012	Oct 2017	Oct 2020	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Reveleus Operational Risk Economic Capital 2.0	Aug 2010	Aug 2015	Aug 2018	Indefinite
Reveleus Operational Risk Economic Capital Dashboards 1.0	Dec 2008	Dec 2013	Not Available	Indefinite
Reveleus ORTOS 3.0	Apr 2005	Apr 2010	Not Available	Indefinite
Reveleus ORTOS 3.3	Feb 2006	Jan 2011	Not Available	Indefinite
Reveleus Platform 5.2.7i	Jan 2006	Jan 2011	Not Available	Indefinite
Reveleus Platform 5.2.8	May 2006	May 2011	Not Available	Indefinite
Reveleus Platform 5.2.8 SP1	Jul 2006	Jul 2011	Jul 2014	Indefinite
Reveleus Platform 5.4.2	Mar 2007	Mar 2012	Not Available	Indefinite
Reveleus Platform 5.4.2.1	May 2007	May 2012	Not Available	Indefinite
Reveleus Platform 5.4.3	Aug 2007	Aug 2012	Not Available	Indefinite
Reveleus Platform 5.4.4 SP1	Apr 2008	Apr 2013	Apr 2016	Indefinite
Reveleus Platform 5.5.0	May 2009	Dec 2014	Not Available	Indefinite
Reveleus Platform 5.5.1	Dec 2009	Dec 2014	Not Available	Indefinite
Reveleus Retail Credit Risk 2.7	Aug 2007	Aug 2012	Aug 2015	Indefinite
Reveleus Retail Credit Risk Analytics 2.5	Mar 2006	Mar 2011	Not Available	Indefinite
Reveleus Retail Portfolio Risk Models and Pooling 3.4	Nov 2007	Nov 2012	Nov 2015	Indefinite
Oracle Financial Services Crime and Compliance Management Analytics 6.2	Sep 2013	Sep 2017	Sep 2020	Indefinite
Oracle Financial Services Real-Time Sanctions Filtering 5.8.1	Not Available	Not Available	Not Available	May 2020
Oracle Financial Services Real-Time Sanctions Filtering 6.2	Sep 2013	Sep 2017	Nov 2019	May 2020
Oracle Financial Services Basel Regulatory Capital Internal Ratings Based Approach 6.0	Feb 2013	Feb 2018	Feb 2021	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Financial Services Basel Regulatory Capital Internal Ratings Based Approach 6.1	Sep 2013	Sep 2018	Sep 2021	Indefinite
Oracle Financial Services Personal Trading Approval 1.0	Dec 2013	Dec 2018	Dec 2021	Indefinite
Oracle Insurance Data Foundation 7.4	May 2013	May 2018	May 2021	Indefinite
Retail Credit Risk 2.0	Aug 2007	Aug 2012	Not Available	Indefinite
Oracle Financial Services Retail Credit Risk 3.0	Dec 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Retail Customer Analytics 6.0	Jul 2012	Jul 2017	Jul 2020	Indefinite
Oracle Financial Services Retail Performance Analytics 6.0	Jul 2012	Jul 2017	Jul 2020	Indefinite
Retail Portfolio Risk Models and Pooling 1.0	Apr 2005	Apr 2012	Not Available	Indefinite
Retail Portfolio Risk Models and Pooling 2.0	Jan 2006	Jan 2011	Not Available	Indefinite
Retail Portfolio Risk Models and Pooling 3.0	Nov 2006	Nov 2011	Not Available	Indefinite
Oracle Financial Services Trade Blotter 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Trade Blotter 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Trade Blotter 6.2	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Trading and Broker Compliance Analytics 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Trading and Broker Compliance Analytics 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Trading and Broker Compliance Analytics 6.2	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Trading Compliance 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Trading Compliance 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Trading Compliance 6.2	May 2013	Oct 2018	Oct 2021	Indefinite

Oracle Reveleus Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Financial Services Trading Compliance Enterprise Edition 6.1.0	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Financial Services Trading Compliance Enterprise Edition 6.1.1	May 2012	May 2017	May 2020	Indefinite
Oracle Financial Services Trading Compliance Enterprise Edition 6.2	May 2013	Oct 2018	Oct 2021	Indefinite
Oracle Financial Services Pricing Management, Transfer Pricing Component 6.1	Jan 2013	Jan 2018	Jan 2021	Indefinite
Oracle Financial Services Basel Regulatory Capital Basic 6.1	Jan 2014	Jan 2019	Not Available	Indefinite
Oracle Financial Services Basel Regulatory Capital Analytics 6.1	Jan 2014	Jan 2019	Not Available	Indefinite
Oracle Financial Services Insurance Solvency II Analytics 1.0	Mar 2012	Mar 2017	Not Available	Indefinite
Oracle Financial Services Insurance Solvency II Analytics 2.0	Aug 2013	Aug 2018	Not Available	Indefinite
Oracle Financial Services Insurance Operational Risk Economic Capital 1.1	May 2012	May 2017	Not Available	Indefinite
Oracle Financial Services Insurance Market Risk Analytics 2.0	May 2012	May 2017	Not Available	Indefinite
Insurance Insight 7.0	Dec 2010	Dec 2015	Dec 2018	Indefinite

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