



PEOPLESOFT ENTERPRISE EXPENSES 8.8 USING ORACLE9i ON HEWLETT-PACKARD INTEGRITY rx4640 and rx8620 servers

As the world's leading provider of application software for the Real-Time Enterprise, PeopleSoft delivers high performance solutions that exceed our customers' expectations. Business software must deliver rich functionality with robust performance maintained at volumes representative of customer environments.

PeopleSoft benchmarks demonstrate our software's performance characteristics for a range of processing volumes with a specific platform configuration. Customers and prospects can use this information while planning the software, hardware, and network configurations necessary to support their processing volumes.

The primary objective of our benchmarking effort is to provide as many data points as possible to support this important decision.



SUMMARY OF RESULTS

Benchmark	PeopleSoft Enterprise Expenses 8.8		
	Extra-Large Volume Model		
(English)	Average Response	Load 1.86 sec, Save 2.55 sec	
	Concurrent Users	1,700	
Référence	PeopleSoft 8.8 Gestion des Frais		
d'exécution	Grand modèle supplémentaire de données		
<i>(</i> - ·)	temps de réponse	Load 1,86 sec, Save 2,55 sec	
(Français)	Concourants Utilisateurs	1.700	
Benchmark-	PeopleSoft 8.8 Spesenabrechnung		
Test	Datenbankmodell "Extra-Large"		
(Deutsch)	Antwortzeit	Load 1,86 sek, Save 2,55 sek	
	Gleichzeitige Benutzer	1.700	
Patrón de	PeopleSoft 8.8 Gastos		
rendimiento	Volumen grande adicional de los datos		
(F 7.1)	tiempo de reacción	Load 1,86 sec, Save 2,55 sec	
(Español)	Simultáneos Utilizadores	1.700	
Benchmark	Despesas 8.8 do PeopleSoft		
	Volume grande extra dos dados		
(Português)	tempo de resposta	Load 1,86 sec, Save 2,55 sec	
	Simultâneos Usuários	1.700	

BENCHMARK PROFILE

In September 2004, PeopleSoft and Hewlett-Packard conducted a benchmark in Cupertino, CA to measure the online performance of PeopleSoft Enterprise Expenses 8.8 using Oracle9iTM 9.2.0.4 on a 4-way Hewlett-Packard® IntegrityTM rx4640 database server, running Hewlett-Packard® HP-UX 11.23. A 16-way Integrity rx8620 was used as the application server and another 4-way rx4640 was used as the web server. Both also ran HP-UX 11.23. An HP StorageWorks Enterprise Virtual Array (EVA) 3000 disk array was used for data storage.

The benchmark measured client response times for 1,700 concurrent users using a standard 'extra-large' data composition model. The testing was conducted in a controlled environment with no other applications running. Tuning changes, if any, were approved by PeopleSoft Development and will be available in a future update or release. The goal of this benchmark was to obtain baseline performance data for PeopleSoft Expenses 8.8 Online with Oracle9i on HP Integrity servers.

The figure below illustrates average retrieve (load) and update (save) response times for a single user with 1,700 concurrent users.

PeopleSoft Enterprise Expenses 8.8 using Oracle9i on a Hewlett-Packard Itanium UNIX Environment

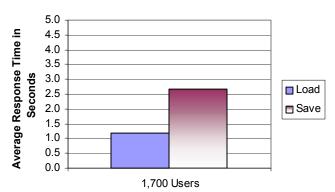


Figure 1: Average Response Times

* Results are weighted averages corresponding to the transaction mix specified in the Data Composition model below.

ONLINE METHODOLOGY

Mercury Interactive's LoadRunner® was used as the load driver, simulating concurrent users. It submitted a business process at an average rate of one every five minutes for each concurrent user.

Mercury Interactive's QuickTest® Professional was used to automatically submit transactions and to record the benchmark measurements on the client PC.

Measurements were recorded when the user load was attained and the environment reached a steady state.

Load times were measured from the time the user clicks the <OK> button until all the data for the entire business transaction has been retrieved.

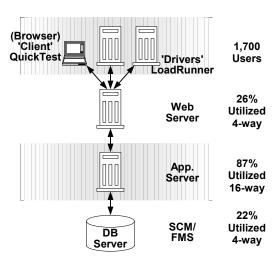


Figure 2: Four-Tier Online Test Implementation

SELF-SERVICE BUSINESS PROCESSES

PeopleSoft defines a business transaction as a series of HTML pages that guide a user through a business process, such as entering an expense report. Four business transactions within Expenses were tested for this benchmark. They are as follows:

Expense Report – Daily Entry: This scenario simulates those users that enter expenses daily during their business travel. Create an expense report to record domestic travel-related expenses.

Navigate to the Travel and Expense Center and click on "Create" within the Expense Report menu. Enter 15 detail lines for domestic travel (i.e., airfare, hotel, and car). Include exception comments on multiple detail lines.

Expense Report – Weekly Entry: This scenario is included to simulate business travelers that enter all expense at once. Create an expense report to record international travel-related expenses.

Navigate to the Travel and Expense Center and click on "Create" within the Expense Report menu. Enter 30 detail lines for international travel (i.e., per diem, auto mileage, multi-currency, etc). Include exception comments on multiple detail lines.

Hotel Wizard: Navigate to the Travel and Expense Center and click on "Add." Itemize a hotel charge for a 7-day business trip with five itemized hotel charges per day.

Travel Authorization – Weekly Entry: Create a travel authorization for international travel. Navigate to the Travel and Expense Center and click on "Create" within the Travel Authorization menu. Enter 4 detail lines for international travel with 4 unique expense types (i.e., airfare, per diem, varied auto mileage rates and meal – dinner).

Time Report – Weekly Entry: Create a time report to record hours worked associated with a project. Navigate to the Travel and Expense Center and click on "Create" within the Time Report menu. Enter a time report with 1 unique project and 4 activities – 3 hours per activity per day.

Table 1 shows how the business transactions were weighted for the benchmark. The weightings are intended to simulate a typical user environment.

Business Transaction	Percent of Total	Average Pacing (Minutes)
Entry and Save		
Daily Expense Reports	40%	5 min
Weekly Expense Reports with Hotel Wizard	10%	5 min
Travel Authorization	25%	5 min
Daily and Weekly Time Reports	25%	5 min
Total	100%	

Table 1: Business Transaction Mix

ONLINE TRANSACTION RESULTS

Table 2 shows average logon, navigation, load, save and inquiry response times, in seconds, for each business transaction.

		1,700 Users
Daily Expense Report	Logon	2.13
	Navigation	1.02
	Load	2.11
	Save	2.30
	Inquiry	2.45
Weekly Expense Report	Logon	2.59
with Hotel Wizard	Navigation	1.52
	Load	1.94
	Save	3.95
	Load 2	3.51
Travel Authorization	Logon	2.09
	Navigation	1.53
	Load	0.91
	Save	1.09
Daily Time Report	Logon	3.61
	Navigation	7.03
	Load	0.84
	Save	2.88
Weighted Average Load		1.86
Weighted Average Save		2.55
Transactions/min		340
Transactions/hour		20,400

Table 2: Online Business Transaction Runtimes

The database and application servers were processing a total of 340 business transactions per minute at the peak load of 1,700 concurrent users. The estimated transaction rate is calculated by dividing the total number of concurrent users by the average pacing rate.

Performance may vary on other hardware and software platforms and with other data composition models.

SERVER PERFORMANCE

Figure 3 shows the average CPU utilization for each of the servers in this test. The CPU utilization is the average across all of the CPUs in each server.

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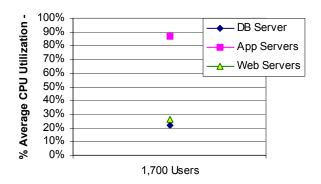


Figure 3: Average Server CPU Utilization

DATA COMPOSITION DESCRIPTION

The database was based on our standard "extra-large" data model as described below:

Expenses Model Size	Extra-Large Model			
# of Business Units (US001, US006, FRA01)	25			
# of Expense Reports processed annually	2,371,200			
# of My Wallet (20 entries per exp rpt)	47,424,000			
# of Projects and Activities (estimates)	15,000			
# of Time Reports	5,200,000			
# of Travel Authorizations	2,642,400			
Average Lines (history and active)				
Expense Reports	25			
Time Reports	4			
Travel Authorizations	4			
Avg. Accounting Lines per Active Expense Entry				
Expense Reports	30			
Travel Authorizations	1			
Time Reports	2			
Avg. Accounting Lines per Historical Expense Entry				
Expense Reports	1			
Travel Authorizations	1			
Time Reports	1			

Table 3: Data Composition

Six months of historical data was created for Expense Reports, Time Reports and Travel Authorizations.

BENCHMARK ENVIRONMENT

HARDWARE CONFIGURATION

Database Server:

A Hewlett-Packard® IntegrityTM rx4640 was used as the batch/database server. It was equipped with the following:

- 4 × 1.5 GHz Intel® Itanium®2 Processors, each with 32 Kilobytes of Level-1 Cache, 256 Kilobytes of Level-2 Cache, 6 Megabytes of Level-3 Cache
- 64 Gigabytes of Memory
- 1 SAN-Connected HP EVA 3000 (2C2D-C) disk array with 2 fibre-channel connections
- ~2.1 Terabytes of total Disk Space available (28 × 73 GB + 2 × 73 GB internal disk drives), approximately 460 GB of RAID 0+1 storage used for this benchmark
- 2 × Hewlett-Packard® TachyonTM Fibre Channel Host Bus Adapters connected via two HP 2Gb Fibre Channel 16B switches

Application Server(s):

 $1 \times \text{Hewlett-Packard} \otimes \text{Integrity}^{\text{TM}} \text{ rx} 8620 \text{ was used as the application server. It was equipped with the following:}$

- 16 × 1.5 GHz Intel® Itanium®2 Processors, each with 32 Kilobytes of Level-1 Cache, 256 Kilobytes of Level-2 Cache, 6 Megabytes of Level-3 Cache
- 128 Gigabytes of Memory
- ~292 Gigabytes of total Disk Space (4 × 73 GB)

Web Server(s):

A Hewlett-Packard® IntegrityTM rx4640 was used as the web server. It was equipped with the following:

- 4 × 1.5 GHz Intel® Itanium®2 Processors, each with 32 Kilobytes of Level-1 Cache, 256 Kilobytes of Level-2 Cache, 6 Megabytes of Level-3 Cache
- 64 Gigabytes of Memory
- ~146 Gigabytes of total Disk Space (2 × 73 GB)

Load Simulation Driver:

 $2 \times \text{Hewlett-Packard} \otimes \text{ProLiant} \otimes DL360 \text{ G4s}$ were used as the drivers. They were equipped with the following:

- 2 × 3.0 Gigahertz Intel® Xeon™ Processors, each with 512 Kilobytes of Level-2 Cache and 1 Megabyte of Level-3 Cache
- 4 Gigabytes of Memory

Client PC:

Hewlett-Packard® ProLiant® DL360 G4 with the following:

- 2 × 3.0 Gigahertz Intel® XeonTM Processors, each with 512 Kilobytes of Level-2 Cache and 1 Megabyte of Level-3 Cache
- 4 Gigabytes of Memory

SOFTWARE VERSIONS

PeopleSoft Enterprise Expenses 8.8

PeopleTools 8.45

Oracle9iTM 9.2.0.4

Hewlett-Packard® HP-UX® 11i v.2 (11.23) (on the database server, application server and web server)

Microsoft® Windows 2000 Advanced Server 5.0 Build 2195 w/SP 4 (on the drivers and client)

Mercury Interactive's LoadRunner® 7.8

Mercury Interactive's QuickTest® Professional 6.0 Build 1170

BEA Tuxedo® 8.1 RP89 with Jolt 8.1

BEA WebLogic ServerTM 8.10 w/SP 1

MerantTM (Micro Focus) Server ExpressTM 1.1



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